

**From:** [CROMWELL Sara D \\* OED](#)  
**To:** [Dan Hildenbrand](#)  
**Cc:** [Mere Work; TRUEX Bill L \\* OED](#)  
**Bcc:** [CROMWELL Sara D \\* OED](#)  
**Subject:** RE: Screenshots  
**Date:** Thursday, July 29, 2021 4:18:00 PM

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Thank you Bill!

Hi Dan,

I could use a little urgent help please, and thank you for being available!

Can you tell me if there is any avenue in the ID.me processes – whether through the Oregon hosted page or not through Oregon-hosted page – that asks individuals to identify their gender? We have an individual who reports they went to the ID.me site and were asked a gender question with only binary (male/female) options. From what I understand, they did not go via the Oregon hosted site, so I'm wondering if they might have gone to ID.me to create an ID.me account.

I went to the Oregon hosted page and clicked on the step-by-step guide link. Do the screenshots on "How to Set Up and Protect Your ID.me Account" page show all the screenshots a person would see while verifying their ID? If not, can you provide a series of screenshots showing each question an individual is asked when they use Oregon-hosted access ID.me?

I'm under a COB today deadline to provide information in response to the situation that arose here in Oregon, and I very much appreciate any help you can provide. Thank you so much!

Sara

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**J. S. Cromwell** | UI Division Deputy Director for Benefits | **Oregon Employment Department**  
Office 503-947-1388 | Cell 503-586-8762 | pronouns: she,her | [sara.d.cromwell@oregon.gov](mailto:sara.d.cromwell@oregon.gov)

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**From:** TRUEX Bill L \* OED <Bill.L.Trux@oregon.gov>  
**Sent:** Thursday, July 29, 2021 3:53 PM  
**To:** Mere Work <mere.work@id.me>; CROMWELL Sara D \* OED <Sara.D.CROMWELL@oregon.gov>  
**Cc:** Dan Hildenbrand <dan.hildenbrand@id.me>  
**Subject:** RE: Screenshots

Sara,

See below, and if you need anything further, Dan Hildenbrand can assist

**Bill Truex**  
Chief Information Officer

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**From:** Mere Work <[mere.work@id.me](mailto:mere.work@id.me)>  
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**To:** TRUEX Bill L \* OED <[Bill.L.Trux@oregon.gov](mailto:Bill.L.Trux@oregon.gov)>  
**Cc:** Dan Hildenbrand <[dan.hildenbrand@id.me](mailto:dan.hildenbrand@id.me)>  
**Subject:** Screenshots

Oregon: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing>

Spanish: <https://hosted-pages.id.me/oregon-employment-department-identity-proofing-spanish>

Help page: <https://help.id.me/hc/en-us/articles/1500003036721-Oregon-ED-How-do-I-verify-my-identity-for-the-Oregon-Employment-Department-OED->

## Mere Work

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