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UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON AT SEATTLE

ABDIQAFAR WAGAFE, et al.,

Plaintiffs.

v.

DONALD TRUMP, et al.,

Defendants.

CASE NO. C17-0094-RAJ

DECLARATION OF DAVID EISENREICH IN SUPPORT OF DEFENDANTS' MOTION FOR LIMITED PROTECTIVE ORDER

THE HONORABLE RICHARD A. JONES

Noting Date: March 9, 2018

DECLARATION OF DAVID EISENREICH

- (1) I am currently the Section Chief of the National Name Check Program Section ("NNCPS") with the Federal Bureau of Investigation ("FBI"). I have held that position since June 25, 2017.
- (2) In my current capacity as Section Chief, I supervise the National Name Check Units. The statements contained in this declaration are based upon my personal knowledge, upon information provided to me in my official capacity, and upon conclusions and determinations reached and made in accordance therewith.

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UNITED STATES DEPARTMENT OF JUSTICE Civil Division, Office of Immigration Litigation District Court Section P.O. Box 868, Ben Franklin Station Washington, DC 20044 (202) 616-9131

(3) Due to the nature of my official duties, I am familiar with the procedures followed by the FBI in responding to requests for information from its files pursuant to the policy and the procedures of the United States Citizenship and Immigration Services ("USCIS").

(4) The purpose of this declaration is to explain the FBI's National Name Check Program and to explain the harms that could result from disclosure to individual Plaintiffs and individual potential class members in *Wagafe*, et al v. Trump, et al. a list of the two classes of Plaintiffs certified by the Court in this case.

NATIONAL NAME CHECK PROGRAM

information from the FBI's Central Records System ("CRS") in response to requests submitted by federal agencies. The CRS contains the FBI's administrative, personnel, and investigative files. The Program has its genesis in Executive Order No. 10450, issued during the Eisenhower Administration. That executive order addressed personnel security issues and mandated National Agency Checks as part of the pre-employment vetting and background investigation process for prospective Government employees. Although Executive Order No. 10450 was superseded in January of 2017 by Executive Order No. 13467, the FBI continues to perform the primary National Agency Check conducted on all United States Government employees. Since its modest beginning, the Program has grown exponentially, with more and more customers seeking background information from FBI files on individuals before bestowing a privilege, such as Government employment or an appointment, a security clearance, attendance at a White House function, a "green card," naturalization, or a visa. In addition to serving our regular

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Government customers, the FBI conducts numerous name searches in direct support of the FBI's counterintelligence, counterterrorism, and homeland security efforts.

RESOLUTION RATE

- (6) There are three stages involved in the completion of an individual name check:
 Batch processing, Name Search, and Analysis & Reporting. The first stage in the process, Batch processing, involves the transfer of the name check requests from USCIS to the NNCPS via electronic medium. The output data is uploaded into an FBI system, and the names are electronically checked against the FBI's CRS.
- (7) If there is a possible match with the subject's Personally Identifiable Information (PII) to a FBI record, it is considered a "hit." If a search comes up with an exact match to a name and either a close date of birth or social security number, it is designated an "Ident." During the Batch processing phase, approximately 60 percent of the name checks submitted by USCIS are returned to USCIS as non-reportable information within 48-72 hours. Non-reportable information indicates that the FBI's CRS contains no identifiable information regarding a particular individual or that the FBI has a matching record but the information does not add adjudicative value to USCIS. A non-reportable information result returned to USCIS definitively concludes the name check process concerning that particular request. Duplicate submissions (i.e., identically spelled names with identical dates of birth and other identical information submitted while the original submission is still pending) are not checked, and the duplicate submissions are returned to USCIS within 48-72 hours.
- (8) The remaining 40 percent of name checks continue forward to the second stage of the process, Name Search. During Name Search an expanded manual name search is required.

 NNCPS analysts search computer databases for different fields and identifying information

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pertaining to USCIS subjects. Approximately 30 percent of these resulted as non-reportable information in the Name Search process. Again, this result is returned to USCIS and definitively conclude the name check process. NNCPS generally completes 90% of the name check requests in thirty (30) days.

- (9) The remaining 10 percent of name checks proceed to the third and final stage of the processing, Analysis and Reporting. During Analysis and Reporting NNCPS analysts are responsible for reviewing and analyzing FBI records and providing results to customers. If a record was electronically uploaded into the FBI's CRS electronic record-keeping system, it can be reviewed quickly. If the record is not electronically available, the relevant information must be retrieved from an existing paper record. Once the information is retrieved, an analyst reviews the records for relevant information. If appropriate, the FBI forwards a summary of the relevant information to USCIS.
- (10) At each stage of processing, the NNCPS generally works on the oldest name checks on a first-in, first-served protocol. This protocol reflects that all applicants are equally deserving and ensures that all applicants are treated fairly. However, if an applicant's name check requires a review of numerous FBI records and files, even though that name check request came in first, the name check may require additional time until all responsive records are located and reviewed.
- (11) Exceptions to the first-in, first-served policy occur when USCIS directs that name checks be handled on an "expedited" basis. Based on its own criteria, USCIS determines, which name checks are to be expedited. Once designated as an "expedite," that name check proceeds to the front of the queue along with other prioritized name check requests, in front of the others waiting to be processed.

(12) Expedited service allows USCIS to expedite name checks based on their internal criteria. However, the FBI limits the number of expedite requests it will accept from USCIS consistent with available resources and personnel, as well as because only a limited number of applications can be expedited for the process to remain meaningful, as too many expedited requests would merely reorder the queue and lead to no net benefit.

USCIS NAME CHECK REQUESTS

- (13) I understand that the Plaintiffs certified by the Court as classes in Wagafe, et al v. Trump, et al. contain individuals seeking to adjust to legal permanent resident status and individuals seeking naturalization. USCIS typically requests name checks for individuals seeking to adjust to legal permanent resident status and individuals seeking naturalization.
- (14) USCIS, in fact, submits a significant portion of all incoming name check requests. In Fiscal Year (FY) 2017, the number of USCIS name checks was more than 20% higher than the average of the prior three years. This equated to approximately 7,250 additional USCIS name check requests submitted to NNCPS weekly. Despite the increase, NNCPS generally continues to complete 60% of the name check requests within 48 72 hours. NNCPS generally completes 90% of the name check requests in thirty (30) days. The remaining 10% of the name checks require a more detailed review or further research. These 10% of USCIS name checks are then being assigned to analysts for detailed review and research.
- (15) As previously mentioned, the number of "hits" and the availability of electronic files associated with a name may delay the processing of a name check request. A "hit" is a possible match with a name in an FBI record. The number of times the name appears in FBI records correlates to the number of records which require review.

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27 28 (16) In addition, the processing of common names also contributes to a delay in processing a name check request. The names associated with a name check request are searched in a multitude of combinations, switching the order of first, last, and middle names, as well as combinations with just the first and last, first and middle, and so on. Without detailed information in both the file and agency submission, it is difficult to determine whether or not a person with a common name is the same person mentioned in FBI records. Common names can often have more than 200 hits on FBI records.

(17) Another contributing factor which was briefly mentioned earlier in this declaration is the customer agencies' elective to expedite name check processing for certain name check requests. NNCPS acknowledges expediting checks is the result of a compelling need, but it does further delay checks which are not expedited.

THE NATIONAL NAME CHECK PROGRAM IS ADDRESSING THE FACTORS THAT CONTRIBUTE TO DELAYS IN PROCESSING A NAME CHECK

- (18) I understand that Plaintiffs have alleged that delays in FBI name checks previously led to delays in USCIS adjudication decisions. Complaint at ¶ 57.
- (19) The FBI is addressing delays on three fronts: leveraging technology, augmenting resources and refining processes.
- (20) NNCPS developed and is implementing the Next Generation Name Check

 Program ("NGNCP") system to replace the current workflow applications in use and provide
 additional automation aimed at improving the accuracy and efficiency of the name check

 process.
- (21) In September of 2015, the NNCPS awarded a new five-year analytical services contract. Since awarded, the contract has been modified to increase the overall number of contractors, provide overtime hours and modify terms to incentivize high performers. In

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addition, two other FBI support contracts have been modified to support the retrieval and scanning of paper-based records.

- (22) The FBI is also using overtime to maximize productivity. The NNCPS is in the process of hiring additional employees to fill current vacancies and has implemented an employee development program to streamline the training of new employees, thereby significantly decreasing the amount of time needed before a new employee can begin to significantly impact the NNCPS workload. The employee development program led to the development of a name check employee training manual.
- (23) NNCPS, through the FBI's Records Management Division, Records Automation Section, is scanning the paper files required for review in order to provide machine readable documents for the Analysis and Reporting stage. It is also building an Electronic Records System that allows for future automation of the name check process.
- (24) NNCPS is working with federal agency customers to identify high priority requests or requests no longer needed to prioritize/reduce backlog.
- (25) As a mid-term improvement, NNCPS is exploring technology updates to the name check process. Specifically, the FBI procured textual analysis software in order to investigate ways to further automate the name check process. The goal is to incorporate analytical software applications that reduce the time spent to verify the identity of the individual and, once verified, assists in the analysis. This type of automation should decrease the time required to process a name check, thereby increasing production.
- (26) As a long-term improvement, the FBI is developing a Central Records Complex that will create a central repository of records. Currently, paper files/information must be retrieved from over 265 locations throughout the FBI. The Central Records Complex will

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address this issue, creating a central repository-scanning of documents, and expediting access to information contained in billions of documents that are currently manually accessed in locations throughout the United States and the world.

- The FBI cannot provide a specific time frame for completing any particular name (27)check submitted by USCIS. The processing of name checks, including those which are expedited at the request of USCIS, depends upon a number of factors, including where in the processing queue the name check lies; the workload of the analyst processing the name check; the volume of expedited name checks the analyst must process for, among others, military deployment, "age-outs," sunset provisions such as Diversity Visa cases, compelling reasons such as critical medical conditions, and loss of Social Security or other subsistence; the number of "hits," (i.e., possible matches) that must be retrieved, reviewed and resolved; the number of records from various Field Offices that must be retrieved, reviewed and resolved; the name check subject's role and extent of involvement in any FBI investigation or case file; whether the case is currently pending or closed; necessary steps to ensure pending investigations and classified or sensitive information is not compromised through a name check response; and, more generally, the staff and resources available to conduct the checks.
- (28) When a USCIS name check is completed, the FBI provides the results to USCIS as quickly as possible. On occasion, depending on the results provided to USCIS by the FBI, USCIS may require additional follow-up and coordination with the FBI.

THE FBI DOES NOT ADJUDICATE IMMIGRATION APPLICATION BENEFITS OR ADMINISTER CARRP

(29)It is important to note that the FBI does not adjudicate applications for benefits under the Immigration and Nationality Act. If appropriate, through the Name Check Program, the FBI provides a summary of available information to USCIS for use in its adjudication

process. I am aware from my review of the declaration of James W. McCament submitted in the Wagafe, et al v. Trump, et al case ("McCament declaration") that a USCIS immigration services officer adjudicating an immigration benefit application shall check and review law enforcement agencies and/or intelligence community records, including the FBI Name Check, to determine whether an articulable link to national security exists related to a particular applicant.¹

(30) USCIS's Controlled Application Review and Resolution Program ("CARRP") is not an FBI program. I understand from my review of the McCament declaration that "CARRP is a consistent, [USCIS] agency-wide approach for identifying, processing and adjudicating application and petition for immigration benefits that involve national security concerns." The FBI, however, does not administer CARRP, which is solely a USCIS program.

THE FBI DOES NOT PUBLICLY DISCLOSE NAME CHECKS RESULTS

requested that USCIS provide to them a list of individuals who are subject to CARRP. While the FBI will acknowledge whether or not a name check was conducted, and process such requests, it does not disclose to individuals the results of their name checks with respect to investigative records. The FBI follows this approach whether or not the name check revealed derogatory information – *i.e.*, the existence of investigative records – because if the FBI only refused to disclose information in those instances involving derogatory information, that refusal would itself be interpreted as an admission that the FBI possessed investigative records about the individual. This, in turn, could result in subjects or targets of FBI investigations taking countermeasures or other actions to thwart law enforcement, thus potentially compromising

¹ Nothing in this declaration should be construed as confirming or denying the name check results of any particular individual.

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investigations, confidential sources, or investigative techniques. Through channels developed in the FBI's name check process, the FBI discloses relevant information only to USCIS for its use before USCIS renders final decisions on applicants' petitions.

(32) In light of this concern, a list of individuals to whom USCIS has applied CARRP should not be publicly disclosed or disclosed to individual Plaintiffs because disclosure could allow individuals to infer that they may be subject to scrutiny by law enforcement. Such disclosure could suggest to subjects that USCIS may have received derogatory information from the FBI during the name check process. As explained above, the FBI must take a consistent approach to protecting against the disclosure of information implicating name check results to protect sensitive law enforcement information and prevent individuals from attempting to thwart FBI investigations.

Pursuant to 28 U.S.C. §1746, I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge and belief.

Executed this 1st day of March, 2018.

David F. Eisenreich

Section Chief

National Name Check Program Section

Records Management Division

Federal Bureau of Investigation

Washington, D.C.