

## **Inspector's Report (Final)**

Seventh COVID-19 Follow Up Inspection (Third Inspection for Current Inspector) Shelby County Men's Jail 201 Poplar Avenue, Memphis TN 38103 January 4, 2023

On-Site Review September 15, 2022

### Submitted to:

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# SHELBY COUNTY MEN'S JAIL - SEVENTH COVID-19 FOLLOW UP INSPECTION (THIRD INSPECTION FOR CURRENT INSPECTOR) JANUARY 4, 2023, REPORT (FINAL VERSION)

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My name is Rick Wells, and this is my third COVID-19 inspection report, and the seventh overall, including the reports submitted from the previous court-appointed inspector.

Per the Inspection Order, I am providing my expert opinion on the current health and safety of medically vulnerable Plaintiff-detainees at the Shelby County Jail (Main Jail) including, but not limited to the Facility's compliance with the pertinent Center for Disease Control and Prevention (CDC) and Shelby County Health Department guidelines and other applicable standards. As with the previous reports submitted, I am providing recommendations regarding corrective measures that should be implemented at the jail, to protect the medically vulnerable from the COVID-19 virus at the main jail.

The medically vulnerable detainees to which the inspection order applies are defined as follows:

- People 65 years and older
- People with chronic lung disease or moderate to severe asthma (including chronic obstructive pulmonary disease (COPD) (including emphysema, and chronic bronchitis)
- Idiopathic pulmonary fibrosis and cystic fibrosis
- People who have serious heart conditions (including heart failure, coronary heart disease, congenital heart disease, cardiomyopathies, and pulmonary hypertension)
- People who are immunocompromised (including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications)
- People with severe obesity (body mass index [BMI] of 40 or higher)
- People with Diabetes
- People with chronic kidney disease undergoing dialysis
- People with chronic liver disease, including cirrhosis
- People with hemoglobin disorders, including sickle cell disease and thalassemia
- All persons currently or in the future held at the jail in pretrial custody during the COVID-19 pandemic who are at increased risk of Covid-19 complications or death because of disabilities as defined in the ADA and Section 504 of the Rehabilitation Act

Pursuant to paragraph 4, Reporting on page 2 of the Consent Decree, Defendants are required to provide me with a report containing certain information. I believe Defendants operated in good faith to provide the documents (or most of the documents) as requested and to the extent specific requested documents exist. Note: the report notes documents not provided (within the appropriate section of the report).



Most of the issues reviewed are those previously outlined in earlier inspection reports as outstanding items as noted through status conferences whereas the Court discussed the Joint Notice of Outstanding Issues for Enforcement. Note: there were a few areas reviewed (e.g., air / ventilation and out-of-cell time) that were not initially intended to be reviewed, but was examined based on my onsite observations and inmate /detainee interviews, e.g., apparent hot and stuffy air / ventilation in some of the pods, and access to out-of-cell time (due in large part to the apparent hot air / ventilation concerns, inoperable kiosks [making it difficult for inmates / detainees to make related medical testing and / or vaccination requests], and to review written COVID-19 related education materials due to some inconsistencies noted regarding COVID education efforts (as outlined in the report).

The expert's previous reports (first and second reports [fifth and sixth reports overall]) provide greater detail. Though not outlined here, the previous reports (e.g., my second report [inspector's sixth report overall]) also provided information regarding the "Busby v. Bonner Order Granting in Part and Denying in Part Plaintiffs' Motion to Enforce."

Outstanding issues examined at the most recent inspection (September 15, 2022) included but were not limited to:

- COVID-19 Vaccination Program
  - Testing (including serial testing)
  - Onsite vaccine availability
  - Vaccine administration
  - Vaccination Incentives
  - COVID-19 Education
    - Intake process
    - Inmate / detainee Orientation
    - Information from staff (verbal and intercom system)
    - Notices / posters / flyers / brochures
    - Town Hall meetings / COVID Awareness (Informational) Sessions (and other types of meetings / sessions as identified in the report)
    - Peer education
- Masks
  - Wearing of masks
  - o Issuance of new masks
  - o Washing / laundering masks
- Court Expeditor's Role & Population Reduction
- Miscellaneous
  - Isolation housing / status
  - Staffing levels
  - Out-of-cell time / access to dayroom or recreation
    - e.g., to allow for use of kiosks (to request COVID testing and / or vaccinations)
  - Air / heat / ventilation conditions



 Note: the inspector did not originally set out to examine this issue (details in report)

Prior to the onsite inspection and post onsite inspection, administration staff from the Shelby County Jail provided the Inspector numerous requested documents (electronically) for review as part of requested document production. Note: A list of documents provided are cited in the report.

Additionally, after the onsite inspection was conducted on September 15, 2022, the Inspector received the following COVID-related information (report) from defendant's counsel:

- As of September 6, 2022, two thousand three hundred and twenty-seven (2,327) detainees were housed at the Jail
- Daily count form was provided, outlining the total number of detainees per housing unit. To date, three thousand three hundred and sixty-three (3,363) tests have been administered to detainees at the Jail
- To date, four hundred and twenty-two (422) detainee tests have rendered positive tests
- During August of 2022, there were eight (8) positive tests
- As of September 1, 2022, there have been two thousand four hundred and sixty-two (2,462) tests administered to Jail Staff, and as of said date, three hundred and fifty-two (352) staff tests have rendered positive tests
- Within the past thirty (30) days, twenty-five (25) Jail staff members have taken leave due to COVID-19-related reasons
- Within the past thirty (30) days, zero (0) detainees have died who had exhibited symptoms of or tested positive for COVID-19 prior to their death

Updated COVID-related information/numbers were again provided by defendant's counsel on October 5, 2022:

- As of October 4, 2022, two thousand three hundred and forty-seven (2,347) detainees were housed at the Jail
- Daily count form provided, outlining the total number of detainees per housing unit. To date, three thousand four hundred and eleven (3,411) tests have been administered to detainees at the Jail
- To date, four hundred and twenty-six (426) detainee tests have rendered positive tests
- During September of 2022, there were four (4) positive tests
- As of October 1, 2022, there have been two thousand four hundred and sixty-nine (2,469) tests administered to Jail Staff, and as of said date, three hundred and fifty-nine (359) staff tests have rendered positive tests
- Within the past thirty (30) days, fourteen (14) Jail staff members have taken leave due to COVID-19-related reasons
- Within the past thirty (30) days, zero (0) detainees have died who had exhibited symptoms of or tested positive for COVID-19 prior to their death



On September 28, 2022, defendant's counsel provided both a class list and a Subclass list, which contained the following information:

- Class List (9-28-22) lists approximately five hundred eighty-five (585) detainees (class members):
  - One (1) detainee was listed as having two (2) cellmates/roommates.
     It is unclear if this is a detainee housed in an infirmary / medical bed or other specialized housing unit
  - Approximately four hundred twenty-eight (422) detainee class members listed had one cell mate each
  - Approximately one hundred ten (110) detainee class members listed did not have a cell mate
  - Approximately fifty-two (52) detainee class members were listed as living in a dormitory setting
- Subclass List (9-28-22) lists approximately five hundred forty-five (545) detainees (subclass members):
  - One (1) detainee was listed as having two (2) cellmates/roommates.
     It is unclear if this is a detainee housed in an infirmary/medical bed or other specialized housing unit
  - Approximately three hundred ninety-four (394) detainee subclass members listed had one cell mate each
  - Approximately one hundred three (103) detainee subclass members listed did not have a cell mate
  - Approximately forty-seven (47) detainee subclass members were listed as living in a dormitory setting

On November 11, 2022, defendant's counsel again provided updated COVID-related information/numbers:

- As of November 5, 2022, two thousand two hundred and forty-seven (2,247) detainees were housed at the Jail
- Daily count form provided, outlining the total number of detainees per housing unit. To date, three thousand four hundred and seventy-seven (3,477) tests have been administered to detainees at the Jail
- To date, four hundred and thirty-one (431) detainee tests have rendered positive tests
- During October of 2022, there were five (5) positive tests
- As of November 1, 2022, there have been two thousand four hundred and seventy-one (2,471) tests administered to Jail Staff, and as of said date, three hundred and sixty-one (361) staff tests have rendered positive tests
- Within the past thirty (30) days, five (5) Jail staff members have taken leave due to COVID-19-related reasons
- Within the past thirty (30) days, zero (0) detainees have died who had exhibited symptoms of or tested positive for COVID-19 prior to their death



After issuance of the draft report, on December 5, 2022, defendant's counsel again provided updated COVID-related information/numbers:

- As of December 5, 2022, two thousand two hundred and twenty-nine (2,229) detainees were housed at the Jail
- Daily count form provided, outlining the total number of detainees per housing unit. To date, three thousand five hundred and nineteen (3,519) tests have been administered to detainees at the Jail
- To date, four hundred and thirty-two (432) detainee tests have rendered positive tests
- During November of 2022, there was one (1) positive test
- As of December 1, 2022, there have been two thousand four hundred and seventy-four (2,474) tests administered to Jail Staff, and as of said date, three hundred and sixty-four (364) staff tests have rendered positive tests
- Within the past thirty (30) days, seven (7) Jail staff members have taken leave due to COVID-19-related reasons
- Within the past thirty (30) days, zero (0) detainees have died who had exhibited symptoms of or tested positive for COVID-19 prior to their death

On December 14, 2022, the Inspector received an electronic copy of the United States Court of Appeals for the Sixth Circuit (filed December 14, 2022) thus affirming the United States District Court for the Western District of Tennessee's decision denying the Jail's attempt to terminate the consent decree in the Busby v. Bonner case. The document outlined the opinion of the Circuit Court, which highlighted the District Court's reliance on the Jails past failure to track their efforts toward compliance.

Before discussing the events leading up to the most recent inspection on September 15, 2022, including document reviews, the onsite inspection itself, staff and inmate / detainee interviews, and the Inspector's noted findings and recommendations, the Inspector notes here that within the respective sections of the report, an emphasis is being placed on missing or lack of sufficient data showing proof of practice and compliance for the major areas within the consent decree and this report.

On September 14, 2022 (approximately 24 hours prior to commencing the onsite tour at the Shelby County Main Jail) the Inspector provided electronic notification to the parties (including Main Jail administrators) the Inspector would be onsite on September 15, 2022, to conduct the onsite COVID-19 inspection.

On September 15, 2022, the Inspector arrived at the Shelby County Main Jail. The Inspection lasted approximately 10 hours. The inspection included interviewing Jail custody administration personnel, custody staff, Wellpath (medical) staff, and staff from the Court Expeditor's Office; interviewing numerous inmates / detainees; and a walking tour of numerous housing units. On September 21, 22, and 23, 2022, the Inspector conducted telephone calls with staff and inmates / detainees (either currently or formerly housed in either COVID-19 quarantine or isolation housing).



In totality, 16 inmates / detainees were interviewed. The Inspector selected inmates / detainees from various floors (and pods) and from various types of housing units to be interviewed. The specific assigned housing units of the inmates / detainees interviewed are identified in the report.

The Inspector interviewed the following personnel from various disciplines and positions while onsite on September 15, 2022, and via telephone from September 22-23 (the week following the onsite tour):

- Shelby County Main Jail administrative staff
- A Health Officer for Shelby County, Shelby County Division of Health Services – "Health Department") who comes onsite to the Main Jail to conduct COVID Awareness (Informational) meetings / sessions
- A Medical Administrator
- Infection Control Coordinator
- An Intake Nurse
- A Counselor Supervisor who manages Town Hall meetings (and does advanced scheduling for Town Hall meetings)
- A Counselor for one (1) of the floors (numerous pods)
- The Coordinator for COVID Initiative Projects
- Court Expeditor (and an additional staff member from the Expeditor's office)
- Pod Officers (e.g., annex & fourth floor)

Post onsite Inspection, the Inspector conducted a remote exit conference with the Parties (including Shelby County Jail administration personnel).

As was the case for the previous draft reports, the Parties will have the opportunity to review the report and provide any comments as they deem necessary.

#### List of Types of Documents / Materials Reviewed

- COVID Testing Logs/Results
- Wellpath COVID-19 Vaccine Logs (handwritten by Infection Control Nurse)
- COVID Vaccination Lists (CJC Vaccination Clinic)
- Town Hall Meeting Schedules/Calendars
- Town Hall Meeting Attendance Sheets
- Town Hall Meeting Minutes
- Responses to Town Hall Meeting Concerns (Town Hall Meeting Resolutions / Interoffice Memorandums)
- COVID Informational Sessions (listing of COVID Informational sessions by housing units)
- Listing of New Face Masks Given to Inmates / Detainees (by housing units and dates)
- Specifications for 3-ply Black Cloth Masks
- Miscellaneous Memorandums
- Education Materials / Posters / Notices / Flyers
- Shelby County Sheriff's Office Jail Division Quarterly Newsletter
- Current Phone Prompt (since June 2, 2022)



- Untitled Document (One [1] Page Word Version)
- Miscellaneous Emails
- Programs Orientation & Education Information
- Control Center Logbook Entries (COVID-19 Announcements)
- Coronavirus Supplemental Screening Questionnaire (Intake)
- Post Vaccination Patient Education
- Various Documents Related to Court Expeditor's Office (and duties)

#### **Description / Details of Documents / Materials Reviewed**

Listed below are documents / materials I requested and was provided for review (electronically).

#### COVID Testing Logs/Results

- May 2022 Excel Spreadsheet shows the following results
  - Date tested 5/2/22 3 negative results
  - Date tested 5/3/22 1 negative result
  - Date tested 5/5/22 6 negative results
  - Date tested 5/6/22 3 negative results
  - Date tested 5/7/22 1 negative result
  - Date tested 5/9/22
    - 3 negative results
    - 5 listed as "Retest Offered"
    - 1 listed as "Need Retest"
  - Date tested 5/10/22 2 negative results / 2 positive results
  - Date tested 5/11/22 9 negative results
  - Date tested 5/12/22 9 negative results / 2 positive results
  - Date tested 5/13/22 2 negative results
  - Date tested 5/16/22 6 negative results
  - Date tested 5/17/22 5 negative results
  - Date tested 5/18/22 7 negative results
  - Date tested 5/19/22 1 negative result / 1 positive result
  - Date tested 5/20/22 1 negative result
  - Date tested 5/21/22 2 negative results
  - Date tested 5/23/22 6 negative results
  - Date tested 5/24/22 4 negative results / 2 positive results
  - Date tested 5/27/22 3 negative results
  - Date tested 5/31/22 1 negative result
  - Total May Monthly Testing Results
    - Number of calendar dates whereas tests were conducted –
       20
    - Negative results 75
    - Positive results 7
    - "Retest offered" 5
    - "Need retest" 1
- June 2022 Word version document shows the following results



- Date tested 6/1/22 4 negative results / 1 positive result
- Date tested 6/2/22 1 negative result
- Date tested 6/3/22 1 negative result / 2 positive results
- Date tested 6/4/22 7 negative results
- Date tested 6/5/22 1 negative result
- Date tested 6/6/22
  - 1 negative result
  - 1 presumptive positive result
- Date tested 6/7/22 5 negative results
- Date tested 6/8/22 1 negative result
- Date tested 6/9/22 1 negative result
- Date tested 6/13/22 7 negative results / 1 positive result
- Date tested 6/14/22 5 negative results
- Date tested 6/15/22 1 negative result
- Date tested 6/16/22 1 negative result
- Date tested 6/17/22 3 negative results
- Date tested 6/18/22 1 negative result / 2 pending
- Date tested 6/21/22 15 negative results
- Date tested 6/24/22 8 negative results
- Date tested 6/25/22 1 negative result / 1 positive result
- Date tested 6/28/22 1 negative result
- Date tested 6/29/22 4 negative results
- Total June Monthly Testing Results
  - Number of calendar dates whereas tests were conducted 20
  - Negative results 69
  - Positive results 5
  - "Pending" 2
- July 2022 Excel Spreadsheet shows the following results
  - Date tested 7/1/22 1 negative result / 1 positive result
  - Date tested 7/2/22 2 negative results
  - Date tested 7/4/22 1 negative result
  - Date tested 7/5/22 1 negative result
  - Date tested 7/6/22 6 negative results
  - Date tested 7/7/22 5 negative results / 1 positive result
  - Date tested 7/8/22 1 negative result
  - Date tested 7/9/22 2 negative results
  - Date tested 7/11/22 7 negative results / 4 positive results
  - Date tested 7/12/22 3 negative results
  - Date tested 7/13/22 6 negative results
  - Date tested 7/14/22 2 negative results
  - Date tested 7/15/22 6 negative results
  - Date tested 7/16/22 1 negative result
  - Date tested 7/17/22 2 negative results / 1 positive result
  - Date tested 7/19/22 4 negative results
  - Date tested 7/20/22 5 negative results



- Date tested 7/22/22 3 negative results / 1 positive result
- Date tested 7/23/22 7 negative results / 2 positive results
- Date tested 7/25/22 8 negative results
- o Date tested 7/26/22 6 negative results
- o Date tested 7/27/22 5 negative results
- Total July Monthly Testing Results
  - Number of calendar dates whereas tests were conducted –
     22
  - Negative results 84
  - Positive results 10

#### COVID-19 Vaccine Logs (handwritten by Infection Control Nurse)

- May 2022
  - Lists approximately 68 inmate / detainee names that either received COVID-19 Vaccinations or refused
    - Logs provided for May 2, 3, 4, 9, 11, 13, 16, 17, 19, 20, 23, 24, 27, 31, 2022
      - 14 dates total
    - All 3 types of COVID Vaccines were offered (Pfizer, Moderna, and J&J) including initial doses, second doses, and boosters for each type
- June 2022
  - Lists approximately 72 inmate/detainee names that either received COVID-19 Vaccinations or refused
    - Logs for June 2, 3, 8, 9, 13, 14, 15, 17, 22, 23, 24, 27, 29, 2022
      - 13 dates total
    - All 3 types of COVID Vaccines were offered (Pfizer, Moderna, and J&J) including initial doses, second doses, and boosters for each type
- July 2022
  - Lists approximately 65 inmate/detainee names that either received COVID-19 Vaccinations or refused
    - Logs for July 1, 6, 8, 11, 13, 18, 19, 21, 25, 27, 28, 31, 2022
      - 12 dates total
  - All three (3) types of COVID Vaccines offered (Pfizer, Moderna, and J&J) including initial doses, second doses, and boosters for each type

#### COVID Vaccination Lists (CJC Vaccination Clinic)

- May 2, 2022
  - 1 inmate / detainee received his Pfizer Booster shot
  - o 1 inmate / detainee received his J&J Vaccine
- May 3, 2022
  - 5 inmates / detainees received their J&J Vaccines
  - 1 inmate / detainee received his second Pfizer dose



- o 1 inmate / detainee received his Pfizer Booster shot
- May 4, 2022
  - o 1 inmate / detainee received his second Pfizer dose
  - o 1 inmate / detainee received his Pfizer Booster shot
- May 5, 2022
  - 2 inmates / detainees received their J&J Vaccines
- May 9, 2022
  - 1 inmate / detainee received a J&J Booster
- May 11, 2020
  - o 3 inmates / detainees had first dose Pfizer Vaccinations
  - o 1 inmate / detainee received a second dose Pfizer Vaccination
- May 12, 2020
  - o 5 inmates / detainees had their second dose Pfizer Vaccine
  - 1 inmate / detainee had a Moderna Vaccination
- May 13, 2022
  - o 1 inmate / detainee received his Pfizer Booster
- May 17, 2022
  - o 2 inmates / detainees received their initial J&J Vaccine
  - o 1 inmate / detainee received his initial J&J Booster shot
  - 1 inmate / detainee received his initial Pfizer Vaccine
- May 19, 2022
  - 1 inmate / detainee received his first Pfizer dose
- May 20, 2022
  - 8 inmates / detainees are listed (unclear as to which vaccinations they received)
- May 27, 2022
  - Lists 3 inmates / detainees that received the J&J Vaccine
  - Lists one 1 inmate / detainee that received the J&J Booster
  - Lists one 1 inmate / detainee that received the Moderna Vaccine (first dose)
- Totals for May
  - Lists 43 inmates / detainees
    - Comparison:
      - The handwritten list (above) for May lists 68 inmates / detainees
  - o Lists 12 dates
    - Comparison (against Infection Control Nurse handwritten vaccine logs above):
      - The handwritten vaccine logs for the month of May lists 14 dates
      - For the dates of the 5<sup>th</sup> and 12<sup>th</sup>, they are only listed within the COVID Vaccination Lists (CJC Clinic) but not listed within the handwritten vaccine logs



- For the dates of the 16<sup>th</sup>, 23<sup>rd</sup>, 24<sup>th</sup>, and 31<sup>st</sup>, they are only listed in the handwritten logs, but not within the COVID Vaccination Lists (CJC Clinic)
- For the dates of the 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup>, 9<sup>th</sup>, 11<sup>th</sup>, 13<sup>th</sup>, 17<sup>th</sup>, 19<sup>th</sup>, 20<sup>th</sup>, and 27<sup>th</sup>, they are captured on both lists
- o Breakdown of types of vaccines administered
  - Pfizer
    - 17 total
      - Six (6) initial doses
      - o Eight (8) second doses
      - o Four (4) boosters
  - Moderna
    - Two (2) total
      - Two (2) initial doses
  - J&J
    - 16 total
      - 13 initial doses
      - Three (3) boosters
  - Unclear/not identified
    - Eight (8)
- June 1, 2022
  - Lists 2 inmates / detainees that received their second Pfizer dose
- June 2, 2022
  - Lists 2 inmates / detainees that received their initial J&J dose
  - Lists 1 inmate / detainee that received the Pfizer Booster shot
- June 7, 2022
  - Lists 3 inmates / detainees that received their initial J&J dose
  - Lists 1 inmate / detainee that received the J&J Booster shot
  - Lists 1 inmate / detainee that received the initial Pfizer Vaccine
  - Lists 3 inmates / detainees that received the second Pfizer dose
  - Lists 1 inmate / detainee that received the Pfizer Booster shot
  - Lists 1 inmate / detainee that received the second Moderna Vaccine
- June 13, 2022
  - Lists 2 inmates / detainees that received the J&J Vaccine
  - Lists 1 inmate / detainee that received the Pfizer Vaccine (second dose)
- June 14, 2022
  - Lists 1 inmate / detainee that received the Pfizer Vaccine (first dose)
- June 17, 2022
  - Lists 1 inmate / detainee that received his first Moderna dose
  - Lists 1 inmate / detainee that received his second Moderna dose
  - Lists 2 inmates / detainees that received their Moderna Booster shots
  - Lists 2 inmates / detainees that received their Pfizer first dose
  - Lists 1 inmate / detainee that received his Pfizer second dose
  - Lists 2 inmates / detainees that received their Pfizer Booster shots



- June 22, 2022
  - 2 inmates / detainees received their first Pfizer dose
  - 1 inmate / detainee received his second Pfizer dose
  - 2 inmates / detainees received their first J&J dose
  - 1 inmate / detainee received his J&J Booster shot
- June 28, 2022
  - 1 inmate / detainee received his first Pfizer dose
  - o 4 inmates / detainees received their second Pfizer dose
  - 1 inmate / detainee received his Pfizer Booster shot
  - 3 inmates / detainees received their first Moderna dose
  - o 1 inmate / detainee received his Moderna Booster shot
- June 29, 2022
  - o 2 inmates / detainees received their J&J Booster shot
- Totals for June
  - Lists 46 inmates / detainees
    - Comparison:
      - The handwritten list (above) for June lists 72 inmates / detainees
  - Lists nine (9) dates
    - Comparison (against Infection Control Nurse handwritten vaccine logs - above):
      - The handwritten vaccine logs for the month of June list 13 dates
      - For the dates of the 1<sup>st</sup>, 7<sup>th</sup>, and 28<sup>th</sup>, they are only listed within the COVID Vaccination Lists (CJC Clinic) but not listed within the handwritten vaccine logs
      - For the dates of the 3rd, 8<sup>th</sup>, 9<sup>th</sup>, and 15<sup>th</sup>, 23<sup>rd</sup>, 24<sup>th</sup>, and 27<sup>th</sup>, they are only listed in the handwritten logs, but not within the COVID Vaccination Lists (CJC Clinic)
      - The dates for the 2<sup>nd</sup>, 13<sup>th</sup>, 14<sup>th</sup>, 17<sup>th</sup>, 22<sup>nd</sup>, and 29<sup>th</sup> are captured on both list
  - Breakdown of types of vaccines administered
    - Pfizer
      - 24 total
        - Seven (7) initial doses
        - o 12 second doses
        - Five (5) boosters
    - Moderna
      - Nine (9) total
        - Five (5) initial doses
        - One (1) second dose
        - Three (3) boosters
    - J&J
      - 13 total
        - Nine (9) initial doses



#### o Four (4) boosters

- July 2022
  - Note: There was no COVID Vaccination Lists (CJC Vaccination Clinic) related documentation provided to the Inspector (only the handwritten logs [above])

#### Town Hall Meeting Schedules/Calendars

- January 2022
  - o 1/3/22 4<sup>th</sup> floor pods D, E, F, & G
  - 1/10/22 4<sup>th</sup> floor pods K, L, M, & N
  - 1/24/22 4<sup>th</sup> floor pods P, Q, R & S
- February 2022
  - o 2/7/22 Make-up day 5<sup>th</sup> floor pods A & B / 6<sup>th</sup> floor pod A
  - o 2/14/22 Make-up day 4th floor pods P, Q, R, & S
  - o 2/21/22 LL pods A, B, C, D, E, F & G
  - o 2/25/22 make-up day if needed
  - 2/28/22 1<sup>st</sup> floor pods A, B, C, D, & E
- March 2022
  - No schedules/calendars provided
- April 2022
  - 4/4/22 Pods A, B, C & D
  - o 4/11/22 Pods E, F, G & H
  - 4/18/22 Pods K, L, M & N
  - 4/25/22 Pods P, Q, R &S
- May 2022
  - No schedules/calendars provided
- June 2022
  - 6/6/22 Pods LL-A, LL-B, LL-C & LL-D
  - o 6/13/22 Pods LL-E, LL-F & LL-G
  - o 6/20/22 Juneteenth Holiday
  - o 6/27/20 Pods 6A, 6B & 6C
- July 2022
  - o 7/4/22 Independence Day Holiday
  - 7/8/22 Administrative Segregation, Pods A, B & C
  - o 7/11/22 Administrative Segregation, Pods D & E
  - 7/18/22 Annex, Pods F, G, H & J
  - o 7/25/22 Second Floor, Pods A, B, M & N
- Photos (depicting posting of notices)
  - February 2022 Town Hall Schedule posted in LL Pod A
    - Schedule shows LL Pod A scheduled for 2/22/22

#### Town Hall Meeting Attendance Sheets

- 3/28/21 (Possible date mistake from the documents unclear if for 2021 or 2022)
  - Pod 2P (0920-0933 hours)



- 10 attendees
- o Pod 2Q (0905-0920 hours)
  - 8 attendees
- Pod JM-C (0948-0950 hours)
  - 1 attendee
- Pod JM-G (0938-0944 hours)
  - 1 attendee
- Pod JM-D (0945-0948 hours)
  - 2 attendees
- Pod JM-H (0936-0937 hours)
  - 3 attendees
- 1/23/22
  - Pod 6B (no time indicated)
    - 9 attendees
- 1/24/22
  - Pod 4R (9:20 AM)
    - 12 attendees
- 1/31/22
  - Pod 5C (no time indicated)
    - 7 attendees
  - Pod 6B (no time indicated)
    - 9 attendees
  - Pod 6C (no time indicated)
    - 12 attendees
- 4/8/22
  - o Pod 3A (0920-0952 hours)
    - 24 attendees
  - Pod 3B (0956-1021 hours)
    - 20 attendees
  - Pod 3C (1025-1041 hours)
    - 15 attendees
  - o Pod 3H (1040-1105 hours)
    - 6 attendees
- 4/25/22
  - Pod 3P (0904 hours)
    - 13 attendees
  - Pod 3Q (0942 hours)
    - 23 attendees
  - Pod 3R (1007 hours)
    - 23 attendees
- 5/20/22
  - o Pod 4K (0930-0950 hours)
    - 20 attendees
  - Pod 4L (0958-1020 hours)
    - 13 attendees
  - Pod 4M (1025-1034 hours)



- 1 attendee
- o Pod 4N (1038-1100 hours)
  - 8 attendees
- 6/6/22
  - o Pod LL-B (0906-0926 hours)
    - 18 attendees
  - o Pod LL-C (0927-0949 hours)
    - 10 attendees
  - Pod LL-D (no time identified)
    - 6 attendees
- 6/17/22
  - o Pod LL-A (0900-0915 hours)
    - 8 attendees
- 6/27/22
  - Pod 6A (9:10 AM)
    - 3 attendees
  - o Pod 6B (9:27 AM)
    - 16 attendees
  - Pod 6C (10:07 AM)
    - 14 attendees
- 7/18/22
  - o Pod 1F
    - 32 attendees
  - o Pod 1G
    - 19 attendees
  - o Pod 1H
    - 20 attendees

#### Town Hall Meeting Minutes

- 1/3/22
  - o Pod 4D
    - Not receiving clean face masks
      - 2<sup>nd</sup> shift lieutenant to distribute on clean face masks
    - No net bags to send out dirty clothes, therefore clothes not being sent out to be washed
  - o Pod 4E
    - Same concern with face masks (as 4D)
    - Same concern with net bags and laundry (as 4D)
    - Not receiving proper recreation
  - o Pod 4F
    - Same concern with face masks (as 4D & 4E)
    - Same concern with net bags and laundry (as 4D & 4E)
    - Same concern with recreation (as 4E)
    - Need cleaning supplies such as mop, broom, cleaning towels, etc.
    - Mold in cells



- o Pod 4G
  - Same concern with face masks (as above)
  - Same concern with net bags and laundry (as above)
- Pod 4K
  - No net bags to send out dirty clothes
    - Per warehouse staff, net bags are in stock and can be picked-up by the floor sergeant
  - No cleaning supplies such as mop, broom, cleaning towels, etc.
- o Pod 4L
  - Same concern with net bags (as above)
  - Same concern with cleaning supplies (as above)
- Pod 4M
  - Same concern with net bags (as above)
  - Same concern with cleaning supplies (as above)
  - Not receiving proper recreation time to take showers
- o Pod 4N
  - Shower mold
    - Per counselor, a maintenance request was submitted on 1/10/22
  - Same concern with net bags (as above)
  - Same concern with cleaning supplies (as above)
  - Some inmates / detainees claim to be washing their clothes in the toilet and in the sink because they are unable to send their clothes out to get washed due to not having a net bag
  - Some inmates/detainees claim to have not showered in three
     (3) days
  - Note: the question was asked (for all pods) whether anyone was interested in taking the COVID vaccine or need COVID education
    - Nobody wanted to sign-up for either
  - Follow-up email notification (12/20/21)

#### 1/10/22

- o Pod 4K
  - Need recreation time to take showers
  - No net bags to send out dirty clothes, therefore clothes not being sent out to be washed
    - Warehouse staff indicated net bags are in stock and the floor sergeant can pick them up
  - Need cleaning supplies such as mop, broom, cleaning towels, etc.
- o Pod 4L
  - Same concerns with net bags (as above)
  - Same concerns with cleaning supplies (as above)
- o Pod 4M



- Same concerns with net bags (as above)
- Same concerns with cleaning supplies (as above)
- Same concerns with lack of recreation and showers (as above)
- For all pods: the question was asked whether anyone was interested in taking the COVID Vaccine or need COVID Education. Nobody was interested.

#### o Pod 4N

- Showers have mold and are stopped up
  - Reportedly a maintenance request was submitted
- Same concerns with net bags (as above)
- Same concerns with cleaning supplies (as above)
- Note: The question was asked whether anyone was interested in taking the COVID vaccine or need COVID Education. Nobody wanted to sign-up for either

#### 1/24/22

- Pod 4R (12 of 36 detainees in unit attended)
- o Pods 4P, 4Q, & 4S were each on COVID guarantine
- Medical staff was represented
- o Pod 4R
  - Blankets need washing
    - Staff explained blankets are picked up and washed once per month
  - An inmate / detainee
    - Reportedly several months since he took his COVID Vaccine, and he still has not received his \$20.00
    - Response: his name was forwarded to a counselor for follow-up
  - Note: the question was asked whether anyone was interested in taking the COVID vaccine or need COVID education. Nobody wanted to sign-up for either

#### • 1/31/22

- o Pods 5C, 6B, & 6C (Pods 5A, 5B, & 6A were on COVID restrictions)
- A medical representative was present
- Pod 5C (7 of the 52 inmates / detainees assigned to the unit attended)
  - Gloves needed to clean and sanitize pod
    - Concern forwarded to a lieutenant
- Pod 6B (9 of the 34 inmates / detainees assigned to the unit attended)
  - Holes in net bags
    - Concern forward to a lieutenant
  - Clothes reportedly "nasty and dirty looking as if they have not been washed with detergent"
    - A staff member to follow-up



- Several showers are stopped up with stagnate water, and some sinks and toilets not working
  - A lieutenant to follow-up
- Air vents are clogged up with dust making it hard for some to breathe fresh air; unhealthy especially during COVID pandemic
- Appears to be mold in the light fixtures and around the air vents
- Kiosk machines are not working
  - An Aramark staff member has been notified
- Pod 6C (12 of the 49 inmates / detainees assigned to the unit attended)
  - No laundry services in the pod for several weeks
    - Staff to follow-up
  - Note: for all pods, the question was asked whether anyone was interested in taking the COVID vaccine or need COVID education. Nobody wanted to sign-up for either

#### • 3/4/22

- o 4<sup>th</sup> floor pods P, Q, R, & S
- Department representatives included medical and counselor, laundry services, and others
- o Pod 4P
  - 9 of 37 inmates / detainees attended
  - Need more recreation time to shower
  - Need cleaning supplies
  - Note: the question was asked whether anyone was interested in taking the COVID vaccine or need COVID education. No inmates/detainees wanted to sign-up for either. No inmates/detainees had a COVID testimony to share. Meeting adjourned at 9:30 AM
- o Pod 4Q
  - 16 of 41 inmates / detainees attended
  - Clothes are stinky
  - Not responding to sick calls requests
  - An inmate / detainee indicated medical staff are not responding to sick calls requests, he had a cold and COVID symptoms but never received medical attention (it could have been COVID related)
  - Hot water, water pressure, and water leakage concerns
  - Note: the question was asked whether anyone was interested in taking the COVID vaccine or need COVID education. No inmates/detainees wanted to sign-up for either. No inmates/detainees had a COVID testimony to share. Meeting adjourned at 9:45 AM.
- o Pod 4R



- 7 of 41 inmates / detainees attended
- Note: the question was asked whether anyone was interested in taking the COVID vaccine or need COVID education. No inmates/detainees wanted to sign-up for either. No inmates/detainees had a COVID testimony to share. Meeting adjourned at 10:15 AM.

#### o Pod 4S

- 3 of 27 inmates / detainees attended
- Pod has not had opportunity to change out laundry bags in over 2 weeks
- Several inmates / detainees were concerned if they take the COVID Vaccine test that the pod would be on lock down / quarantine
- Medical staff not responding to the sick call requests in the kiosk
  - Reportedly the medical representative addressed the concerns
- Several inmates / detainees in the pod need face masks
  - Forwarded to a lieutenant for follow-up
- Note: the question was asked whether anyone was interested in taking the COVID vaccine or need COVID education. No inmates/detainees wanted to sign-up for either. No inmates/detainees had a COVID testimony to share. Meeting adjourned at 10:30 AM.

#### • 3/7/22

- First floor Annex Pods 1F, 1G, 1H, 1J
- Representatives from counseling services and laundry services were present
- No medical department representative present
- Pod F
  - None of the 41 inmates / detainees attended
- o Pod G
  - 17 of 43 inmates / detainees attended
  - 1 inmate / detainee asked for a COVID booster shot
    - Forwarded to medical for follow-up
  - 1 inmate / detainee needed a net laundry bag
    - Lieutenant to follow-up
  - Kiosk machine out of service
    - Lieutenant to follow-up
  - Note: the question was asked whether anyone was interested in taking the COVID vaccine or need COVID education. No inmates/detainees wanted to sign-up for either. No inmates/detainees had a COVID testimony to share. Meeting adjourned at 10:45 AM.
- o Pod H
  - 21 of 42 inmates / detainees attended



- An inmate / detainee submitted a sick call request 3 month ago to take the COVID booster but still no response
- An inmate / detainee needs the COVID booster shot
- An inmate / detainee submitted 5 sick call requests to take the COVID booster shot, but after 2 months, still no response
- An inmate / detainee submitted several sick call requests to take the COVID booster shot, but still no response
- An inmate / detainee submitted several sick call requests to take the COVID booster shot, but still no response
- An inmate / detainee needs the booster shot
- An inmate / detainee needs the booster shot
- All COVID-related concerns forwarded to the medical department
- Kiosk machine is out of service
  - Pending follow-up
- The question was asked if anyone was interested in taking the COVID vaccine or test or needed COVID Education. Seven (7) inmates/detainees wanted to sign up for the COVID Vaccine Booster. No one was interested in the COVID Test or needed COVID Education. Nobody had a COVID testimony to share. Meeting adjourned at 10:25 AM.

#### o Pod J

- 7 of 40 inmates / detainees attended
- Two (2) inmates / detainees submitted a sick call request 3 weeks ago to take the COVID vaccine but still no responses
  - Forwarded to medical for follow-up
- The question was asked if anyone was interested in taking the COVID Vaccine or Test or needed COVID Education. Two (2) inmates/detainees wanted to sign up for the COVID Vaccine. Nobody was interested in the COVID Test or needed COVID Education. No one had a COVID testimony to share. Meeting adjourned at 9:45 AM.

#### • 3/14/22

- Second floor pods A, B, M, N, & L
- Representatives were present for counseling services, laundry services, and medical
- o Pod A
  - 8 of 16 inmates / detainees attended
  - No specific related concerns
  - The question was asked if anyone was interested in taking the COVID vaccine or test or needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:35 AM.
- o Pod B
  - 13 of 19 inmates / detainees attended



- An inmate / detainee requested the COVID vaccine (and TB test and flu shot)
  - Reportedly medical staff addressed the concerns
- The question was asked if anyone was interested in taking the COVID vaccine or test or needed COVID education. One (1) inmate/detainee was interested in the COVID vaccine. Nobody was interested in the COVID test or needed COVID education. Nobody had a COVID testimony to share. Meeting adjourned at 10:16 AM.

#### o Pod L

- 2 of 3 inmates / detainees attended
- No related concerns
- The question was asked if anyone was interested in taking the COVID vaccine or test or needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:35 AM.

#### Pod M

- 2 of 11 inmates / detainees attended
- No related concerns
- The question was asked if anyone was interested in taking the COVID vaccine or test or needed COVID education. Nobody was interested. Nobody had a COVID testimony to share.

#### o Pod N

- 2 of 11 inmates / detainees attended
- The question was asked if anyone was interested in taking the COVID vaccine or test or needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:45 AM.

#### • 3/21/22

- Second floor pods C, D, E, & G
- Representatives from counselor services and laundry services participated
- There was no representation from medical services
- o Pod C
  - 12 of 20 inmates / detainees attended
  - Need net laundry bags
    - Staff to follow-up
  - Two (2) inmates / detainees requested COVID vaccines
    - Information forwarded to medical department for follow-up
  - Water stagnated in the shower due to no drain and the inmates/detainees must step into dirty water to shower
  - Pod needs sanitizing, and there are vector control concerns (especially around stagnated shower water)
    - Lieutenant to follow-up



The question was asked if anyone was interested in taking the COVID vaccine or test or needed COVID education. Two (2) were interested in the vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:50 AM.

#### o Pod D

- 8 of 21 inmates / detainees attended
- Several inmates / detainees need net laundry bags
- The following inmates / detainees requested COVID vaccine
  - Information reportedly forwarded to medical staff for follow-up
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Five (5) detainees were interested in the vaccine. Nobody was interested in COVID education or testing. Nobody had a COVID testimony to share. Meeting adjourned at 10:13 AM.

#### o Pod E

- 4 of 16 inmates / detainees attended
- An inmate / detainee requested a COVID vaccine
  - Reportedly information provided to medical staff for follow-up
- Stagnated water in the shower
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) person was interested in the vaccine. Nobody was interested in COVID education or testing. Nobody had a COVID testimony to share. Meeting adjourned at 10:24 AM.

#### o Pod G

- 19 of 27 inmates / detainees attended
- Never receive clean laundry back on the same day
- Laundry workers are turning down net bags if they have a small hole in them, and can't send out anything until they get new bags
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 11:25 AM.

#### • 3/28/22

- Second floor pods P, Q, JM-C, JM-D, JM-G, JM-H
- Representatives from counselor services and laundry services participated
- There was no representation from medical services
- o Pod P
  - 10 of 11 inmates / detainees attended
  - An inmate / detainee requested the COVID booster shot



- Reportedly the information was forwarded to the medical department
- Kiosk machine out of order
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) individual was interested in a vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:33 AM.

#### o Pod Q

- 9 of 13 inmates / detainees attended
- An inmate / detainee requested a COVID vaccine
  - Reportedly information forwarded to the medical department
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) individual was interested in a vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:20 AM

#### Pod JM-C

- 1 of 1 inmate / detainee attended
- The lone inmate / detainee assigned to the unit was asked whether he was interested in receiving a COVID vaccine, test, or education, but he was not interested. He did not have a COVID testimony to share. Meeting adjourned at 9:50 AM.

#### o Pod JM-D

- 2 of 2 inmates / detainees attended
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested in a vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:48 AM.

#### o Pod JM-G

- 1 of one 1 inmate / detainee attended
- The lone inmate / detainee assigned to the unit was asked whether he was interested in receiving a COVID vaccine, test, or education, but he was not interested. He did not have a COVID testimony to share. Meeting adjourned at 9:44 AM.

#### o Pod JM-H

- 3 of 3 inmates / detainees attended
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:37 AM.

#### 4/8/22

o Third floor, pods A, B, C, H



- Representatives from counselor services and laundry services participated
- There was no representation from medical services
- Pod A
  - 24 of 42 inmates / detainees attended
  - Kiosk machine is out of service
  - An inmate / detainee submitted a sick call 3 months ago but still no response
    - Reportedly forwarded to medical department for followup
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:52 AM.

#### o Pod B

- 20 of 42 inmates / detainees attended
- Not receiving the same clothes back that went out to wash
- Shower drain is stopped up and flooding
- Hot in the pod; need cool air to circulate in the pod
- Need a water keg in the pod to drink cold water because it is too hot
- Not receiving gym call
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:21 AM.

#### o Pod C

- 15 of 43 inmates / detainees attended
- Kiosk machine is out of service
- Not receiving the same clothes back that went out to wash
- White clothes are returned looking brown
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:41 AM.

#### o Pod H

- 6 of seven 7 inmates / detainees attended
- Need a medical kiosk machine in the pod
  - Healthcare staff not responding to paper requests
- Same laundry concerns (as Pod C)
- An inmate / detainee Woods 19114927 submitted 3 emergency sick calls, but still has not been seen
  - Reportedly all healthcare related concerns forwarded to the medical department for follow-up
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID



education. One (1) individual wanted to sign-up for a COVID booster shot. Nobody had a COVID testimony to share. Meeting adjourned at 11:05 AM.

#### 4/25/22

- Third floor, Pods P, Q, & R (no inmates / detainees were housed in Pod S at the time)
- Representatives from counselor services and laundry services, and the medical department participated
- o Pod P
  - 13 of 28 inmates / detainees attended
  - Not receiving the same clothes that went out to wash
  - It takes too long for medical staff to respond to sick call requests
  - Questions regarding COVID vaccine
  - The following inmates / detainees signed-up to take a COVID vaccine
  - An inmate / detainee filled-out a sick call request over a month ago but has not received a response
  - 6 inmates / detainees need net laundry bags
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Three (3) individuals wanted to sign-up for a COVID vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:42 AM.

#### o Pod Q

- 23 of 42 inmates / detainees attended
- Not receiving the same clothes that went out to wash
- An inmate / detainee reported a fever for 5 days and in need of medical attention
- An inmate / detainee reported that medical staff are not responding to sick call requests
- An inmate / detainee reported a serious medical issue and submitted 8 sick call requests but has not received a response
- An inmate / detainee requested a COVID vaccine (and dental requests) and submitted sick call requests 4 weeks ago, but has not received a response
  - Reportedly healthcare staff are following-up
- Pod not receiving recreation time
- Hot water not working in shower
- Water leakage in 1 of the cells
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) individual wanted to sign-up for a COVID vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 10:05 AM.



#### o Pod R

- 23 of 42 inmates / detainees attended
- 1 inmate / detainee needed a net laundry bag
- 5 inmates / detainees need to see a medical provider (no details provided)
- Pod not receiving recreation time
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:39 AM.

#### 5/2/22

- Fourth Floor Pods A, B, C & D
- Representatives from counselor services and laundry services participated
- o There were no representatives from the medical department
- o Pod 4A
  - 8 of 43 inmates / detainees attended
  - Not receiving the same clothes back that was sent out to wash
  - Need net laundry bags
  - Air not working, too hot in pod
  - Need a keg to drink water in the heat
  - Shower flooding, mold in shower
  - Vector control concerns
  - Reportedly all issues are being follow-up with
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:35 AM.

#### o Pod 4B

- 22 of 36 inmates / detainees attended
- Same laundry concerns as Pod 4A
- Entire pod in need of laundry bags
- An inmate / detainee never received \$20.00 for the COVID vaccine
- Reportedly all issues are being follow-up with
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:17 AM.

#### o Pod 4C

- 1 of 39 inmates / detainees attended
- Note: When staff attempted to conduct the Town Hall meeting, the inmates/detainees were very disruptive, disrespectful, and uncontrollable, trying to talk over the representatives and nor allowing them to address the concerns in accordance with the



agenda. The pod officer ended the meeting. Meeting adjourned at 9:27 AM.

#### o Pod 4D

- 21 of 42 inmates / detainees attended
- An inmate / detainee wants to get a COVID vaccine
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) person was interested in a vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:55 AM.

#### 5/9/22

- o Fourth Floor Pods E, F, G & H
- Representatives from counselor services and laundry services participated
- o There were no representatives from the medical department
- o Pod 4E
  - 5 of 35 inmates / detainees attended
  - Net laundry bags are not being collected
  - Inmates / detainees need net laundry bags
  - The following inmates/detainees requested COVID vaccines:
  - Reportedly all concerns were forwarded to appropriate personnel for follow-up
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Five (5) individuals were interested in a vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:51 AM.

#### o Pod 4F

- 3 of 39 inmates / detainees attended
- Note: the meeting was adjourned prior to completion due to inmates / detainees being uncooperative during the meeting
- An inmate / detainee requested a COVID vaccine
- Pod is not receiving gym recreation
- Programming pods being allowed to stay out longer for recreation, but other pods are not allowed to come out for recreation
- Reportedly all concerns were forwarded to appropriate personnel for follow-up
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) individual was interested in a vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 10:14 AM.

#### o Pod 4G

- 10 of 38 inmates / detainees attended
- Net bags are never returned



- White clothes are returned dingy and dirty
- The following inmates / detainees requested a COVID vaccine:
- Pod won the pizza party for having the most COVID Vaccines, but never received the pizza party
- Inmates / detainees are not receiving recreation
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Two (2) individuals were interested in a vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 10:28 AM

#### o Pod 4H

- 2 of 2 inmates / detainees attended
- Not receiving gym recreation
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:48 AM

#### • 5/20/22

- Fourth Floor Pod N
- o Representatives from counselor services participated
- There were no representatives from the medical or laundry departments
- o Pod 4E
  - 20 of 29 inmates / detainees attended
  - Kiosk is broken
  - Clothes (from laundry) coming back discolored
  - 12 inmates / detainees need net laundry bags
  - Reportedly all concerns were forwarded to appropriate staff for follow-up
  - The pod (as-a-whole) was asked if anyone wanted to sign-up for a COVID vaccine or to be tested, but nobody was interested. Meeting adjourned at 10:56 AM

#### • 5/23/22

- o Fourth Floor Pods P, Q, R & S
- Pod 4P (11:15 AM)
  - Meeting had to be terminated as soon as it began due to unruly inmates/detainees
  - Nobody was interested in taking the COVID vaccine
- Pod 4Q (10 AM)
  - Laundry services is not returning the net bags and clothing sent out to be laundered
  - Nobody was interested in taking the COVID vaccine
- Pod 4R (10:25 AM)
  - Need more net laundry bags
  - Nobody was interested in taking the COVID vaccine



#### Pod 4S (9 AM)

- 1 inmate / detainee had a concern regarding masks not being issued
- Laundry services is not returning the clothing sent out to be laundered
- Medical staff not concerned with minimum of 6 feet for social distancing
- Medical staff are not seeing inmates/detainees even after multiple requests are being submitted
  - Medical staff discussed the issues with them
- Inmates / detainees wanted to know when security staff were going to remove the glass windows off the cells so they can get some air to breathe
- Inmates / detainees are not being afforded recreation
- Nobody was interested in taking the COVID vaccine

#### 6/6/22

- Lower-Level (LL) Pods A, B, C, D
- Representatives from counselor services, laundry services, and medical services were available
- LL Pod A (9 AM)
  - Pod was on quarantine status (no meeting)
- LL Pod B (9:06 AM)
  - 18 of 42 inmates / detainees attended
  - Medical department takes too long to respond to sick call requests
  - 2 separate inmates / detainees each submitted numerous medical requests with no responses
  - The following inmates / detainees never received their \$20.00 owed (for commissary) for taking a COVID Vaccine:
  - Appropriate staff were notified for follow-up
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:26 AM.
- LL Pod C (9:27 AM)
  - 10 of 39 inmates / detainees attended
  - Inconsistent with washing clothes
  - Medical is not responding to sick call requests
  - An inmate / detainee requested a COVID Vaccine
  - Kiosk machine malfunctions
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) inmate/detainee was interested in a COVID Vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:49 AM.



#### o LL Pod D (9:52 AM)

- 6 of 27 inmates / detainees attended
- An inmate / detainee requested a COVID Vaccine
- Inmates / detainees can't come out (of their cells) to use the kiosk (or phone)
- All information was forwarded to appropriate staff for followup
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) inmate/detainee was interested in a COVID Vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:57 AM.

#### 6/13/22

- o Lower-Level Pods E, F, G
- Representatives from counselor services, laundry services, and medical services participated
- o Pod E
  - Was on quarantine status, so no meeting
- o Pod G (9:35 AM)
  - 9 of 33 inmates / detainees participated
  - An inmate / detainee signed-up to take a COVID Vaccine, but never received a response
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) inmate/detainee was interested in a COVID Vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 10:05 AM.
- o Pod F (9:04 AM)
  - 18 of 31 inmates / detainees participated
  - An inmate / detainee submitted 3 sick call requests, but no response
  - Inmates / detainees feel like they are being denied their rights to file a grievance because they say the officers won't allow them to fill out a grievance form
  - Inmates / detainees are not receiving recreation time to use the phone or take showers
  - An inmate / detainee needs a face mask
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID education. One (1) inmate/detainee was interested in a COVID Test. Nobody had a COVID testimony to share. Meeting adjourned at 9:33 AM.

#### 6/17/22

- Lower-Level Pod A (9 AM)
- Representatives from counselor services, and laundry services participated



- There were no representatives from the medical department
- o Pod LL-A
  - 8 of 8 inmates / detainees participated
  - An inmate / detainee requested a COVID booster shot
  - All 8 inmates / detainees need net laundry bags
  - Reportedly all concerns provided to appropriate staff for follow-up
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. One (1) inmate/detainee was interested in a COVID Booster shot. Nobody had a COVID testimony to share. Meeting adjourned at 9:15 AM.

#### 6/24/22

- o Fifth Floor, Pods A, B & C
- Representatives from counselor services, medical services, and laundry services participated
- o Pod 5A (9:39 AM)
  - 11 of 60 inmates / detainees attended
  - Kiosk machine is out of service
  - Since the last Town Hall meeting, inmates / detainees have started receiving net laundry bags
  - 1 inmate / detainee needed a face mask
  - Reportedly appropriate staff are following up on all concerns
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. One (1) inmate/detainee was interested in taking the COVID Vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:50 AM.
- o Pod 5B (9 AM)
  - 6 of 54 inmates / detainees attended
  - Medical staff not responding to sick calls
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. One (1) inmate/detainee was interested in taking the COVID Vaccine. Nobody had a COVID testimony to share. Meeting adjourned at 9:39 AM.
    - It is unclear as to which inmate/detainee
- Pod 5C (9:50 AM)
  - No meeting, as pod was on quarantine status

#### 6/27/22

- Sixth Floor, Pods A, B, C & D
- Representatives from counselor services, and laundry services participated
- There were no representatives from the medical department
- Pod 6A (9:17 AM)
  - 3 of 63 inmates / detainees attended



- Too hot in the pod, the air conditioner needs fixing
- Need a better fan, it does not cool the pod
  - Note: Staff indicated the fan was turned on after the meeting, and it appeared to work fine
- All concerns reportedly forwarded to appropriate staff for follow-up
- The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:27 AM
- o Pod 6C (11 AM)
  - 14 of 57 inmates / detainees attended
  - An inmate / detainee requested to get a COVID Vaccine
  - An inmate / detainee requested to get a COVID Test
  - An inmate / detainee requested to get his COVID Test results
  - Concerns forwarded to appropriate medical staff
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education (see bulleted language above). Nobody had a COVID testimony to share. Meeting adjourned at 11:35 AM.

#### • 7/18/22

- o First Floor, Pods F, G, H & J
- Representatives from counselor services, laundry services, and medical services participated
- o Pod1F (10:35 AM)
  - 32 of 57 inmates / detainees attended
  - No related concerns
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:55 AM.
- o Pod 1G
  - 19 of 49 inmates / detainees attended
  - No related concerns
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 10:45 AM
- Pod IH (9:25 AM)
  - 20 of 58 inmates / detainees attended
  - Several inmates / detainees signed-up for COVID Booster shots:
  - Due to shortage of staff inmates / detainees are not able to get out for recreation to call family or take showers
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID



Education. Four (4) inmates/detainees signed up for COVID Booster shots. Nobody had a COVID testimony to share. Meeting adjourned at 10:00 AM.

- o Pod 1J (9:15 AM)
  - Zero (0) of 37 inmates / detainees attended

### • 7/25/22

- Second Floor, Pods A, B, M & N
- Representatives from counselor services, laundry services, and medical services participated
- o Pod 2A (9:14 AM)
  - 5 of 16 inmates / detainees attended
  - 2 inmates / detainees signed-up for a COVID Vaccine (second dose):
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. Two (2) inmates/detainees signed up for COVID Vaccines (second shots). Nobody had a COVID testimony to share. Meeting adjourned at 9:30 AM.
- o Pod 2B (9:00 AM)
  - 12 of 23 inmates / detainees attended
  - Complaint that medical staff take too long to respond to sick call requests
  - An inmate / detainee never received \$20.00 for the COVID Vaccine
  - Reportedly all concerns forwarded to appropriate staff for follow-up
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:13 AM.
- Pod 2M (9:30 AM)
  - 3 of 11 inmates / detainees attended
  - No related concerns
  - The question was asked if anyone was interested in taking the COVID vaccine or test, or if anyone needed COVID Education. Nobody was interested. Nobody had a COVID testimony to share. Meeting adjourned at 9:50 AM.
- o Pod 2N (9:00 AM)
  - Pod on quarantine status, no meeting conducted

# Responses to Town Hall Meeting Concerns (Town Hall Meeting Resolutions/Interoffice Memorandums)

- 6/8/22
  - Responses to Town Hall Meeting Concerns (from Pods LL-B, LL-CC & LL-D)
  - An inmate / detainee submitted sick call requests with not responses



- Patient refused treatment on 4/18/22, and was rescheduled
- o An inmate / detainee requested a COVID Vaccine
  - Does not confirm whether vaccine was provided
- o An inmate / detainee Collins, agreed to receive a COVID Vaccine
  - Indicates medical staff addressed (no date or confirmation for vaccine provided)
- Pods likely locked-down due to staffing concerns therefore program and showers not provided, and no access to the kiosks (or phones)
- Staff have been instructed to let inmates / detainees out one (1) ata-time to use the kiosks, if the concern is related to healthcare

## 6/15/22

- Responses to Town Hall Meeting Concerns (Regarding LL E, F & G Pods)
- An inmate / detainee previously requested a COVID Vaccine
  - He received his COVID shots in February 2021

### • 7/5/22

- o Regarding LL, 5<sup>TH</sup> Floor & 6<sup>th</sup> Floor Town Hall Meetings on 6/17/22
- No applicable concerns

## • 7/11/22

- Regarding Annex Pods 1C, 1D & 1E Town Hall Meetings (unclear as to dates of Town Hall Meetings)
- 3 inmates / detainees signed-up for COVID Vaccinations (medical staff reportedly following up):
  - Note: 7/14/22 memo indicates all 3 individuals were scheduled

### • 7/18/22

- Regarding Annex Pods F, G, H & J Town Hall Meetings (unclear as to dates of Town Hall Meetings)
- 4 inmates / detainees have been scheduled for COVID Booster shots:

## • 7/24/22

- o Regarding Pod 1H on 7/24/22
- Mentions recreation available only when staffing is adequate to ensure unit safety

## Town Hall Meeting Resolution – Inmate Concerns

- June 6 (Commissary related)
- June 6 (Laundry related)

# COVID Informational Sessions (various types of meetings/education)

- Listing of COVID Informational Sessions by Housing Units
- Activity date range (from 9/23/21-3/23/22)
- List includes the following types of informational sessions:
  - 1. Town Hall Meetings



- 2. Dr. Randolph's COVID Informational Sessions (COVID Awareness Meetings)
- 3. Project Pat (outside celebrity guest speaker) Meetings
- 4. Counselor's COVID Sessions
- 5. Gerald Richardson (NEXGEN) COVID Sessions
- Unit-by-unit breakdown of types of sessions (including dates)
  - o LL-A
    - Town Hall meetings: 1 on 2/21/22
    - COVID Informational (Awareness) meetings: 1 on 3/3/22
  - o LL-B
    - Town Hall meetings: 1 on 2/21/22
    - COVID Informational (Awareness) meetings: 1 on 3/3/22
    - Counselor's COVID sessions: 2 on 3/15/22 & 4/8/22
  - o LL-C
    - Town Hall meetings: 1 on 2/21/22
    - COVID Informational (Awareness) meetings: 1 on 3/3/22
  - o LL-D
    - Town Hall meetings: 1 on 2/21/22
    - Counselor's COVID sessions: 1 on 4/11/22
  - o LL-E
    - Town Hall meetings: 1 on 2/21/22
    - Counselor's COVID sessions: 1 on 3/11/22
  - o LL-F
    - Town Hall meetings: 1 on 2/21/22
    - Counselor's COVID sessions: 1 on 4/8/22
  - o LL-G
    - Town Hall meetings: 1 on 2/21/22
  - o LL-H
    - Counselor's COVID sessions: 4 on 3/23/22, 4/8/22, 4/22/22 & 5/13/22
  - o LL-J
    - Counselor's COVID sessions: 4 on 3/23/22, 4/8/22, 4/22/22 & 5/13/22
  - o LL-K
    - No reported activity
  - o LL-M
    - Counselor's COVID sessions: 4 on 3/23/22, 4/8/22, 4/22/22 & 5/13/22
  - o LL-R
    - No reported activity
  - o LL-S
    - No reported activity
  - 1A
- Town Hall meetings: 1 on 2/28/22



- o 1B
- Town Hall meetings: 1 on 2/28/22
- COVID Informational (Awareness) meetings: 1) on 2/8/22
- Counselor's COVID sessions: 1) on 5/24/22
- o 1C
- Town Hall meetings: 1 on 2/28/22
- Counselor's COVID sessions: 1) on 5/24/22
- o 1D
  - Town Hall meetings: 1 on 2/28/22
- o 1E
- Town Hall meetings: 1 on 2/28/22
- Counselor's COVID sessions: 1 on 5/25/22
- o 1F
  - Town Hall meetings: 1 on 3/7/22
  - COVID Informational (Awareness) meetings: 1 on 2/1/22
  - Project Pat (outside celebrity guest speaker) Meetings: 1 on 4/12/22
  - Counselor's COVID sessions: 1 on 4/21/22
- o 1G
  - Town Hall meetings: 1 on 3/7/22
- o 1H
  - Town Hall meetings: 1 on 3/7/22
  - COVID Informational (Awareness) meetings: 1 on 2/1/22
  - Project Pat (outside celebrity guest speaker) Meetings: 1 on 4/12/22
  - Counselor's COVID sessions: 1 on 3/14/22
- 1J
- Town Hall meetings: 1 on 3/7/22
- o 2A
- Town Hall meetings: 1 on 3/14/22
- o 2B
- Town Hall meetings: 1 on 3/14/22
- Counselor's COVID sessions: 1 on 4/5/22
- NEXGEN COVID Sessions (Gerald Richardson): 1 on 4/27/22
- o 2C
- Town Hall meetings: 1 on 3/21/22
- Counselor's COVID sessions: 1 on 4/11/22
- NEXGEN COVID Sessions (Gerald Richardson): 1 on 4/27/22
- o **2D** 
  - Town Hall meetings: 1 on 3/21/22
  - Counselor's COVID sessions: 1 on 4/18/22
- o 2E
- Town Hall meetings: 1 on 3/21/22
- Counselor's COVID sessions: 1 on 5/9/22
- o 2F
  - No reported activity



- o 2G
- Town Hall meetings: 1 on 3/21/22
- COVID Informational (Awareness) meetings: 1 on 3/21/22
- Counselor's COVID sessions: 1 on 5/5/22
- o 2H
  - No reported activity
- o 2K
- No reported activity
- o 2L
- Town Hall meetings: 1 on 3/14/22
- o 2M
  - Town Hall meetings: 1 on 3/14/22
- o 2N
- Town Hall meetings: 1 on 3/14/22
- Counselor's COVID sessions: 1 on 5/24/22
- o 2P
- Town Hall meetings: 1 on 3/28/22
- COVID Informational (Awareness) meetings: 1 on 9/23/21
- o 2Q
- Town Hall meetings: 1 on 3/28/22
- COVID Informational (Awareness) meetings: 1 on 9/23/21
- o 3A
- · Town Hall meetings: 2 on 11/1/21 & 4/8/22
- o 3B
- Town Hall meetings: 2 on 11/1/21 & 4/8/22
- Counselor's COVID sessions: 1 on 5/20/22
- o 3C
- Town Hall meetings: 2 on 11/1/21 & 4/8/22
- Counselor's COVID sessions: 1 on 4/1/22
- o 3D
- Town Hall meetings: 3 on 11/1/21, 4/8/22 & 4/21/22
- o 3E
- Town Hall meetings: 2 on 11/8/21 & 4/21/22
- COVID Informational (Awareness) meetings: 1 on 1/25/22
- Counselor's COVID sessions: 1 on 4/14/22
- o 3F
  - Town Hall meetings: 2 on 11/8/21 & 4/21/22
  - Counselor's COVID sessions: 1 on 4/7/22
- o 3G
  - Town Hall meetings: 2 on 11/8/21 & 4/21/22
  - Counselor's COVID sessions: 1 on 3/25/22
- o 3H
  - Town Hall meetings: 1 on 11/8/21
  - Counselor's COVID sessions: 1 on 3/16/22
- o 3K
  - Town Hall meetings: 1 on 11/15/21



Counselor's COVID sessions: 1 on 3/14/22

o 3L

- Town Hall meetings: 1 on 11/15/21
- Counselor's COVID sessions: 1 on 4/19/22

o 3M

- Town Hall meetings: 1) on 11/15/21
- COVID Informational (Awareness) meetings: 1 on 9/23/21
- Counselor's COVID sessions: 1 on 3/9/22

o 3N

- Town Hall meetings: 1 on 11/15/21
- COVID Informational (Awareness) meetings: 1 on 1/25/22

o 3P

- Town Hall meetings: 1 on 11/22/21
- Counselor's COVID sessions: 1 on 4/5/22

o 3Q

- Town Hall meetings: 1 on 11/22/21
- Counselor's COVID sessions: 1 on 4/12/22

o 3R

- Town Hall meetings: 1 on 11/22/21
- Project Pat (outside celebrity guest speaker) Meetings: 1 on 10/5/21
- Counselor's COVID sessions: 1 on 5/6/22

o 3S

- Town Hall meetings: 1 on 11/22/21
- Counselor's COVID sessions: 2 on 3/31/22 & 5/9/22

o 4A

- Town Hall meetings: 1 on 12/20/21
- Counselor's COVID sessions: 1 on 3/31/22

o 4B

- Town Hall meetings: 1 on 12/20/21
- Counselor's COVID sessions: 1 on 3/17/22

o 4C

- Town Hall meetings: 1 on 12/20/21
- COVID Informational (Awareness) meetings: 1 on 1/25/22

o 4D

- Town Hall meetings: 1 on 12/28/21
- Counselor's COVID sessions: 1 on 3/24/22

o 4E

Town Hall meetings: 1 on 12/28/21

o 4F

Town Hall meetings: 1 on 12/28/21

o 4G

- Town Hall meetings: 1 on 12/28/21
- Counselor's COVID sessions: 3 on 4/14/22, 4/29/22 & 5/19/22



- o 4H
- Town Hall meetings: 1 on 12/20/21
- Counselor's COVID sessions: 3 on 4/5/22, 4/21/22 & 5/6/22
- o 4J
- No reported activity
- o 4K
  - Town Hall meetings: 2 on 1/3/22 & 5/20/22
  - COVID Informational (Awareness) meetings: 1 on 1/25/22
  - Counselor's COVID sessions: 1 on 3/24/22
- o 4L
- Town Hall meetings: 2 on 1/3/22 & 5/20/22
- o 4M
  - Town Hall meetings: 1 on 1/3/22
  - Counselor's COVID sessions: 1 on 5/19/22
- o 4N
- Town Hall meetings: 2 on 1/3/22 & 5/20/22
- Project Pat (outside celebrity guest speaker) Meetings: 1 on 2/23/22
- Counselor's COVID sessions: 1 on 5/26/22
- o 4P
- Town Hall meetings: 2 on 3/4/22 & 5/23/22
- Counselor's COVID sessions: 2 on 3/5/22 & 3/18/22
- o 4Q
  - Town Hall meetings: 2 on 3/4/22 & 5/23/22
  - Counselor's COVID sessions: 1 on 4/7/22
- o 4R
- Town Hall meetings: 2 on 3/4/22 & 5/23/22
- Counselor's COVID sessions: 1 on 4/14/22
- o 4S
- Town Hall meetings: 2 on 3/4/22 & 5/23/22
- Counselor's COVID sessions: 1 on 4/19/22
- o 5A
  - Town Hall meetings: 1 on 2/7/22
  - Counselor's COVID sessions: 1 on 4/28/22
  - NEXGEN COVID Sessions (Gerald Richardson): 1 on 4/20/22
- o 5B
- Town Hall meetings: 1 on 2/7/22
- COVID Informational (Awareness) meetings: 1 on 3/3/22
- NEXGEN COVID Sessions (Gerald Richardson): 1 on 4/20/22
- o 5C
- Town Hall meetings: 1 on 1/31/22
- COVID Informational (Awareness) meetings: 1 on 2/8/22
- NEXGEN COVID Sessions (Gerald Richardson): 1 on 4/20/22
- 6A
- Town Hall meetings: 2 on 1/24/22 & 2/7/22

- NEXGEN COVID Sessions (Gerald Richardson): 1 on 5/4/22
- o 6B
- Town Hall meetings: 1 on 1/24/22
- COVID Informational (Awareness) meetings: 1 on 2/8/22
- Project Pat (outside celebrity guest speaker) meetings: 1 on 2/23/22
- Counselor's COVID sessions: 1 on 3/18/22
- o 6C
- Town Hall meetings: 1 on 1/24/22
- NEXGEN COVID Sessions (Gerald Richardson): 1 on 4/4/22
- JM-G
  - Town Hall meetings: 1 on 3/28/22
- o JM-H
  - ?? (Possibly a Town Hall meeting) on 3/28/22)
- o JM-D
  - ?? (Possibly a Town Hall meeting on 3/28/22)

## Issuance of New Face Masks

(Lists from Offender Management System – Housing Unit Reports)

- On 5/2/22 (all inmates/detainees provided 2 masks each 3-ply cloth)
  - o LL-A
  - o LL-B
  - o LL-C
  - o LL-D
  - o LL-E
  - o LL-F
  - o LL-G
  - o LL-H
  - o LL-J
  - o LL-K
  - o LL-M
  - o 1A
  - o 1B
  - o 1C
  - o 1D
  - o 1E
  - o 1F
  - o 1G
  - o 10
  - o 1J
  - o 2A
  - 0 27
  - o 2B
  - o 2C
  - 2D2E
  - o 2F

- o 2G
- o 2H
- o 2J
- o 2L
- o 2M
- o 2N
- o 2P
- o 2Q
- o JM-C
- o JM-D
- o JM-G
- o JM-H
- o 3A
- o 3B
- o 3C
- o 3D
- o 3E
- o 3F
- o 3G
- o 3H
- o 3K
- o 3L
- $\circ$  3M
- o 3N
- o 3P
- o 3Q
- o 3R
- o 4A
- o 4B
- o 4C
- o 4D
- o 4E
- o 4F
- o 4G
- o 4H
- o 4J
- $\circ$  4K
- o 4L
- $\circ$  4M
- $\circ$  4N
- o 4P
- o 4Q
- 4R4S
- 5A
- o 5B

# SHELBY COUNTY MEN'S JAIL - SEVENTH COVID-19 FOLLOW UP INSPECTION (THIRD INSPECTION FOR CURRENT INSPECTOR) JANUARY 4, 2023, REPORT (FINAL VERSION)

o 6A o 6B o 6C On 6/9/22 (1 new mask for each inmate/detainee – 3-ply cloth) o LL-A o LL-B o LL-C o LL-D o LL-E o LL-F o LL-G o LL-B o LL-A o LL-B o LL-A o LL-B o LL-B o LL-C o LL-D o LL-B o LL-C o LL-D o LL-B o LL-C o LL-D o LL-E o LL-F o LL-G o LL-H o LL-B o LL-H o LL-B o LL-H o LL-J o LL-H o LL-J o LL-H o LL-J o LL-H o LL-M o 1A o 1B o 1C o 1D o 1E o 1F o 1G o 1H o 1J o 2A o 2B o 2C o 2D o 2E o 2F o 2G o 2H o 2J o 2K o 2L o 2M o 2N o 2P		o 5C
<ul> <li>6C</li> <li>On 6/9/22 (1 new mask for each inmate/detainee – 3-ply cloth)</li> <li>□ LL-A</li> <li>□ LL-B</li> <li>□ LL-C</li> <li>□ LL-F</li> <li>□ LL-G</li> <li>On 6/22/22 (1 new mask for each inmate/detainee – 2-ply cloth</li> <li>□ LL-A</li> <li>□ LL-B</li> <li>□ LL-C</li> <li>□ LL-D</li> <li>□ LL-E</li> <li>□ LL-F</li> <li>□ LL-G</li> <li>□ LL-H</li> <li>□ LL-M</li> <li>□ 1A</li> <li>□ 1B</li> <li>□ 1C</li> <li>□ 1D</li> <li>□ 1E</li> <li>□ 1F</li> <li>□ 1G</li> <li>□ 1H</li> <li>□ 1J</li> <li>□ 2A</li> <li>□ 2B</li> <li>□ 2C</li> <li>□ 2D</li> <li>□ 2E</li> <li>□ 2F</li> <li>□ 2G</li> <li>□ 2H</li> <li>□ 2J</li> <li>□ 2K</li> <li>□ 2L</li> <li>□ 2M</li> <li>□ 2N</li> </ul>		
<ul> <li>On 6/9/22 (1 new mask for each inmate/detainee – 3-ply cloth) <ul> <li>LL-A</li> <li>LL-B</li> <li>LL-C</li> <li>LL-D</li> <li>LL-E</li> <li>LL-G</li> </ul> </li> <li>On 6/22/22 (1 new mask for each inmate/detainee – 2-ply cloth <ul> <li>LL-A</li> <li>LL-B</li> <li>LL-C</li> <li>LL-D</li> <li>LL-E</li> <li>LL-F</li> <li>LL-G</li> <li>LL-H</li> <li>LL-J</li> <li>LL-M</li> <li>A</li> <li>1B</li> <li>1C</li> <li>1D</li> <li>1E</li> <li>1F</li> <li>1G</li> <li>1H</li> <li>1J</li> <li>2A</li> <li>2B</li> <li>2C</li> <li>2D</li> <li>2E</li> <li>2F</li> <li>2G</li> <li>2H</li> <li>2J</li> <li>2K</li> <li>2L</li> <li>2M</li> <li>2N</li> </ul> </li> </ul>		
<ul> <li>□ LL-B</li> <li>□ LL-C</li> <li>□ LL-D</li> <li>□ LL-F</li> <li>□ LL-G</li> <li>On 6/22/22 (1 new mask for each inmate/detainee – 2-ply cloth</li> <li>□ LL-A</li> <li>□ LL-B</li> <li>□ LL-C</li> <li>□ LL-D</li> <li>□ LL-E</li> <li>□ LL-F</li> <li>□ LL-G</li> <li>□ LL-H</li> <li>□ LL-J</li> <li>□ LL-M</li> <li>□ 1A</li> <li>□ 1B</li> <li>□ 1C</li> <li>□ 1D</li> <li>□ 1E</li> <li>□ 1F</li> <li>□ 1G</li> <li>□ 1H</li> <li>□ 1J</li> <li>□ 2A</li> <li>□ 2B</li> <li>□ 2C</li> <li>□ 2D</li> <li>□ 2E</li> <li>□ 2F</li> <li>□ 2G</li> <li>□ 2H</li> <li>□ 2J</li> <li>□ 2K</li> <li>□ 2M</li> <li>□ 2N</li> </ul>	•	
<ul> <li>□ LL-C</li> <li>□ LL-D</li> <li>□ LL-E</li> <li>□ LL-G</li> <li>On 6/22/22 (1 new mask for each inmate/detainee – 2-ply cloth</li> <li>□ LL-A</li> <li>□ LL-B</li> <li>□ LL-C</li> <li>□ LL-D</li> <li>□ LL-E</li> <li>□ LL-F</li> <li>□ LL-H</li> <li>□ LL-H</li> <li>□ LL-M</li> <li>□ 1A</li> <li>□ 1B</li> <li>□ 1C</li> <li>□ 1D</li> <li>□ 1E</li> <li>□ 1F</li> <li>□ 1G</li> <li>□ 1H</li> <li>□ 1J</li> <li>□ 2A</li> <li>□ 2B</li> <li>□ 2C</li> <li>□ 2D</li> <li>□ 2E</li> <li>□ 2F</li> <li>□ 2G</li> <li>□ 2H</li> <li>□ 2J</li> <li>□ 2K</li> <li>□ 2M</li> <li>□ 2M</li> <li>□ 2M</li> <li>□ 2M</li> </ul>		
<ul> <li>LL-D</li> <li>LL-E</li> <li>LL-F</li> <li>LL-G</li> <li>On 6/22/22 (1 new mask for each inmate/detainee – 2-ply cloth</li> <li>LL-A</li> <li>LL-B</li> <li>LL-C</li> <li>LL-D</li> <li>LL-E</li> <li>LL-F</li> <li>LL-H</li> <li>LL-J</li> <li>LL-M</li> <li>1A</li> <li>1B</li> <li>1C</li> <li>1D</li> <li>1E</li> <li>1F</li> <li>1G</li> <li>1H</li> <li>1J</li> <li>2A</li> <li>2B</li> <li>2C</li> <li>2D</li> <li>2E</li> <li>2F</li> <li>2G</li> <li>2H</li> <li>2J</li> <li>2K</li> <li>2L</li> <li>2M</li> <li>2N</li> </ul>		
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- o 2Q
- o JM-D
- o JM-F
- o JM-G
- o JM-H
- o 3A
- o 3B
- o 3C
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- o 3F
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- o 4K
- o 4L o 4M
- o 4N
- o 4P
- o 4Q
- o 4R
- o 4S o 5A
- o 5B
- o 6A
- o 6B
- On 7/17/22 (all inmates/detainees provided 1 mask each)
  - o 4A
  - o 4B
  - o 4C

- o 4D
- o 4E
- o 4F
- o 4G
- o 4H
- o 4K
- o 4L
- o 4M
- o 4N
- o 4P
- o 4Q
- o 4R
- o 4S

# Specifications for 3-ply Black Cloth Masks

- 3-layer cotton construction
- Machine washable
- Antimicrobial finish to protect the mask from airborne germs and bacteria
- Skin friendly and breathable

## Miscellaneous Memorandums

- Dated 6/27/22 Regarding Grievances
- Staff Response Regarding Pod E Quarantine
- Regarding Lower-Level Town Hall Meeting Dated 6/8/22
- Inmate Protective Masks (Revised) / Face Mask Cleaning (5/27/22)
- Inmate Protective Masks (Revised) / Face Mask Cleaning (6/27/22)

## Educational Material/Posters/Notices/Flyers/Brochures

- Sleeves Up Vaccination Brochure
- How To Wear a Face Mask
- Wear a Cloth Face Covering to Protect You and Your Friends
  - o Put on
  - o Take off
  - Wash Your Hands Often
  - Wear a Mask
  - Stay 6 Feet from Others
- Vaccination Fact Sheet / Sleeves Up Shelby County (Vaccinations Save Lives)
  - Provides related information on various fronts
    - School enrollment vaccination requirements
    - Eligibility for COVID-19 Vaccination
    - Nearest vaccination sites
    - Free rides to vaccination sites (provided resource phone numbers)
    - Information regarding:



- What Are Vaccines
- What Are the Risks of Vaccination
- Why Vaccinate
- The COVID-19 Vaccine IS FDA approved
- Website addresses for CDC and Shelby County
- Movie Flyer
  - Asks if the inmates / detainees have had their shot (COVID)
  - Movie will be shown for the housing unit with the highest vaccination rate, "Let's Get Vaccinated!!"
- COVID-19 Educational Sessions (Awareness/Informational Sessions with Dr. Randolph)
  - Posted next to the telephones for units 2D, 2E, 4E & 4P
  - o For July 20, 2022

# <u>Untitled Document Regarding Plans to Implement COVID Peer Education</u> Component (1 Page - Word Version)

- Indicates pending COVID-19 Peer Education program which will include Peer Educational sessions
  - To allow detainees the opportunity to better support each other
  - Detainees will be chosen that will provide others with vital information to share along with the same perspective of understanding based on the position in which they are currently
    - They will then be trained and cleared through the medical department
    - The Annex area will be utilized as the pilot program to begin the COVID-19 educational sessions (an informal form of support that is widely accessible and effective

# <u>Shelby County Sheriff's Office Jail Division Quarterly Newsletter</u> (January/February/March/April 2022 Issue)

- Indicates program counselors provide COVID education in at least 1 pod per week
- Indicates special projects are hosted by the Programs Department that allow incarcerated offenders the opportunity to ask questions and become educated on the spread of COVID
- Counselors and medical staff take the initiative to sign up as many incarcerated offenders as possible to take the COVID Vaccine
- COVID initiative projects include rap sessions and pep rally sessions to improve participants' awareness of the COVID virus and the vaccine
- Photo of music rappers Project Pat and Michael Brown hosting a rap session with inmates / detainees
  - Sessions are conducted periodically to educate inmates / detainees on the importance of staying safe from the spread of COVID and the importance of taking the COVID Vaccine



- Mentions pep rallies for inmates / detainees to have the opportunity to speak with medical and mental health professionals regarding COVID Prevention, receive COVID Education, and sign up to take the COVID Vaccine
- Information and photo regarding Town Hall Meetings and the ability for inmates / detainees to address their concerns as related to COVID (including signing up for COVID vaccines and tests)
- Information and photo regarding the medical department providing COVID Vaccines Monday through Friday
- COVID Initiative Project allows inmates / detainees an opportunity to receive \$20.00 deposited in their accounts for those who receive the COVID Vaccine
- Information regarding routine COVID Checks
- Information and photo of Shelby County Health Department conducting COVID Informational (Awareness) Meetings

# Current Phone Prompt (since June 2, 2022)

- The SCSO and Wellpath would like to inform the inmates we offer weekday COVID-19 clinics, including Moderna and Pfizer Boosters
- Inmates can submit a request for vaccination thru a sick call nurse, medical request forms, and pod officers and counselors
- Information is posted in each housing unit, and additional information is made available by request
- Also, facemask laundering is offered on the 10-6 shift on Mondays and Tuesdays (weekly)

## Miscellaneous Emails

- Dated 7/21/22, indicates effective immediately counselors / supervisors will announce, in the housing areas that are scheduled to have a Town Hall meeting the following week that a Town Hall meeting will take place
- You will go into the housing area on the Monday and Friday of the week prior
- You will make the announcement and document that you made the announcement in the logbook
- Supervisors, please ensure that this is taking place

## Inmate / Detainee Orientation Information

- Blank SCSO Programs Needs Assessment Form
  - Counselor completes form regarding:
    - Programs and re-entry resources services and education services
  - Inmate signature section to acknowledge receipt of Re-entry card, PREA, and COVID-19 Reading Material
- Inmate Orientation Brochure (Revised 08/2020):
  - o 1 page document, addresses:
    - Kiosk requests



- Medical requests through kiosks
- No specific COVID-19 info
- Notices:
  - How to Protect Yourself and Others (2 pages)
  - Know how it spreads (prevention)
  - o Everyone should:
    - Clean hands often
    - Avoid close contact
    - Cover your mouth and nose with a mask when around others
    - Cover coughs and sneezes
    - Clean and disinfect
- Blank Wellpath COVID-19 Post Vaccination Patient Education (1 page)
  - What to expect after getting a COVID-19 Vaccine
  - Common side effects
  - What to do to reduce discomfort
  - What would a more serious reaction look like
  - Notify custody and medical if you need immediate medical care or experiencing any of the following symptoms....
  - Important Reminder:
    - You will need 2 shots to get the most protection
    - The timing between your first and second shot depends on which vaccine you received. You should get your second shot:
      - For the Pfizer 3 weeks (or 21 days) after your first shot
      - For the Moderna 1 month (or 28 days) after your first shot
  - Contains additional information, e.g., if a detainee is released back into the community after having only the first shot while in jail

# Control Center Logbook Entries (COVID Announcements)

- Example logged information includes:
  - COVID-19 cleaning
  - o COVID-19 DVD being shown

# Coronavirus Supplemental Screening Questionnaire (Intake)

- The questionnaire asks:
  - Whether the patient has had various signs/symptoms
  - Whether the patient has had close contact with confirmed cases
  - Whether the patient has had COVID testing within the last 14 days (and applicable results)
  - The patient's COVID Vaccination history

## Post Vaccination Patient Education

- Blank copy of a Wellpath COVID-19 Post Vaccination Patient Education Form (1 page English and Spanish Versions)
  - o What to Expect after Getting a COVID-19 Vaccine?
  - Common side effects may or may not include....



- What to do to reduce discomfort
- O What would a more serious reaction look like?
- Notify custody and medical if you need immediate medical care or experiencing any of the following symptoms....
- o Blood clots related to Johnson & Johnson vaccination
- Important Reminder (regarding the number of shots and time-period for the most protection)

# Documents Related to the Court Expeditor's Office

- Chronic Care Data (3 reports for April, May, June 2022)
  - o April 2022
    - Chronic Care Detainees Total: 407
    - Previous: 305
    - New 102
    - Total Released: 154 (38% release rate for the month of April)
  - June 2022
    - Chronic Care Detainees Total: 376
    - Previous: 99
    - New 277
    - Total Released: 130 (35% release rate for the month of June)
  - August 2022
    - Chronic Care Detainees Total: 450
    - Previous: 281
    - New 169
    - Total Released: 95 (21% release rate for the month of August)
- Overview and Summation for the 60 and Older Class
  - o April 2022
    - Expeditor received notice of 16 60 and older arrested/booked
      - 0 of 16 were part of the class or subclass list
      - 15 of 16 were released
        - 9 posted bond
        - 4 were ROR
        - 1 released to SCCC
        - o 1 disposed of his case and was released
      - Only 1 of the 60 and older detainees is still in jail
        - Note: If the above defendants had not been released then they may have become part of the class and subclass list
  - May 2022
    - Expeditor received notice of 12 60 and older arrested/booked
      - 0 of 12 were part of the class or subclass list
      - 5 of 12 were out of custody
        - All 5 made their bonds
        - They never became a member of the class or subclass list



- 7 of 12 still in custody
- Expeditor reportedly monitoring to see if they become part of the class or subclass list
- Review of Sixty and Over Inmates April 2022
  - Lists: date, Inmate Name, Age, R&I and Booking Number, Records Accumulated (Yes/No), Is There an Issue for Release, Counsel Contacted and Date of Contact
- Summary Sheet for 60 and Older
  - o June 2022

Total Booked In: 13

Total Released: 11

Breakdown of Released:

Posted Bond: 4

ROR: 1

Guilty Plea: 5

Dismissed: 1

Total: 11

- July 2022
  - Total Booked In: 19
  - Total Released: 15
  - Breakdown of Released:
    - Posted Bond: 6
    - ROR: 6
    - Guilty Plea: 1
    - Dismissed: 2
    - Total: 15
  - Release percentage for July 2022: 78%
  - Number of Detainees 65 and Older: 13
    - 11 of 13 were released for an 85% rate of release
- o August 2022

Total Booked In: 27

Total Released: 21

Breakdown of Released:

Posted Bond: 9

ROR: 8

Guilty Plea: 1

Dismissed: 3

• Total: 21

- Release percentage for August 2022: 78%
- Number of Detainees 65 and Older: 6
  - 5 of 6 were released for an 83% rate of release
- Review of Sixty and Over Inmates June, July & August 2022



- Delayed Arraignment Spreadsheets
  - o May 2022
    - Lists Date, Inmate Name, R&I and Booking Number, Court Contact for Acceleration of Setting or No Additional Resets (Yes/No), Arrangement of Court Appearance (Yes/No), Reason for Delay
    - Lists 19 inmates / detainees
    - Expeditor contacted the courts for the cases
- Offender Management System (OMS) Printouts Active Inmates with Multiple Arraignments – Printouts for:
  - o 5/1/22
  - o 5/4/22
  - 0 5/8/22
  - o 5/11/22
  - o 5/15/22
  - o 5/18/22
  - 0 5/22/22
    - No inmates/detainees listed
  - 0 5/25/22
    - No inmates/detainees listed
  - o 5/29/22
  - 0 6/1/22
  - 0 6/5/22
  - 0 6/8/22
  - 0 6/12/22
  - 0 6/15/22
  - 0 6/19/22
  - 0 6/22/22
  - 0 6/26/22
  - 0 6/29/22
  - 0 7/3/22
  - 0 7/6/22
  - 0 7/10/22
  - 0 7/13/22
  - 0 7/17/22
  - 0 7/20/22
  - 0 7/24/22
  - o 7/27/22
  - o 7/31/22
  - 0 8/3/22
  - o 8/7/22
  - 0 8/10/22
  - 0 8/14/22
  - 0 8/17/22



- 0 8/21/22
- 0 8/24/22
- 0 8/28/22
- 0 8/31/22
- SCSO Interoffice Memo dated 5/2/22 Subject: Arraignments
  - Lists 3 detainees (indicates all seen in court)
- SCSO Interoffice Memo dated 5/12/22 Subject: Arraignments
  - Lists 3 detainees
    - 2 seen in court
    - 1 arraignment waived
- Review of Delayed Arraignment June 2022
  - Lists 27 inmates / detainees
  - The Expeditor contacted the Court for acceleration of setting and arrangement for court appearance
- Review of Delayed Arraignment July 2022
  - o Lists 26 detainees
  - The Expeditor contacted the Court for acceleration of setting and arrangement for court appearance
- Review of Delayed Arraignment August 2022
  - Lists 25 detainees
  - The Expeditor contacted the Court for acceleration of setting and arrangement for court appearance
- Standing Bail Order (generated from the General Sessions Judge) Dated: 8/15/22:
  - Titled, "In The General Sessions Criminal Court of Shelby County, Tennessee Standing Bail Order
    - General Court Sessions and Judicial Commissioners will determine the appropriate, least restrictive conditions of pretrial release for each individual arrestee
    - After an individual is booked into a Shelby County Jail facility, they will first be interviewed by a representative of Shelby County Pretrial services, who will amongst other things, use a financial assessment tool to determine an amount of bail that is financially affordable for the individual
    - After being interviewed by pretrial services, individuals will be screened by an on-duty Judicial Commissioner to evaluate them for recognizance release or release on other conditions ("release screening"), which may or may not include an affordable bail amount.



- If the Judicial Commissioner does not elect to release the individual on their recognizance, release with conditions, or release with an affordable bail amount, the Judicial Commissioner shall set the individual's bail case for a bail hearing in a designated Bail Hearing Courtroom as quickly as possible, generally within 48 hours after a probable cause determination and no later than 72 hours after seizure within the meaning of the Fourth Amendment.
- Contains information regarding Subsequent Bail Hearings for Persons Not Released
- Shelby County Justice System Coordinating (JSCC) Committee Notes (July & August 2022) – To show that the Expeditor is involved with the jail population discussion and this committee is involved to help get the population down as well as discuss and other issues that related to the criminal justice system
  - Meeting Notes from 7/21/22
    - JSCC Members present includes the Expeditor
    - Jail Population Management Report (JPMP):
      - Expected population surge
      - Average Daily Population (ADP) for males is trending higher
      - SC has not seen numbers like 2,295 since the likes of 2020
      - Increase in bookings
      - Increase in releases compared to previous months, but still at a lower rate not to show a difference in the ADP
      - Not releasing at the same rate that we bring people in
    - Length of Stay
      - Increase in male felony bookings
      - Longer stays
      - Dependent on court action to move cases along efficiently
      - The JPMR felony bookings show from 2021-2022 in yearly comparison that there is a 5% increase for males and females
    - Indictments Returning to Arraignment (In Custody Cases Only):
      - On average, the trend is higher for June
      - For misdemeanors, we processed them in about a month
      - For felonies, we processed in a little over two (2) weeks to get those cases to the criminal court
      - The arrest to criminal court disposition decreased



- The in-custody felony case is 606 days compared to 234 days for misdemeanors
- Not enough people in the tunnel in the jail to get inmates to court (shortage of sheriff's department staff) which causes an array of problems, including the court having to reset court dates, delays in appointing public defenders due to detainee absences from court
- Virtual processes/mobile units (with CPU monitors) can be used for administrative quarantine cases, but coordination efforts must take place with the necessary entities, including working with IT and the SCSO
- Increased in probation violations
- Expeditor: quarantine inmates/detainees can be brought to court if the judge prefers
- Meeting Notes from 8/18/22
  - Expeditor not present, and unclear whether other staff from the Expeditor's office was present
  - Jail Population Management Report (JPMP):
    - Expected population surge
    - Monthly comparison: Male population increased by 1%
    - Average Daily Population (ADP) for males increased for July (2,237 inmates/detainees) – back to normal numbers pre-COVID
- Shelby County Board of Commissioners letter (dated 8/9/22) from Clerk of County Commission to the Honorable Mayor of Memphis regarding a resolution to establish a new bail hearing courtroom, adopted by the Board of County Commissioners on 8/8/22
- Shelby County Criminal Justice Center Modified Chronic Care Roster Based on Federal Court Criteria (as of 4/11/22) (13 pages)
  - Lists approximately 407 inmates / detainee names
  - List contains the following information:
    - Name, RNI, DOB, age, and general chronic care status
    - Check marks or comments by the Expeditor indicating that she reviewed the cases
  - Category Totals (note: some inmates / detainees have multiple chronic health concerns):
    - HIV 24
    - Seizures 30
    - Diabetes 58
    - Asthma 42
    - Hypertension 328
    - CHF 4
    - COPD 6



- Shelby County Criminal Justice Center Modified Chronic Care Roster Based on Federal Court Criteria (as of 6/23/22) (12 pages)
  - Lists approximately 345 inmate / detainee names
  - o List contains the following information:
    - Name, RNI, DOB, age, and general chronic care status
    - Check marks or comments by the Expeditor indicating that she reviewed the cases
  - Category Totals (note: some inmates / detainees have multiple chronic health concerns):
    - HIV 28
    - Seizures 17
    - Diabetes 48
    - Asthma 40
    - Hypertension 280
    - CHF 3
    - COPD 5
- Shelby County Criminal Justice Center Modified Chronic Care Roster Based on Federal Court Criteria (as of 8/12/22) (13 pages)
  - Lists approximately 450 inmates / detainee names
  - o List contains the following information:
    - Name, RNI, DOB, age, and general chronic care status
    - Check marks or comments by Ms. Best indicating that she reviewed the cases
  - Category Totals (note: some inmates / detainees have multiple chronic health concerns):
    - Total jail population 2,357
    - About 19% of jail population on chronic care list
    - HIV 34
    - Seizures 34
    - Diabetes 72
    - Asthma 44
    - Hypertension 361
    - CHF 2
    - COPD 4

# <u>Inmate / Detainee Interviews</u>

The following information contains bulleted highlights of related information obtained through onsite inmate / detainee interviews conducted on September 15, 2022 (as provided or claimed by the respective inmates / detainees), and via telephone calls post onsite inspection. Note: Unless otherwise noted in this section or within other areas of the report, the inmate / detainee claims and information was not substantiated or refuted.

Inmate / Detainee #1 (Special Housing – Protective Custody)

• At SCJ for several years (in unit for about 6 months)



- Special housing unit (protective custody)
- Vaccination status
  - Fully vaccinated
- Education / Town Hall Meetings / COVID Awareness Meetings
  - COVID-19 notices/information posted throughout the jail and housing unit
  - Allot of staff don't take this stuff seriously as detainee workers enter out unit without masks while performing their job duties (e.g., fillingup their mop buckets, etc.)
  - Town Hall Meetings
    - Rarely have them in protective custody
    - Town Hall meetings have been conducted in the unit twice in the last 6 months
      - I did not attend
    - Instructors (facilitators) stood in the sallyport while the detainees remained in their assigned cells
    - Schedule is posted in sallyport as early as 2 4 weeks in advance of scheduled meetings, but the schedule is not accurate (they are never accurate)
  - COVID Awareness Meetings
    - Never heard of it
    - Would be interested
      - We need to be informed
      - We know nothing
- Masks
  - Was wearing a blue cloth mask (not a surgical mask) and appeared to be single-layer and not authorized to be worn)
    - Stated the mask is "useless"
  - Also has one (1) N-95
  - Laundering / Washing / New Masks
    - Washes the masks himself
    - No option to send the mask out to be laundered (has never heard of such a process
    - Has access to mesh laundry bags, but does not trust laundry services (does not believe he will get his masks and laundry bag returned if he sends out)
- Isolation / Quarantine
  - No recent isolation or quarantine status for him
- Incentives
  - Basic notices posted (small print font) and hard to read
  - o Received \$20.00 after I received my booster shot
- Sanitation / Cleanliness
  - We don't normally receive cleaning chemicals, but only upon request (by detainees), and not daily



# Inmate / Detainee #2 (General Population)

- At SCJ since March 2022
- Vaccination status
  - No (by choice)
- Jail Orientation
  - Never received, and no COVID-related information provided
- Masks
  - Wearing a brown/beige 2-ply cloth mask (authorized)
  - Also has a black 3-ply cloth mask
  - Washing
    - Washes his masks himself
    - Staff do not provide any anti-bacterial soap or other cleaners
  - Laundering
    - Not allowed
      - Don't have a laundry bag, I would have to ask for one
- Education
  - Am aware of COVID shots and boosters available
  - o Information provided via intercom, television (8 AM and 3 PM daily)
  - Posters / notices
  - No verbal COVID education provided
  - Town Hall Meetings
    - Schedules posted about 1 week prior to scheduled meetings
    - We had a meeting last month (first meeting in 3 or 4 months)
    - The previous meeting (around July) the staff walked in the unit and left a few seconds later (they left so fast we didn't have enough time to come out to attend
  - COVID Awareness Meetings
    - Never heard of it
  - Outside guest speakers / celebrities
    - Have never heard that guest speakers or celebrities were onsite
- Quarantine / Isolation
  - Was housed on LL on quarantine status twice within the last 6 months
  - The first time I was able to get out-of-cell time, but no commissary
  - The second time I received all privileges, including commissary
- Incentives
  - Incentive announcements are made daily via the intercom
- Dayroom / Pod Time
  - Receive about 1.5 2 hours daily
- Yard
  - A side gets yard, but not B side
- Sanitization / Cleaning
  - Green and orange watered-down solution (not anti-bacterial)
- Air circulation



It is good and always working (turned on)

## Inmate / Detainee #3 (General Population)

- At SCJ since 2019 (in unit since 2021)
- Vaccination status
  - No (by choice)
  - Is aware of availability of shots, but not boosters
    - Not aware as to what type of vaccines are available (whether Pfizer, Moderna, or J&J)
- Masks
  - Wearing 2-ply brown/beige cloth mask (authorized)
  - Has another identical mask
  - Staff provide new masks
  - Washing
    - Also, I wash masks myself
    - I use my own soap (staff do not give us anything to clean them)
  - Laundering
    - Staff don't offer
    - Laundry bags
      - I have one
- Education
  - Staff provide announcements via the intercom
  - Video twice daily
  - Notices / posters
  - Counselor regularly speaks about COVID-19
  - Town Hall Meetings
    - Schedules posted
    - Have attended twice (last one offered was a couple of months ago)
    - They are helpful, but don't recall if they spoke about COVID-19
  - COVID Awareness Meetings
    - Never heard of them
  - Guest Speakers / Celebrities
    - Have not heard that any have been at the jail
- Incentives
  - I am aware of them
- Sanitation / Cleanliness
  - We receive cleaning supplies
- Recent Isolation / Quarantine
  - o No
- Air Circulation
  - We have an industrial fan because air doesn't work
- Yard



- Once in a "blue moon"
- Dayroom
  - "It's hit and miss due to shortage of staff

# Inmate / Detainee #4 (General Population)

- At SCJ since 7/21/21
  - In housing unit since 6/6/22
- Vaccines / Vaccination Status
  - Not vaccinated (by choice)
  - Aware I can get COVID-19 vaccinations including boosters
  - Not aware as to which type of vaccinations are available
- Masks
  - Wearing a 3-ply black cloth mask
  - Also has one (1) 2-ply brown and beige cloth mask
  - Able to get new masks without any problems
  - Washing
    - I wash my own masks
    - Unable to get any anti-bacterial soap, and I choose not to use the Bio-Vex
  - Laundering
    - I can send out in my laundry bag
- Education
  - Posters / notices
  - Intercom announcements by staff
  - Daily videos (twice daily)
  - Verbal housing officers make their rounds within the unit and inform us
  - Town Hall Meetings
    - We have had 1 meeting, but there was no COVID portion
    - We did not receive any advanced notice or warning prior to the meeting
  - COVID Awareness Meetings
    - Never heard of it
  - Outside Guest Speakers / Celebrities
    - I heard about it, but have not seen it
- Incentives
  - Related announcements are made daily
  - Aware I can receive \$20.00 toward commissary purchases if I get vaccinated
  - They have drawings to win prizes or money\
- Sanitation / Cleanliness
  - Hand dispensers/sanitizers in unit
  - o Phones, kiosks, and other areas cleaned with bacterial solutions
    - Staff provide green and orange colored cleaning solutions as well as Bio-Vex
- Recent or Current Isolation / Quarantine / Segregation



- o No
- Air Circulation
  - Good air circulation in my pod (not in other pods)
- Yard
  - $\circ$  Yes, on the outdoor roof, once per week for about .5 1.0 hours
- Dayroom
  - Receive twice daily (about 7-8 hours each)

# Inmate / Detainee #5 (Special Housing)

- At SCJ since 4/23/22
  - o In unit since 4/25/22
- Inmate / Detainee Orientation
  - Provided by an officer, and it included COVID-related information
- Masks
  - Wearing 2-ply brown and beige cloth mask
  - Also has a 3-ply black cloth mask
  - Staff hand out new masks, and we can ask for them as well
  - Washing
    - I wash my masks with anti-bacterial soap and hot water
    - Staff also offer Bio-Vex
  - Laundering
    - I was not aware that I could send my masks out to be laundered
    - I don't own a net laundry bag, but I can ask for one
- Vaccines / Vaccination Status
  - Yes, vaccinated (and had first booster)
- Education
  - Posters / notices
  - Videos twice daily
  - o Intercom announcements at least 3 4 times daily
  - Verbal (sometimes), and if we ask
  - Town Hall Meetings
    - There is a COVID portion
    - I attended on a previous incarceration
    - For this incarceration, there has been one (1) meeting offered in our unit, and I opted not to go
    - There was no advanced alert or notice of the meeting
  - COVID Awareness Meetings
    - Sounds familiar, but has not been offered in our unit
  - o Guest Speakers / Celebrities
    - No
- Incentives
  - I have had 1 booster but have not received \$20.00 for commissary yet
- Sanitization / Cleanliness



- o Staff provide Bio-Vex and an orange solution once or twice daily
- Current or Recent Isolation or Quarantine
  - o No
- Air Circulation
  - Good, and it stays cool
  - We have 2 large industrial fans
- Yard
  - Began about 2 months ago
  - We get offered 1 2 times weekly (about 1 hour each (on the outside roof yard)
- Dayroom
  - Open dormitory (3-person pod)
  - We have continuous dayroom

# Inmate / Detainee #6 (Medical / Mental Health / General Population)

- At SCJ since 3/25/22
- In housing unit since 4/3/22
- Vaccines / Vaccination Status
  - Has not been vaccinated (by choice)
  - o I am aware that vaccinations (including boosters) are available
  - Was aware that Pfizer and J& is available, but was not aware of Moderna
- Inmate / Detainee Orientation
  - "Nothing at all"
- Masks
  - Wearing 3-ply black cloth mask
  - Also has 1 brown/beige 2-ply cloth mask
  - New masks
    - Some staff obtain for us, and some don't
    - Staff periodically pass them out to us
  - Washing
    - I wash them myself (in my cell)
    - I use what I have, which is regular soap and hot water
    - I have never asked for a mask cleaning solution
  - Laundering
    - I wasn't aware laundering was an option
- Education
  - Posters / notices
  - Videos twice daily
  - Staff intercom announcements
  - Town Hall Meetings
    - Had 1 about a month or 2 ago
    - No advanced notice, schedule, or alert
      - They just came in the unit one morning
      - I attended, and it lasted for about 15 minutes



- No COVID information was provided
- COVID Awareness Meetings
  - Never heard of it
- Guests / Outside Speakers
  - I heard of Project Pat, but he was not on my floor or pod
- Sanitization / Cleanliness
  - "Rock-men" use the same chemicals to clean the tables, phones, and kiosks that do use for the floors, but not sure what it is
- COVID Testing
  - Requested COVID-19 testing for 3 months
    - Through kiosk requests and grievances
    - It took 3 months because the medical department was backed-up
    - I finally received a test last Wednesday, but have not received my results
- Incentives
  - I am aware of incentives
  - Staff make intercom announcements
- Current or Recent Isolation / Quarantine
  - o No
- Air Circulation
  - We grieved the issue but was told it is not a grievable issue
  - It is "hot as hell"
  - We have asked for a fan but were told, "no"
  - Not much air flow, and we still don't have a fan
- Yard
  - Just went out this week (1 hour)
    - Previous yard offered was about 2 weeks prior
  - It depends on staffing levels or shortages
- Dayroom / Pod
  - Depends on staffing, usually about 30-60 minutes a day, and sometimes on weekend

## Inmate / Detainee #7 (Segregation)

- At SCJ since 2021
- In housing unit (segregation) since 8/9/22
- Vaccines / Vaccination Status
  - I have received my first shot
  - I am aware of available shots
  - Was not aware of boosters
  - He thought only Moderna was offered
- Masks
  - Wearing brown / beige 2-ply cloth mask
  - Does not have any other masks
  - New masks



- When we ask for a mask, housing staff tell is they don't have any
- Washing
  - Staff don't give us anything to wash them with (I just use regular soap)
- Laundering
  - I don't have a laundry bag
  - It's not an option in segregation
- Sanitization / Cleanliness
  - Our cells don't get cleaned
  - Sometimes staff give us cleaning chemicals and sometimes they don't
  - About 1 month ago staff gave us cleaning wipes
  - I have never seen anybody spray any chemicals or do any chemical cleaning in the unit
  - "Rock-men" from the general population clean in the unit during feeding or shower time, but they don't clean or wipe thew phones or kiosks
- Education
  - Staff make announcements on the intercom
  - Videos (twice daily)
  - Posters / notices
  - Town Hall Meetings
    - I was here for 8 months before I heard about the meetings
    - I attended one 1 meeting in my previous housing unit
    - There was a schedule posted ahead of time
    - There was a COVID portion to the meeting
    - They spoke about the vaccines, but nothing educational
  - COVID Awareness Meetings
    - Never heard of it
  - Guests / Outside Speakers
    - Never heard of any (not for COVID purposes)
- Incentives
  - I received \$20.00 (it took about 3 weeks)
- Current or Recent Isolation / Quarantine
  - o No
- Yard
  - Prior to segregation, when I was in general population staff would offer about once every 2 months
- Dayroom
  - When I was in lower level (LL) we came out about every 3 days for about 90 minutes each
  - When I was on third floor (A Side), we would get about 3 hours
    - Note: unclear as to how often
  - Currently in segregation, almost never (only twice since I have been in the unit)



# Inmate / Detainee #8 (General Population)

- At SCJ since 5/18/21
- In housing unit since 6/2/22
- Vaccines / Vaccination Status
  - Received first vaccine in March 2022 (not sure which type of vaccine)
  - It took about 3 weeks to get the shot once I requested it
- Inmate / Detainee Orientation
  - A nurse talked to me about COVID.
- Masks
  - Wearing a 3-ply black cloth mask
  - Has two additional 3-ply black cloth masks, and one (1) brown/beige
     2-ply cloth mask
  - New masks
    - Receive monthly
    - We can ask whenever we need one (1)
  - Laundering
    - We have the option
    - I have a laundry bag to use if I want to
- Recent Quarantine / Isolation
  - Our unit was quarantined for about 14 days, but we still received dayroom commissary, etc.
- Yard
  - None
- Dayroom / Pod
  - Most days we receive at least 2 hours in the morning, and 2 hours in the afternoon
- Incentives
  - Announced on the public address system
  - Have heard some detainees complain about not receiving their \$20.00
- Education
  - Posters / notices
  - Videos of basketball legends Shaquille O'Neal and Charles Barkley
  - o A counselor provides him some information in early 2022
  - A counselor recently asked if I was interested in a second shot and booster in the future (I have not decided)
  - Town Hall Meetings
    - Heard of them, but don't know of any meetings in our unit
      - Not sure if any schedules are posted
  - COVID Awareness Meetings
    - I have heard of it, but not aware of any meetings taking place in our unit
    - Not sure if any schedules are posted



- Guest Speakers / Celebrities
  - Not aware of any

## Inmate / Detainee #9 (General Population)

- At SCJ since 4/30/22
- In housing unit since 6/2/22
- Vaccines / Vaccination Status
  - Had first 2 shots in 2022 (while housed as the Shelby County Correctional Center)
  - o He believes the jail offers Pfizer and J&J (not Moderna)
  - o Is aware of booster and will request one (1) soon
- Inmate / Detainee Orientation
  - At Intake medical provided COVID-19 information verbally, and issued him a packet with information
- Masks
  - Wearing 3-ply black cloth mask
  - Has 3 additional 3-ply black cloth masks, and 1 brown/beige 2-ply cloth mask
  - o Wash
    - I wash myself
    - Staff provide us anti-bacterial soap
  - Laundering
    - We can have them laundered
    - There is a schedule for laundering, but not sure if it is posted
    - Net bags are available
  - New masks
    - I ask an officer
- Education
  - Town Hall Meetings
    - No posted schedule, the staff just arrived in the unit without advanced warning or notice
    - Attended 1 last month or perhaps the month prior
    - There was COVID-related information, and the detainees were provided the opportunity to speak and ask questions
      - Does not remember if the meeting facilitators asked whether the detainees wanted to get vaccinated
  - COVID Awareness Meetings
    - Never heard of them
  - Outside Guest Speakers / Celebrities
    - Heard that Project Pat came to the facility, but not our unit
- Incentives
  - o Posters / notices
  - I have heard about the \$20.00 commissary incentive and drawings for more money
  - I have not heard of any complaints regarding detainees receiving their money



- Recent Quarantine/Isolation Status
  - o No

## Inmate / Detainee #10 (General Population)

- At SCJ since 11/2/21
- In housing unit since May 2022
- Vaccines / Vaccination Status
  - Not vaccinated (by choice)
  - o Is aware the jail offers Pfizer, Moderna, and J&J
- Inmate / Detainee Orientation
  - o Medical staff provided verbal information
  - Medical staff provided packet of material including testing and vaccination information
- Masks
  - Wearing 3-ply black cloth mask
    - Has 2 additional masks (same type)
    - Has 1 brown/beige 2-ply cloth mask
  - Laundering
    - We can launder
    - There is a laundering schedule
    - We can send our masks in up to 2-3 times weekly
  - New Masks
    - Whenever we ask
- Education Information/Materials
  - Housing unit staff make related announcements every couple of hours
  - Medical staff regularly provide verbal information
  - Counselors will talk with us sometimes during pod/dayroom time (usually about 1 time weekly
  - Videos plays twice daily at 8 AM and 3 PM ("Tuskegee Legacy" and Shaquille O'Neal and Charles Barkley)
  - o Posters / notices
  - Town Hall Meetings
    - Not in my unit
      - We did have them on the third floor, but I was always at work
      - On the third floor they had a scheduled posted about a week or 2 in advance, and our housing officers would tell us
  - COVID Awareness Meetings
    - I am aware of them
    - Have not had any in my unit
  - Outside guests/Celebrities/Speakers
    - Project Pat to the unit before I arrived here



## Incentives

- I am aware
- Only know of 1 person that said he never received his commissary money
- Isolation / Quarantine Status
  - Our pod was on isolation status for 14 days (because a detainee contacted COVID from an outside medical appointment)
  - We still received our commissary, out-of-cell time, and other privileges
- Staff
  - Feels that staff do a good job with COVID overall

# Inmate / Detainee #11 (General Population)

- At SCJ since 3/9/22
  - o In housing unit since 7/19/22
- Masks
  - Wearing a 2-ply brown/beige cloth mask
    - Also has another mask (same type), and two (2) 3-ply black cloth masks
  - New Masks
    - No problem he just asks staff
  - Wash
    - He washes occasionally
  - Laundering
    - He sometimes sends his mask to be laundered
    - He has a laundry bag
- Inmate / Detainee Orientation
  - Medical staff provided related handouts and verbal information at Intake
- Vaccines / Vaccination Status
  - Has had first and second Pfizer shots
    - First shot was in the community, and the second shot was at the jail (shortly after Intake)
  - It took approximately 1-2 weeks from the time of my request to receiving the second shot
  - Does not remember which type of vaccine he had at the jail (his second shot), but knows it was the same type that was administered to him in the community (for his first shot)

## Education

- Posters / notices
- Verbal information by counselors and housing unit officers
- Staff make intercom announcements every 1-2 hours
  - Including soliciting for interest in taking tests and vaccines
- o COVID-related videos twice daily (8 AM and 3 PM)
- COVID Awareness Meetings
  - Never heard of them



- Town Hall Meetings
  - Have heard of them
  - Has not had one in his unit
  - His previous unit had them every 1-2 months
    - Attended once
    - There was staff and detainee interaction, and staff facilitators asked if ant of the detainees desired to test or get vaccinated
    - Meetings were always in the mornings, and staff would inform the detainees in advance
- Outside Guest Speakers / Celebrities
  - Posters tell us they are coming, but I have not seen any
- Incentives
  - I received \$20.00 for my shot
  - It only took the facility about a week to give the \$20.00 commissary funds
  - I have not heard of any detainee complaints
- Recent Isolation/Quarantine Status
  - o No
- Dayroom
  - We have a gym in our unit, and we go twice daily (about 3 hours each, 7 days per week
- Yard
  - No outside yard

## Inmate / Detainee #12 (General Population)

- At SCJ since 5/24/22
  - In housing unit since 5/28/22
- Masks
  - Wearing a 3-ply black cloth mask (and has 2 more of the same)
  - Wash
    - I wash myself (with hand-sanitizer and soap)
    - They don't give us any special to wash them with
  - Laundering
    - Was unaware as to the option
    - He does own a laundry bag
  - New Masks
    - I ask the housing officer every couple of weeks
    - Sometimes we get a new mask automatically
- Recent Isolation / Quarantine Status
  - o No
- Vaccines / Vaccination Status
  - Had both Pfizer shots at the jail
  - It took about 7-10 days from request to receipt of his first Pfizer vaccine, and received the second shot on time



- Was not aware he could receive a booster shot
- Inmate / Detainee Orientation
  - Viewed COVID video during Intake
  - o There is no Orientation process, and no COVID information provided
  - I have never spoken to a counselor
- Incentives
  - I received \$20.00 (it only took about 3-4 days)
- Education
  - "Word-of-mouth" by staff
  - Town Hall Meetings
    - They occur about every 3-4 weeks
    - I have attended
    - Detainees are permitted to talk, ask questions, and share experiences and concerns
    - There is no posted schedule or "heads up" notice
  - COVID Awareness Meetings
    - Never heard of them
  - Outside Guest Speakers / Celebrities
    - No (not pertaining to COVID)
- Sanitization / Cleanliness
  - 3 hand sanitizers in housing unit (1 in each bathroom open dormitory housing)

# Inmate / Detainee #13 (General Population)

- At SCJ since 4/3/22
  - In housing unit since 4/20/22
- Masks
  - Wearing 3-ply black cloth mask
  - Has another mask (same type)
  - New Masks
    - Whenever we ask for them
  - o Wash
    - I wash my masks myself
    - They don't give us anything specific to wash them with (I use county soap)
  - Laundering
    - We can send in once per week, but I choose not to use
    - I still don't have net laundry bag, but have been trying to get one for a couple of months
- Inmate / Detainee Orientation
  - Orientation did not include any COVID-related information
  - Medical did not provide any information other than asking me if I had any symptoms
- Vaccines / Vaccination Status
  - No (by choice)
  - Is aware that all 3 types of shots are available



#### Incentives

- He is aware of incentives offered
- Every detainee he knows that was due \$20.00 in commissary funds all received the funds
  - He said that for some of the detainees, it took months for the receipt of the funds

#### Education

- Videos
- Posters / notices
- Intercom announcements for shots
- No related education from staff provided
- Town Hall Meetings
  - Never heard of them
- COVID Awareness Meetings
  - Never heard of them
- Outside Guest Speakers / Celebrities
  - Not aware
- Recent Isolation / Quarantine Status
  - We were on quarantine status about 3 months ago, but we received all privileges
- Sanitization / Cleanliness
  - Bio-vex is given to the "Rock-man" to clean with, but he only cleans the tables
  - Staff tell the "Rock-man" he must conserve the Bio-vex
  - Telephones, kiosks, etc., are not getting cleaned
- Yard
  - None
- Dayroom
  - Dormitory setting, so no concerns

# Inmate / Detainee #14 (General Population)

- At SCJ since 9/8/22
  - o In current housing unit since 9/9/22
- Masks
  - Wearing a 3-ply black cloth mask (and has 1 more of the same)
  - o Sometimes staff run out of masks, but get new ones the next day
  - Laundering
    - Did not know that was an option
    - We don't have laundry bags
- Intake / Orientation
  - Medical staff asked if I wanted a vaccination shot
  - A counselor provided some information and paperwork (handouts) which included a brief-summary about COVID
- Vaccines / Vaccination Status
  - Not vaccinated (by choice)



- Nobody ever told me about the specific types of vaccines available
- Education
  - Town Hall Meetings
    - Never heard of them
  - COVID Awareness Meetings
    - Never heard of them
  - Outside Guest Speakers / Celebrities
    - Has not heard of any
- Incentives
  - Heard from some detainees that they received \$20.00 in commissary money for getting vaccinated
- Recent Isolation / Quarantine Status
  - o No
- Sanitization / Cleanliness
  - o Bio-vex is given out, but some "Rock-men" clean and some don't
- Yard
  - o No
- Dayroom
  - Open dormitory is out dayroom (no concerns)

## Inmate / Detainee #15 (General Population)

- At SCJ since July 16, 2020
  - o In current housing unit since 6/12/21
- Vaccines / Vaccination Status
  - Not vaccinated (by choice)
  - Aware of vaccine option, but not aware of specific types of vaccinations available
- Masks
  - Wearing a 3-ply black cloth mask (and has 1 more of the same)
  - New Masks
    - Staff provide them when we ask
  - Wash
    - I wash them myself (use regular bar soap)
    - Staff do not give us any anti-bacterial soap or anything else
  - Laundering
    - Yes, they provide, but I chose not to use that process
    - Sometimes we have trouble getting our clothes back from the laundry
- Recent Isolation / Quarantine
  - o No
- Incentives
  - Yes, they provide (no concerns)
- Education
  - Videos (8 AM and 3 PM daily)
  - o Posters / notices



- No verbal education provided
- Town Hall Meetings
  - I have attended 2 meetings in 2 years (the last one was about 5 or 6 months ago
  - No schedules posted or advanced notice provided
    - Staff just arrived
  - Inmate / detainees are permitted to talk and share thoughts, concerns, and experiences
- COVID Awareness Meetings
  - Never heard of them
- Outside Guest Speakers / Celebrities
  - Never heard of any coming the jail
- Yard
  - No outside yard
- Dayroom
  - No concerns
- Sanitization / Cleanliness
  - Cleaning is lacking
  - Staff don't provide is with Bio-vex

## Inmate / Detainee #16 (General Population)

- At SCJ since 6/19/19
  - In current housing unit since 8/16/21
- Masks
  - Wearing a 3-ply black cloth mask
  - I also have about 7 addition masks of the same type
  - New Masks
    - Officers provide them to us (no concerns)
  - o Wash
    - I wash myself
    - Staff provide us anti-bacterial soap
  - Laundering
    - Not an option
    - We are not permitted to wash colored clothes (including masks)
    - I do have a laundry bag
- Vaccines / Vaccination Status
  - Not vaccinated (by choice)
  - o Is aware that all 3 types of vaccines are available
  - Is aware that booster shots are available
- Education
  - Town Hall Meetings
    - Our unit had 1 about three 3 months ago (and the previous meeting before that, was about 5 months prior)
      - I participated from inside my cell during lockdown



- Detainees were permitted to talk about experiences, concerns, and ask questions
- The meeting lasted for only about 15 minutes
  - But it was a counselor talking about COVID, and there were no medical staff representatives
- No posted schedules or advanced warning
- COVID Awareness Meetings
  - Never heard of them
- Outside Guest Speakers / Celebrities
  - Not aware of any
- Incentives
  - Staff tell us about incentive over the intercom
- Sanitization / Cleanliness
  - "Rock-man" gives out Bio-vex to clean phones, tables, kiosks, chairs, desks, etc.
- Kiosk
  - Medical kiosk is still inoperable (for about 3 ½ month now)
- Recent Isolation / Quarantine Status
  - o No
- Yard
  - No outside yard
- Dayroom
  - We receive daily for the last month or so (rotates between AM and PM (usually 3-4 hours each)

## Housing Unit Walkthrough / Tour Observations (selected housing pods)

The following information contains bulleted highlights of related information obtained through onsite housing unit tours / walkthroughs of selected housing pods wile onsite on September 15, 2022.

## Annex – F Pod

- Education
  - COVID-19-related posters/notices/education material posted
  - o COVID-19 Facts
  - Cover Your Cough
  - Share Facts About COVID-19
  - Safety Checklist During COVID-19
  - o COVID-19 Vaccination Will ....
  - Free COVID-19 Vaccine
  - Mask Requirements
  - How to Take Off a Mask
  - Easy Steps to Clean Hands
  - COVID-19 Vaccines are Important
  - About COVID-19 Vaccines



- Do Wear a Mask That ....
- o Various additional types of information also posted
- July 2022 Town Hall Schedules (old schedule)
  - Showed that the pod was scheduled once in July
  - No updated schedule posted
- No COVID Awareness meetings schedule posted
- 2 hand sanitizers in pod

## Sixth Floor (A-Pod)

- Noticed apparent mold in ceiling of shower
  - Jail administration following-up
- Education
  - COVID-19-related posters / notices / education materials posted
  - What You Need to Know About Variants
    - 1 of the 4 pages was missing
  - There were additional notices posted in main hallway outside the pod
  - No Town Hall meetings schedule posted
  - No COVID Awareness (Informational) meetings schedule posted
- Kiosks
  - 1 of the two 2 kiosks was inoperable (the kiosk that allows detainees to notify healthcare and request COVID tests, vaccines, etc.)
- Large red industrial fan to assist in air flow

#### Fifth Floor (B-Pod)

- Education
  - COVID-19-related posters / notices / education materials posted
  - Face Mask Required (stay 6 feet away)
  - Numerous posters in main hallway
    - What To Expect After Getting A COVID Vaccine (3 notices posted)
    - About COVID-19 Vaccines (2 notices posted)
    - Spanish COVID-19 poster (2 notices posted)
    - What You Can DO if You Are at Higher Risk of Severe Illness From COVID-19 (2 notices posted)
    - Share Facts About COVID-19
    - COVID-19 Vaccines Are Important
    - Stay Safe From COVID-19 Get A COVID-19 Shot
    - Attention Everyone Who Is Vaccinated Is Eligible to Win \$100.00 (3 winners)
  - No Town Hall meetings schedule posted
  - No COVID Awareness meetings schedule posted
- Kiosk
  - 1 of the 2 kiosks was inoperable
  - Pod officer stated, "it hasn't worked in a while"



## Fourth Floor (Q-Pod)

- Education
  - COVID-19-related posters / notices / education materials posted
  - COVID-19 Vaccines Are Important
  - How to Take Off a Mask
  - To Stay Safe From COVID-19 I Can ....
  - What You Need to Know About COVID Variants (4 pages)
  - Attention Everyone Who Is Vaccinated Is Eligible to Win \$100.00 (3 winners)
    - English and Spanish versions
  - Free COVID-19 Vaccine
  - COVID-19 Vaccination Will ....
  - No Town Hall meetings schedule posted
  - No COVID Awareness meetings schedule posted
- 1 hand sanitizer in the unit
- Kiosks both are functional

## Fourth Floor (R-Pod)

- Education
  - COVID-19-related posters / notices / education materials posted
  - Attention Everyone Who Is Vaccinated Is Eligible to Win \$100.00 (3 winners)
    - English and Spanish versions
    - However, the English version is flipped backwards and placed behind the inmate/detainee telephone (not readable)
  - How to Take Off a Mask
  - o To Stay Safe From COVID-19 I Can ....
  - Do Your Part TO Stop the Spread
  - COVID-19 Vaccines Are Important
  - What You Need to Know About COVID Variants (four [4] pages)
  - Proper Way to Sanitize and Clean Showers
  - o COVID-19 Facts
  - Do Wear a Mask That ....
  - Free COVID-19 Vaccine
  - COVID-19 Vaccination Will ....
  - Town Hall Schedules
    - Schedule for March 2022 (old schedule)
      - This pod was not scheduled that month
      - No updated schedule posted
  - No COVID Awareness meetings schedule posted
- Kiosks both are functional
- Two (2) hand sanitizers in pod

## Third Floor (D-Pod)

 Immediately noticed the pod appeared to be very warm and stuffy (the air circulation was in certainly in question)



- There is a large red industrial fan in the unit, but it was turned off
- Education
  - COVID-19-related posters / notices / education materials posted
  - COVID-19 Vaccines Are Important
  - How to Take Off a Mask
  - Share Facts About COVID-19
  - Proper Way to Sanitize and Clean Showers
  - Attention Everyone Who Is Vaccinated Is Eligible to Win \$100.00 (3 winners)
    - English and Spanish versions
  - What You Need to Know About COVID Variants (4 pages)
  - Proper Use of Chemicals in Supply Cells
  - Cover Coughs and Sneezes
  - Face Mask Required
  - Easy Steps to Clean Hands
  - Introducing Pizza Party
  - o Free COVID-19 Vaccine
  - The COVID-19 Vaccination Will ....
  - Town Hall Schedules
    - August 2022 schedule was posted (old schedule
      - The pod was scheduled during the month of August
      - No current schedule posted
  - No COVID Awareness meetings schedule posted
- 2 hand sanitizers in pod
- Kiosks
  - 1 of the 2 kiosks had been inoperable for about 3-4 weeks

#### Second Floor (E-Pod)

- Education
  - COVID-19-related posters / notices / education materials posted
  - What You Can Do If You are At Higher Risk of Severe Illness From COVID-19
  - What You Need to Know About COVID Variants (4 pages)
  - Attention Vaccines Are Now Onsite
    - This notice explains the process including sick call, requesting tests and vaccines, etc.
    - It also covers the \$20.00 incentive and \$100.00 drawing
    - English and Spanish versions
  - o COVID-19 Vaccines Are Important
  - To Stay Safe From COVID-19
  - About COVID-19 Vaccines
  - Proper Way to Sanitize and Clean Showers
  - Social Distancing and Bed Position for Residential and Congregate Settings
  - How To Take Off a Mask
  - Proper Use of Chemicals in Supply Cells



- Easy Steps to Clean Hands
- Mask Requirements
- Free COVID-109 Vaccine
- The COVID-19 Vaccination Will ....
- Share Facts About COVID-19
- Town Hall meetings schedule
  - March and August 2022 schedules posted (both are old schedules)
    - E-pod was scheduled for March
  - No current schedule posted
- o COVID Awareness meetings schedule / notice
  - There was a notice posted announcing for detainees to come join Dr. Randolph for COVID-19 Educational Sessions (July 20, 2022) (old notice)
  - No updated notice
- 2 hand sanitizers in pod
- Both Kiosks Work (except for process inmate / detainee grievances)
  - o Reportedly will be remedied

#### Pharmacy Walkthrough

- Temperature logs 67.4 degrees currently (refrigerator)
  - Contains all 3 vaccine types
  - o Current vaccine count:
    - J&J 110 doses
    - Moderna 60 doses
    - Pfizer 36 doses (more to be order the following week)

# Staff Interviews (selected staff members)

#### Pod Officer: Annex F-Pod

- Pod officer conducts informal orientation, which included mask mandate (no other COVID info)
- Masks
  - Wash
    - Detainees can wash their masks themselves here in the unit
  - Laundering
    - Detainees can send their masks out for laundering
    - Detainees can send them in on Mondays, Wednesdays, and Saturdays and they receive them back on the same day
  - I have masks to handout, and when I run low, I request more from my lieutenant
- Education
  - Main Control make public address announcements regarding incentives, COVID clinics, vaccines, etc.



- Counselors provide orientation which includes handouts with COVID-19 information
- Town Hall meetings
  - They occur every Monday, but our pod gets one (1) meeting per month
- COVID Awareness meetings
  - Never heard of them
- Outside Guest Speakers / Celebrities
  - We have had people here in the past, but it's been over a year ago
- Incentives
  - A counselor speaks to them about incentives
  - I know of one (1) inmate that received his vaccination in May, but has not received his \$20.00 for commissary yet
    - He has spoken to the counselor about it
- Sanitization / Cleanliness
  - I give Bio-vex to inmates to clean the kiosk, doors, microwave, phones, etc.

## Pod Officer: Fourth (4<sup>TH</sup>) Floor C & H-Pods (GP and High Profile respectively)

- Inmate / Detainee Orientation
  - I conduct orientation (no written script)
  - COVID information presented verbally includes face masks requirements, and sanitizing telephones
- Sanitization / Cleanliness
  - Staff provides bleach/Clorox tablets, Bio-vex spray, and other cleaning agents
- Education
  - Control Room staff provide COVID-related announcements every hour regarding cleaning to be conducted for COVID-19 purposes
  - Town Hall meetings
    - I believe they are conducted in first shift
  - COVID Awareness (Informational) meetings / sessions
    - Have never heard of them
- Masks
  - First shift passes out new masks
    - Second shift also passes them out (when they have some)
  - o Wash
    - I believe they are washed on first shift, but not sure
  - Laundering
    - First shift handles the mask laundering
    - Laundry bags are available
- Yard
  - Inmates / detainees can use the fifth-floor outdoor gym (it's relatively new)
  - Inmates / detainees attend by their assigned floors



- Approximately once per week (for about 1 hour each)
- Floor Control should have logs
- Kiosks
  - C-Pod kiosk works
  - H-Pod does not have a kiosk (only 4 cells, but only 3 inmates/detainees)
    - Everything is done via hard copy paperwork

#### Intake Nurse

- At front window, nurse asks general sickness / illness and COVID-related questions
  - The Inspector witnessed 2 cases
- Temperature checks
  - The Inspector witnessed 2 cases
- Temperatures of 101 degrees or higher are referred to a medical doctor to determine whether the new arrival will be accepted or sent out to a hospital
- At front window: if they are COVID positive within the 1 -2 weeks they get processed through the white tent and ger processes outside
  - Nurse calls a doctor and gets orders to house them in Isolation
  - Confirmed cases go to second floor, Pod F
  - The same individual will be seen the following day by an Intake Nurse (RN)
    - The RN follows the Corona Virus Supplemental Screening Form
    - Within the electronic Next Gen tracking system, the Inmate Questionnaire Comments Section is where the COVIDrelated information is documented
      - Related information is also contained within any emergency room paperwork that is be received from the outside

# Medical Administrator & Infection Control Coordinator

- Vaccine storage
  - All 3 types in pharmacy refrigerator
- Vaccines
  - J&J available if inmates / detainees ask for it, or if they have problems with the other vaccines
  - All 3 vaccine (types) options are explained during the medical Intake process
- Vaccination Consent Form
  - Previously the counselors had their own documentation practices for inmate/detainee vaccine requests they received, but we have now modified that form and is not being tracked though the Infection Control Coordinator's Office



#### Process

- Infection Control Nurse receives COVID vaccine (or COVID test) request information either the same day or the following day of the request being made (regardless as to where the request comes form or how the request is made, e.g., via grievance, message request, sick call, through a counselor, through a kiosk or hard copy request, etc.)
- Infection Control Nurse then verifies the information through the Tenniss system, then the requesting inmates / detainees are seen by medical staff either the same or following day (unless they are out-to-court, etc.) then they are seen the following day, or upon return to the jail

# Town Hall meetings

- The Medical Administrator or one of the Directors of Nursing represents the medical department at the meetings
- COVID-19 information is provided, and inmates / detainees are permitted to share their experiences, concerns, and questions
- Medical staff discretely informs inmates / detainees they can sign-up for to receive a vaccine
- Scheduled through the Programs Office
- Guest Outside Speakers / Celebrities
  - o Scheduled through the Programs Office

# <u>Health Officer, Shelby County (Shelby County Division of Health Services) (phone</u> call conducted on 9/21/22)

- COVID Informational / Awareness meetings (formerly referred to as White Coat Rallies)
  - Sole facilitator
  - Has conducted the meetings for "well over a year"
  - Onsite for about 2 hours at a time (usually between 0900-1100 or 1130 hours
    - Usually once per week, but have done twice a week on occasions
    - I don't pick the pods, and I am escorted from pod-to- pod by jail staff
    - Sessions last no more than about 30 minutes each (usually conduct four [4] sessions in four [4] separate pods within two (2) hours
      - But the time frame for each session depends on the number of class attendees
    - I don't believe I have been to all housing pods yet
    - I have not repeated any housing pods yet
    - Most of my material is from CDC
  - Scheduling:
    - is done through the Sheriff's Department Programs Office
    - He provided them with his dates and times of availability



- County has asked for more time, but it depends on my availability, but I don't have any additional availability
- I have not been onsite for about a month
- o How do meetings work?
  - Answer: I am present inside the pods
  - I introduce myself and provide COVID status update
  - Discuss COVID, vaccines, reasons to vaccinate, open-up dialogue as to any concerns they might have, reasons why they may not have vaccinated yet, and am available to answer any questions
  - I make the presentation and ask them questions, and the dialogue often centers around my questions and their questions
  - At the end of the meetings, I encourage inmates to sign-up for vaccines
    - The pod officer's follow-up at the meetings with a signup list
    - If inmates are interested, and they have not been vaccinated, then on that same date they are scheduled to be seen and vaccinated
  - There is no peer education component to my sessions
- Do you train staff (e.g., healthcare, counselors, housing officers, etc.)
   so they in-turn can continue to work with inmates / detainees on informing them regarding vaccinations, and COVID in general?
  - Answer: I provide handouts / information from CDC that staff can use distribute to inmates, but no formal training
- Aside from COVID Awareness meetings, do you come on grounds to the Main Jail to provide any other COVID information or training?
  - Answer: No, unless I am asked
- I attend monthly Contract meetings (Medical Strategic Review [MSRT] Team meetings)
  - We subcontract with Wellpath for in-house medical services
  - We oversee Wellpath to ensure they are meeting certain standards
- Are inmates / detainees provided with a schedule or otherwise noticed in advance of a COVID Awareness meeting?
  - Answer: Not sure if they are notified in advance
- Any Ideas for Improvement with the process?
  - Answer: We have concerns with shortages of staff causing delays
    - Delays in getting inmates in to be seen by medical services and for vaccines, sick calls, etc. Just not enough staff
- Do you participate in or have any involvement with Town Hall meetings?
  - Answer: No, I don't participate



- General Comment (by Dr. Randolph)
  - There is less interest for the meetings then before
    - I believe this is because most inmates that were open to getting vaccinated have now all been vaccinated
  - Inmates have complained that several days have gone by from the time they signed up to receive a vaccination versus the time they receive the shots
- o Recommendations to the SCSO (from Dr. Randolph)
  - SCSO maintain data as to how many vaccines are requested versus how many are administered
    - The percentages should be compared to the outside community percentages
  - The outside community has about a 60 percent vaccination rate (for at least one [1] vaccination
  - The outside community has less than a 40 percent vaccination rate (for fully vaccinated individuals)

In working with Shelby County Detention Center, they did a campaign to match or exceed the outside community percentage numbers regarding vaccination rates, with a goal to get 70 percent of the jail inmates at least one (1) vaccination, and strive to achieve 70 percent of the inmate population to be fully vaccinated (or two vaccination shots)

#### Counselor Supervisor (phone call on 9/22/22)

- Duties Regarding Town Hall meetings:
  - Organize Town Hall meetings
  - Initiate the monthly schedules
  - Meetings conducted every Monday (pod rotations)
    - 4 pods on a given Monday (15-30 minutes in each pod)
    - Begins at about 9 AM and concludes at about 11 AM
  - Fridays are make-up days
  - I do have an agenda which includes medical and COVID information, testing and vaccination sign-ups, testimonials, and questions
    - I participate in the meetings, and I type up all meeting minutes
    - Sometimes Jeremy Sanders, Ms. Wallace, or Ms. Ryan participate (they rotate)
    - Sometimes there is 1 representative from there area, and sometimes there are 2 representatives
  - o In an average month, 1 2 floors will receive meetings
    - For example, 2 floors were scheduled for the month of September
  - All units are scheduled and receive Town Hall meetings (e.g., general population, segregation, medical/mental health, protective custody, etc.)
    - No housing pods are excluded



- I print-out and email schedules to counselors (for pod postings) and send to all departments
- o Pod officers log when schedules are posted
- I send group messages out about 30 minutes before scheduled Town Hall meetings to the Floor Lieutenant, Unit Manager, Security staff, Grievance Department, and Commissary
- I also send email notification and calendar reminders the day prior to scheduled meetings

## COVID Initiative Projects Coordinator (phone call on 9/22/22)

- Outside Guest Speakers / Celebrities
  - o Dr. Randolph conducts COVID Awareness meetings
  - We try to schedule every pod within a floor per visit (he comes about twice per month)
  - Project Pat (musician / rapper)
    - Comes to the facility about twice per month
  - Counselors provide COVID information in their respective pods about once per week
  - Incentives
    - We keep the inmates updated as to the status of their \$20.00
    - We only receive occasional complaints
    - We conducted a pizza party (pizza and other snacks)
      - For the unit with the highest percentage of vaccinations
    - We still offer \$20.00 in commissary funds for vaccinating
    - We offer drawings (\$100.00)
      - We have had 3 separate drawings with three (3) separate winners (for each of 3 occurrences)

# Third Floor Counselor (Pods K-S) (phone call on 9/22/22)

- Duties
  - Orientate inmates within 72 hours of arrival
  - Educate them on:
    - mask mandates
    - social distancing
    - washing hands
    - provide them with packet including Covid-19 Facts
    - provide them with How to Get Vaccine (a form they must fillout)
    - Explain sick call process
  - Conduct Counselor Call (in the pods)
  - I provide COVID information (including general facts, information, and directions) for at least 1 pod session weekly
  - We have Town Hall meeting schedules
    - I let the inmates know, and I remind them
    - I explain how the Town Hall meetings work
    - They can ask me any questions



## Court Expeditor (and colleague) (Interviews onsite on 9/15/22)

- Appears to now track the Chronic Care 60 and older population (appears to be better, but still reviewing)
- Medical uses the Next Gen system
- Shelby County Criminal Justice Center modified Chronic Care Rosters based on federal court criteria
  - Monthly list correlates to Summary Chart for the last 3 reports (April, may, June 2022)
- White Board Meetings
  - Conducted via conference calls (Expeditor and Wellpath staff) regarding chronic care patients
  - Receive White Board notes from Dr. Donna Randolph regularly, at least once or more per week
  - Expeditor receives the note information and informs the Court of their chronic care and status (and contacts public defender)
    - Detainee may get released, at minimum Expeditor must monitor and follow-up to ensure an attorney gets appointed
- Expeditor provided a copy of a Standing Bail Order regarding courtroom indicating jail staff will be enhanced
- Expeditor meets with the Shelby County Justice System Coordinators Committee
- Expeditor now maintains a Case Expeditor logbook (from January 2022 to present)

#### **Vaccination Program**

#### Inmate / Detainee Interviews

The Inspector interviewed 16 inmates / detainees regarding the vaccination program (e.g., vaccination status/history, education, and types of related meetings. Nine (9) of the 16 indicated they have not been vaccinated (all by their own choice). The other seven (7) individuals have been vaccinated to some degree. Specifically, two (2) of the seven (7) have been fully vaccinated or has received at least one (1) booster shot. Of the remaining five (5), three (3) have had the initial and second shots, and two (2) individuals have had the initial shot. There were varying degrees of understanding as to the types of COVID vaccinations available. All were aware that COVID Vaccination shots are available, but six (6) of the 16 inmates / detainees were not aware that Pfizer, Moderna, and J&J are all offered. Three (3) of the 16 were not aware that booster shots are available.

The inspector asked the inmates / detainees about COVID-related education. Twelve of the 16 cited notices / posters / flyers /brochures posted throughout the housing units and jail; nine (9) stated that staff make public address / intercom announcements throughout each day; 11 cited related videos that play at Intake and on the televisions twice per day; four (4) stated housing officers provide them



verbal information; three (3) cited counselors provide verbal information; and one (1) individual stated that medical staff provide verbal information. Regarding Intake and / or Orientation, six (6) of the 16 indicated that either medical, custody, or counselor staff provided COVID-related information during the Intake or Orientation process. Three (3) of the inmates / detainees indicated medical staff provided them with related information (in a packet, which included COVID Vaccination and Testing information).

Regarding Town Hall Meetings, seven (7) of the 16 inmates / detainees interviewed stated there were no schedules posted or advanced warning prior to the meetings. Five (5) of the 16 confirmed schedules were posted (in some case between one [1] — two [2] weeks in advance. Of the 16 interviewed, 13 acknowledged Town Hall meetings occurring in the housing units, while three (3) claimed to have never heard of the meetings. About 11 of the 13 individuals that acknowledged the meetings confirmed they have attended meetings one (1) or more times. Most indicated that the inmates / detainees were provided the opportunity to speak and ask questions. There were a few general isolated comments e.g., current housing unit has not had any meetings (but previous unit had them); meetings are held during an individual's morning work schedule, therefore was unable to attend; and the staff facilitators conducted the meeting so quickly (and left the unit) that the individual did not have a reasonable opportunity to participate.

Regarding COVID Awareness (Informational) meetings / sessions, 13 of the 16 individuals interviewed claimed to have never heard of such meetings. Of the three (3) that were aware of the meetings, none of them knew of any such meetings taking place in their respective housing units.

Regarding outside guest speakers / celebrities, four (4) of the 16 individuals interviewed had heard of Musician / Rapper Project Pat speaking at the jail (for COVID purposes). But all 4 indicated such sessions had not taken place in their assigned housing units. One (1) of the individuals stated Project Pat had been to his unit prior to his [detainee's] arrival).

Regarding incentives to vaccinate, all inmates / detainees interviewed were aware of various incentives, including \$20.00 in commissary funds. Many of the inmates / detainees interviewed acknowledged COVID Vaccination incentive information is posted via notices / posters / flyers or through staff public address system announcements. Four (4) of the 16 individuals acknowledged receiving a \$20.00 commissary payment for vaccinating, and all four (4) were satisfied with the timeframe associated with receiving payment (usually within about three [3] weeks from vaccination). One (1) individual stated he has not received his commissary payment after taking his booster shot. A couple of inmates / detainees stated they had heard complaints by one (1) or more inmates /detainees about not receiving their \$20.00 payments, while others interviewed indicated they had not heard of any such concerns. There was some confusion as to whether the commissary



payment is available after the initial COVID Vaccination, upon completion of the second shot, or upon completion of at least one (1) booster shot.

#### Staff Interviews

The Inspector interviewed numerous staff members relative to the COVID Vaccination program, including two (2) pod officers, an Intake nurse, a medical department administrator, the Infection Control Coordinator, a health officer from the Shelby County Division of Health Services, a counselor supervisor, a counselor, and the COVID Initiative Projects Coordinator.

#### Pod Officers:

Regarding COVID education and / or orientation information, the Inspector received the following verbal information from the two (2) pod officers interviewed: Both pod officers provide informal verbal orientation to inmates / detainees (no script) which includes the mask mandate, but no other related information (other than basic sanitization information offered by one [1] of the pod officers). There was no documented proof provided as to this practice. Both cited Main Control Room provides regular announcements (as often as hourly) regarding COVID clinics, vaccines, incentives, face mask requirements, etc. One (1) of the officers added that counselors provide orientation information which includes handouts containing COVID-19 information. Regarding Town Hall meetings, both officers acknowledged they exist (on First Shift), while one (1) specifically stated they occur on Mondays (each pod reportedly receives one [1] meeting per month). Neither officer had heard of the COVID Awareness (Informational) meetings/sessions. One (1) of the officers indicated outside / guest speakers / celebrities have been at the jail in the past, but it's been over a year.

#### Medical Administrator & Infection Control Coordinator:

While interviewing the medical administrator and Infection Control Coordinator, they explained that the Town Hall meetings and guest outside speakers / celebrities are scheduled through the Programs Office. The Medical Administrator or one (1) of the Directors of Nursing represent the medical department at the Town Hall meetings, COVID-19 information is provided, and inmates / detainees are permitted to share their experiences, concerns, and ask questions. The Inspector also inquired as to plans to incorporate therapeutics to treat symptoms of COVID-19 (e.g., Paxlovid). Medical personnel indicated the County has approved it but has not yet been approved at the jail level. Medical staff did not verbally provide any specific details or anticipated timelines or identify any possible concerns toward implementation.

#### Counselor Supervisor:

The Counselor Supervisor indicated associated position duties include organizing Town Hall meetings and initiating monthly meeting schedules. Town Hall meetings are scheduled every Monday (with Fridays serving as possible make-up days). Generally, four (4) pods are scheduled and conducted on any given Monday,



sessions typically last about 15-30 minutes for each pod, and they normally commence around 9 AM and conclude at about 11 AM. The Counselor Supervisor reportedly prints-out and emails schedules to the counselors (for pod postings) and they are sent to all respective departments within the jail. Pod officers are required to log (in their unit logbooks) when schedules are posted. Additionally, the Counseling Department sends group messages out about 30 minutes before scheduled Town Hall meetings to the Floor Lieutenant, Unit Manager, Security staff, Grievance Department, and Commissary, and sends email notifications and calendar reminders the day prior to scheduled meetings. General population, segregation, protective custody, and medical / mental health units all have access to the meetings. The Counselor Supervisor stated there is an agenda which includes medical and COVID-19 information, testing and vaccination sign-ups, testimonials, and questions. Counseling personnel participate and type the meeting minutes. Medical personnel attend the meetings (usually a rotation amongst the administrator and two [2] other medical department staff members). Sometimes there is one (1) medical representative, and at times there are two (2) that participate. In an average month, 1 - 2 floors will receive meetings.

#### Pod Counselor:

One (1) of the counselors interviewed (assigned to several pods) indicated that counselors provide orientation information to inmates / detainees within 72 hours of arrival, and related topics / information includes mask mandates, social distancing, washing hands, provide them with a packet including COVID-19 Facts, provide them with "How to Get Vaccine" (a form they must fill-out) and explain the sick call process. Counselor calls are conducted in the pods, sessions are usually done in a respective pod about weekly, and COVID information provided includes general facts, information, and directions. The counselor interviewed stated she informs the inmates / detainees as to Town Hall meeting schedules, explains how the meetings function, and informs them they can ask questions.

#### **COVID** Initiative Projects Coordinator:

The COVID Initiative Projects Coordinator confirmed a medical administrator conducts the COVID Awareness (Informational) meetings / sessions in various floors and pods about twice per month, and musician / rapper Project Pat also comes the Main Jail about twice monthly. Reportedly counselors provide COVID-19 information within their respective pods about once per week. She stated that inmates / detainees are updated as to the status of their \$20.00 commissary funds incentive (for vaccinating) with only occasional complaints. The \$20.00 incentive program is still in place. Pizza parties (with pizza and other snacks) are awarded to housing units with the highest percentage of COVID Vaccinations. There are also drawings (\$100.00) for all eligible \$20.00 award winners, and the jail has had three (3) separate drawings with three (3) separate winners (for each of the three [3] occurrences).

The Shelby County Health Officer (Shelby County Division of Health Services):



The Shelby County Health Officer conducts the COVID Awareness (Informational) meetings / sessions as the sole facilitator, and reportedly has provided the meetings for "well over a year." He stated the scheduling is done through the Sheriff's Department Programs Office. He provides them with his dates and times of availability. Admittedly, the County has asked for more of his time, but it depends on his outside work schedule and availability, but he generally doesn't have any additional availability. At the time of the interview, he admitted that he has not been onsite (at the main jail) for about a month. When asked how the meetings function, he stated he conducts the session inside the respective housing pods. He provides COVID updates, discuss COVID, vaccines, reasons to vaccinate, opens-up dialogue as to any concerns the inmates / detainees might have, and reasons why they may not have vaccinated yet. He makes his presentation asks them questions, and the dialogue often centers around his questions and their questions. He addresses all related guestions. At the end of the meetings, he encourages the attendees to sign-up for COVID vaccines, and the pod officer's follow-up at the meetings with a sign-up list. He stated if participants are interested (and they have not been vaccinated), then on that same date they are scheduled to be seen and vaccinated. When asked by the Inspector, he acknowledged there is no peer education component to his sessions. When asked whether he trains staff (e.g., healthcare, counselors, housing officers, etc.) so they in-turn can continue to work with inmates / detainees on informing them regarding vaccinations, and COVID in general, he mentioned he provides handouts / information from CDC that staff can use to distribute to inmates / detainees, but no formal training is provided. He also clarified that he does not come to the facility to conduct any other types of COVID information or training unless he is specifically asked to do so. He attends monthly contract meetings (Medical Strategic Review [MSRT] Team meetings), as the County subcontracts with Wellpath for in-house medical services, and the County oversees Wellpath to ensure certain standards are met. When asked whether inmates / detainees are provided a schedule or otherwise noticed in advance of COVID Awareness (Informational) sessions / meetings, he stated he is not sure whether they are notified in advance. The Inspector asked his professional opinion as to ideas for improvement within the process. He acknowledged the staffing shortages which sometimes cause delays in getting inmates / detainees seen by the medical department, including for COVID Vaccines, sick calls, etc. The Shelby County Health Officer noted there is less inmate / detainee involvement in the meetings / sessions than before, and he attributes it to his belief that most inmates / detainees that were open to the idea of getting vaccinated have now all been vaccinated. The Inspector understands this position, but also recognizes that new jail arrivals are being brought into the jail on-a-daily basis. Lastly, the Inspector asked about related inmate / detainee complaints and / or recommendations for program improvement. He stated one (1) of the complaints he receives is that sometimes several days pass from the time the class participants sign up to receive a COVID Vaccination versus the time they receive the shots. As for his recommendations, he indicated SCSO should maintain data as to how many vaccines are requested versus how many are administered, and the percentages should be compared to the outside community percentages. The outside



community has about a 60 percent vaccination rate (for at least one [1] vaccination), and it has less than a 40 percent vaccination rate (for fully vaccinated individuals). He added that in working with Shelby County Detention Center, they did a campaign to match or exceed the outside community percentage numbers regarding vaccination rates, with a goal to get 70 percent of the jail inmates / detainees at least one (1) vaccination and strive to achieve 70 percent of the inmate / detainee population to be fully vaccinated (or two [2] vaccination shots).

#### Onsite Observations & Document Reviews

As detailed earlier in the report, and as pertaining to COVID-19 education, the Inspector reviewed numerous related documents produced by the County, including various documents pertaining to COVID-related education of inmates / detainees. Related documents reviewed included: Town Hall Meeting Schedules/Calendars (January - July 2022); Town Hall Meeting Attendance Sheets (January – July 2022); Town Hall Meeting Minutes (January – July 2022); COVID Informational Sessions (various types of meetings/education, including specific types of meetings / sessions provided (Town Hall Meetings, Dr. Randolph's COVID Informational Sessions [COVID Awareness Meetings], Project Pat [outside celebrity guest speaker] Meetings, Counselor's COVID Sessions, and Gerald Richardson (NEXGEN) COVID Sessions); Educational Materials / Posters / Notices / Flyers / Brochures; photos; an untitled document regarding plans to implement a COVID Peer Education Component; Shelby County Sheriff's Office Jail Division Quarterly Newsletter; Current Phone Prompt (since June 2, 2022); miscellaneous emails; inmate / detainee Orientation information; and Post Vaccination Patient Education information.

Inmate / Detainee Orientation Information & Post Vaccination Patient Education: The County provided information pertaining to inmate / detainee Orientation (as outlined earlier in the report). Included in the document production was a one (1) page Inmate Orientation brochure (revised 08/2020). The information addresses kiosk requests (including medical-related requests), but there is no specific COVID-19 information contained. There is some general information pertaining to personal protection, hygiene, and cleanliness. Documentation also included an example of a blank Wellpath COVID-19 Post Vaccination Patient Education (1 page). As also described earlier in the report, the information includes:

- What to expect after getting a COVID-19 Vaccine
- Common side effects
- What to do to reduce discomfort
- What would a more serious reaction look like
- Notify custody and medical if you need immediate medical care or experiencing any of the following symptoms....
- Important Reminder:
  - You will need 2 shots to get the most protected
  - The timing between your first and second shot depends on which vaccine you received. You should get your second shot:



- For the Pfizer 3 weeks (or 21 days) after your first shot
- For the Moderna 1 month (or 28 days) after your first shot
- Contains additional information, e.g., if a detainee is released back into the community after having only the first shot while in jail

The County also provided information pertaining to Post Vaccination Patient Education (one [1] page). The information includes:

- What to Expect after Getting a COVID-19 Vaccine?
- Common side effects may or may not include....
- What to do to reduce discomfort
- What would a more serious reaction look like?
- Notify custody and medical if you need immediate medical care or experiencing any of the following symptoms....
- Blood clots related to Johnson & Johnson vaccination
- Important Reminder (regarding the number of shots and time-period for the most protection

# Town Hall Meeting Schedules/Calendars:

The County provided Town Hall Meeting schedules / calendars for the period from January – July 2022 (specifically for the months of January, February, April, June, and July). There were no schedules / calendars provided for March or May. The schedules / calendars included the following information:

- January
  - Meetings conducted on three (3) separate Mondays
  - For each Monday there were four (4) pods covered
  - All 12 meetings were conducted on the fourth floor
    - Pods D, E, F, G, K, L, M, N, P, Q, R &S
- February
  - Meetings conducted on four (4) separate Mondays
  - Over the course of the four (4) Mondays, 19 pods were covered
  - The 19 meetings were conducted on the LL, first, fourth fifth & sixth floors
    - LL Pods A, B, C, D, E, F & G
    - First Floor Pods A, B, C, D, & E
    - Fourth Floor Pods P, Q, R, & S
    - Fifth Floor Pods A & B
    - Sixth Floor Pod A
  - Note: Photos were provided depicting postings of the February 22, 2022, scheduled Town Hall meetings for LL Pod A
- March
  - No schedules / calendars provided
  - Unknown whether any meetings were conducted
- April
  - Meetings conducted on four (4) separate Mondays
  - Over the course of the four (4) Mondays, 16 pods were covered



- May
  - No schedules / calendars provided
  - Unknown whether any meetings were conducted
- June
  - Meetings conducted on three (3) separate Mondays
    - Note: Monday, June 20<sup>th</sup> was a holiday (Juneteenth)
  - Over the course of the three (3) Mondays, 10 pods were covered
  - o The 10 meetings were conducted on the lower-level and sixth floor
    - LL Pods A, B, C, D, E, F & G
    - Sixth Floor Pods A, B &C

## Town Hall Meeting Attendance Sheets:

The County provided Town Hall Meeting Attendance Sheets for the period of January – July 2022. Note: There were also attendance sheets dated March 2021, but it is believed that that written date was in error and is for meetings that took place in March 2022. The data illustrates the following:

- January
  - Attendance sheets for three (3) separate dates
    - Note: One (1) of the dates was written as 1/23/22 (Sunday), but appears to have been a mistake and should have been dated as 1/24/22
  - For the two (2) dates (1/24/22 & 1/31/22), it shows attendance sheets for two (2) pods
- February
  - No attendance sheets provided
- March
  - Attendance sheets for one (1) date
  - For the one (1) date (3/2821 or presumably 3/28/22), it shows attendance sheets for six (6) pods
- April
  - Attendance sheets for two (2) separate dates
  - For the two (2) dates (4/8/22 & 4/25/22), it shows attendance sheets for seven (7) pods
- May
  - o Attendance sheets for one (1) date
  - For the lone date (5/20/22), it shows attendance sheets for four (4) pods
- June
  - Attendance sheets for three (3) separate dates
  - o For the three (3) dates (6/6/22, 6/17/22 & 6/27/22), it shows attendance sheets for seven (7) pods
- July
  - Attendance sheets for one (1) date
  - For the lone date (7/18/22), it shows attendance sheets for three
     (3) pods



## Town Hall Meeting Minutes:

The County provided Town Hall Meeting Minutes for the period of January – July 2022. The information includes the following:

- January
  - Meeting minutes provided for four (4) separate dates
  - For the four (4) dates (1/3/22, 1/10/22, 1/24/22 & 1/31/22) 16 different pods were covered (from the fourth, fifth & sixth floors)
  - Medical department representative(s) was present for all Town Hall meetings
  - It is unclear as to the staff participation from laundry and counseling services
  - o Identified inmate / detainee concerns included:
    - Not receiving clean face masks
      - Complaints from four [4] pods, all on fourth floor
    - No net bags to send out dirty clothes, therefore clothes not being sent out to be washed
      - Complaints from 12 pods, all on fourth [4] floor
      - Some inmates/detainees claim to be washing their clothes in the toilet and in the sink because they are unable to send their clothes out to get washed due to not having a net bag
    - Not receiving proper recreation(time)
      - Complaints from six [6] pods, all on fourth floor
      - Complaints of not showering due to not being afforded recreation or proper recreation time
    - Need cleaning supplies such as mop, broom, cleaning towels, etc.
      - Complaints from nine [9] pods
    - Gloves needed to clean and sanitize pod
      - Complaint from one [1] pod fifth floor
    - Mold in cells
      - Complaints from one [1] pod on fourth floor
    - Mold in showers
      - Complaints from two [2] pods on fourth floor
      - Additional complaints of stagnant water in several showers, sinks and toilets
    - Mold in light fixtures and around the air vents
      - Complaint from one [1] pod on sixth floor
    - Air vents clogged up with dust making it hard for some to breathe fresh air; unhealthy especially during COVID pandemic
      - Complaint from one [1] pod on sixth floor
    - Has not received the \$20.00 commissary funds owed due to taking COVID Vaccine



- Complaints from one [1] individual on fourth floor who claims it has been several months
- Kiosk machines not working
  - Complaint from one [1] pod on sixth floor
- Note: the question was asked (for all pods) whether anyone was interested in taking the COVID vaccine or need COVID education
  - Nobody wanted to sign-up for either
- February
  - No meeting minutes were provided
- March
  - Meeting minutes provided for five (5) separate dates
  - For the five (5) dates (3/4/22, 3/7/22, 3/14/22, 3/21/22 & 3/28/22) 26 different pods were covered (from the Annex / first, second & fourth floors)
  - Medical representative(s) was not present for 14 of the meetings
  - Counseling department representative(s) was present for all meetings
  - Laundry representative(s) was present for all meetings
  - Identified inmate / detainee concerns included:
    - Need more recreation time to shower
      - Complaints from one [1] pod on the fourth floor
    - Need cleaning supplies
      - Complaints from one [1] pod on the fourth floor
    - Medical not responding to sick call requests (including through the kiosk process, including with stated COVID symptoms, and / or with stated requests for COVID Vaccines / Boosters)
      - Complaints from six [6] individuals from the first and fourth floors
      - Note: there were numerous other requests for vaccines, but they appeared to be new requests (not complaints regarding medical staff lack of responses)
    - No laundry bags
      - Complaints from three [3] pods from the second and fourth floors
    - Kiosk machine inoperable
      - Complaints from three [3] pods from the first and second floors
    - Water stagnated in the shower due to no drain and the inmates/detainees must into dirty water to shower
      - Complaints from two [2] pods from the second floor
      - Complaint included need for sanitization and vector control



## April

- Meeting minutes provided for two (2) separate dates
- For the two (2) dates (4/8/22 & 4/25/22) seven (7) different pods were covered (from the third floor)
- Medical representative(s) was not present for four (4) of the meetings
- Counseling department representative(s) was present for all meetings
- Laundry representative(s) was present for all meetings
- o Identified inmate / detainee concerns included:
  - Hot in the pod / need cool air to circulate in the pod / need a water keg in the pod to drink cold water due to the heat
    - Complaints from one [1] pod from the third floor
  - Kiosk machine inoperable (or no kiosk machine in the pod)
    - Complaints from three [3] pods from the third floor
  - Medical staff not responding to sick call requests
    - Complaints from nine [9] individuals from the third floor
    - Note: complaints included medical staff not responding to paper requests, and COVID and emergency requests
  - Shower drain is clogged and not draining
    - Complaint from one [1] pod from the third floor
  - Water leakage in one (1) of the cells
    - Complaint from one [1] pod from the third floor
  - Not receiving pod recreation time (or gym)
    - Complaints from three [3] pods from the third floor
  - Not receiving the same clothes that went out to wash (through laundry process)
    - Complaints from five [5] pods from the third floor

#### May

- Meeting minutes provided for four (4) separate dates
- For the four (4) dates (5/2/22, 5/9/22, 5/20/22 & 5/23/22) 13 different pods were covered (from the fourth floor)
- Medical representative(s) was not present for at least nine (9) of the meetings
- Counseling department representative(s) appeared to be present for all meetings
- Laundry representative(s) was not present for at least one (1) meeting
- o Identified inmate / detainee concerns included:
  - Not receiving the same clothes that went out to wash (through laundry process)
    - Complaints from three [3] pods from the fourth floor
  - Need net laundry bags
    - Complaints from four [4] pods from the fourth floor
  - Laundry bags not being collected or not being returned



- Complaints from four [4] pods from the fourth floor
- Air not working / breathing concerns / too hot in pod / Need keg of cold water for drinking
  - Same or similar complaints from two [2] pod from the fourth floor
- Shower flooding, mold in shower (also vector control concerns)
  - Complaints from one [1] pod from the fourth floor
- Never received \$20.00 commissary funds for getting COVID Vaccine
  - Complaints from one [1] pod from the fourth floor
- Winning pod never received pizza party for having highest percentage of COVID Vaccinations
  - Complaints from one [1] pod from the fourth floor
- Not receiving recreation (or gym) time
  - Complaints from four [4] pods from the fourth floor
- Kiosk inoperable
  - Complaints from one [1] pod from the fourth floor
- Masks not being issued
  - Complaints from one [1] individual from the fourth floor
- Medical staff not responsive to medical requests
  - Complaints from one [1] pod from the fourth floor
- Medical staff not concerned with minimum of 6 feet for social distancing
  - Note: no specific details provided
  - Complaint from one [1] pod from the fourth floor

#### June

- Meeting minutes provided for five (5) separate dates
- For the five (5) dates (6/6/22, 6/13/22, 6/17/22, 6/24/22 & 6/27/22) 13 different pods were covered (from the LL, fourth, fifth & sixth floors)
- Medical representative(s) was not present for three (3) of the meetings
- Counseling department representative(s) was present for all meetings
- Laundry representative(s) was present for all meetings
- o Identified inmate / detainee concerns included:
  - Too hot in pod / air conditioning does not work (or work properly) / need a better fan (it does not cool the pod)
    - Complaints from one [1] pod from the sixth floor
  - Medical department does not respond (or takes too long to respond) to sick call requests
    - Complaints from four [4] pods from the LL and fifth floor
    - Note: some of the requests specifically pertained to COVID Vaccine requests



- Never received \$20.00 commissary funds for getting COVID Vaccine
  - Complaints from three [3] individuals from the LL
- Laundry process inconsistent
  - Complaints from one [1] pod from the LL
- Need net laundry bags
  - Complaints from four [1] pod from the LL
- Kiosk machine inoperable
  - Complaints from two [2] pods from the LL and fifth floor
- Not being allowed (by pod officers) to file grievances
  - · Complaints from one [1] pod from the LL
- Not receiving recreation (or gym) time (thus can't use kiosk or phone)
  - Complaints from two [2] pods from the LL
- Inmate/Detainee needs a face mask
  - Complaints from two [2] pods from the LL and fifth floor
- July
  - Meeting minutes provided for two (2) separate dates
  - For the two (2) dates (7/18/22 & 7/25/22) eight (8) different pods were covered (from the first & second floors)
  - Medical representative(s) was present for all meetings
  - Counseling department representative(s) was present for all meetings
  - Laundry representative(s) was present for all meetings
  - o Identified inmate / detainee concerns included:
    - Lack of recreation time
      - Complaints from one [1] pod from the first floor
    - Medical department does not respond (or takes too long to respond) to sick call requests
      - Complaints from one [1] pod from the second floor
    - Never received \$20.00 commissary funds for getting COVID Vaccine
      - Complaints from one individual from the second floor

Responses to Town Hall Meeting Concerns (Town Hall Meeting Resolutions / Interoffice Memorandums):

The County provided responses for several inmate / detainee concerns conveyed at Town Hall meetings (as identified earlier in the report).

COVID Informational Sessions (various types of meetings/education):

The County provided data (activity range from 9/23/21-3/23/22) regarding various types of COVID educational sessions / meetings (as described at the beginning of this section of the report), "Onsite Observations & Document Reviews." The individual pod and date breakdowns are outlined earlier in this report (COVID



Informational Sessions (various types of meetings / education). In totality, the breakdown is meetings / sessions is as follows:

- No reported activity (possibly due to pod closures) seven (7) pods
- Town Hall meetings <u>not</u> conducted two (2) pods
- Town Hall meetings conducted once 51 pods
- Town Hall meetings conducted twice 14 pods
- Town Hall meetings conducted three (3) times one (1) pod
- COVID Awareness (Informational) sessions not conducted zero (0) pods
- COVID Awareness (Informational) conducted once 17 pods
- COVID Awareness (Informational) conducted twice zero (0) pods
- Counselor's COVID Sessions not conducted 25 pods
- Counselor's COVID Sessions conducted once 37 pods
- Counselor's COVID Sessions conducted twice three (3) pods
- Counselor's COVID Sessions conducted three (3) times two (2) pods
- Counselor's COVID Sessions conducted four (4) times three (3) pods
- Project Pat (outside celebrity guest speaker) sessions <u>not</u> conducted 64 pods
- Project Pat (outside celebrity guest speaker) sessions conducted once five
   (5) pods
- NEXGEN COVID Sessions (Gerald Richardson) <u>not</u> conducted 62 pods
- NEXGEN COVID Sessions (Gerald Richardson) conducted once seven
   (7) pods
- Note: Two (2) additional pods each received one (1) type of meeting / session only (on 3/28/22, presumed to be Town Hall meetings, but it is unclear)

Educational Materials / Posters / Notices / Flyers /Brochures:

The County provided several examples of COVID-19 related educational materials / posters / notices / flyers / brochures as described earlier in the report.

#### Peer Education:

The County provided an untitled document regarding plans to implement a COVID-19 Peer Education component (1 Page - Word Version document). As outlined earlier in the report, the information indicates a pending COVID-19 Peer Education program which will include Peer Educational sessions to allow inmates / detainees the opportunity to better support each other. Inmates / detainees will be chosen that will provide others with vital information. They will then be trained and cleared through the medical department. The Annex area will be utilized as the pilot program to begin the COVID-19 educational sessions (an informal form of support that is widely accessible and effective). There does not appear to be a policy or administrative directive in place yet, and it is unclear as to the pilot program start date. The County must provide future updates to the Inspector.

Shelby County Sheriff's Office Jail Division Quarterly Newsletter:



As described earlier in the report, the County provided a Shelby County Sheriff's Office Jail Division Quarterly Newsletter with related information.

Current Phone Prompt (since June 2, 2022):

The SCSO telephone prompt indicates the following related information; the SCSO and Wellpath would like to inform the inmates / detainees they offer weekday COVID-19 clinics, including Moderna and Pfizer Boosters. Inmates / detainees can submit a request for vaccination thru a sick call nurse, medical request forms, and pod officers and counselors. Information is posted in each housing unit, and additional information is made available by request. Also, facemask laundering is offered on the 10-6 shift on Mondays and Tuesdays (weekly).

Logging of Announcements (e.g., Town Hall Meetings and other COVID-19 information):

The County provided miscellaneous emails including pertaining to the requirement (effective immediately) for counselors / supervisors will announce, in the housing areas that are scheduled to have a Town Hall meeting the following week that a Town Hall meeting will take place. Counselors / supervisors are expected to make the announcement(s) and document in the logbook. Supervisors are required to ensure that this is taking place. The County also provided examples of logged information (from the Control Center Logbook) regarding COVID-related intercom announcements (e.g., COVID-19 cleaning and COVID DVD being shown).

As described earlier in the report, the Inspector conducted walk-through tours of seven (7) separate pods from the Annex, second, third, fourth, fifth, and sixth floors. The Inspector made the following observations:

- COVID-related posters / notices / flyers
  - Each pod had between 8-15 posted in the respective pods
- Town Hall meeting schedules
  - Four (4) pods had old schedules posted (no current schedules posted)
  - o Three (3) pods did not have any schedules posted
  - It is possible that none of the seven (7) pods currently have any sessions scheduled
- COVID Awareness (Informational) sessions / meetings schedules
  - Seven (7) pods did not have any schedules posted
  - It is possible that none of the seven (7) pods currently have any sessions scheduled
- Kiosks
  - Three (3) pods each had one (1) kiosk machine that was inoperable
    - Note: at least one (1) of the three (3) was the kiosk needed to request medical services (including sick call, COVID testing and Vaccinations)

Aside from the education component to COVID-19, the Inspector reviewed additional documents pertaining to the COVID Vaccination program, including:



COVID Testing Logs / Results; Wellpath COVID-19 Vaccine Logs (handwritten by Infection Control Nurse); and COVID Vaccination Lists (CJC Vaccination Clinic).

## COVID Testing Logs / Results:

COVID Testing Logs / Results were provided for the months of May – July 2022. The data shows the following:

- May
  - Approximately 88 tests administered
  - Tests conducted on approximately 20 different dates
  - Approximately seven (7) positive results
  - o Approximately 75 negative results
  - Five (5) entries were listed as "Retest Offered"
  - One (1) entry was listed as "Need Retest"
- June
  - 75 tests administered
  - Tests conducted on approximately 20 different dates
  - o Approximately five (5) positive results
  - Approximately 69 negative results
  - One (1) entry was listed as "Presumptive Positive"
- July
  - Approximately 94 tests administered
  - Tests conducted on approximately 22 different dates
  - Approximately 10 positive results
  - Approximately 84 negative results

Wellpath COVID-19 Vaccine Logs (handwritten by Infection Control Nurse): Wellpath COVID-19 Vaccine Logs were provided for the months of May – July 2022. The data shows the following:

- May
  - Lists approximately 68 inmate / detainee names that either received COVID-19 Vaccinations or refused
  - Logs were provided for approximately 14 different dates within the month
  - All three (3) types of COVID Vaccines were offered (Pfizer, Moderna, and J&J) including initial doses, second doses, and boosters (for each type)
- June
  - Lists approximately 72 inmate / detainee names that either received COVID-19 Vaccinations or refused
  - Logs were provided for approximately 13 different dates within the month
  - All three (3) types of COVID Vaccines were offered (Pfizer, Moderna, and J&J) including initial doses, second doses, and boosters (for each type)



## July

- Lists approximately 65 inmate/detainee names that either received COVID-19 Vaccinations or refused
- Logs were provided for approximately 12 different dates within the month
- All three (3) types of COVID Vaccines were offered (Pfizer, Moderna, and J&J) including initial doses, second doses, and boosters (for each type)

COVID Vaccination Lists (CJC Vaccination Clinic):

COVID Vaccination Lists were provided for the months of May and June 2022. The data shows the following:

## May

- COVID Vaccinations provided to inmates / detainees on 12 different dates (COVID Vaccination Clinics were held on all five [5] days of the work week [at least once])
- o Approximately 43 inmates / detainees received COVID Vaccinations
- Pfizer Initial Dose Five (5)
- Pfizer Second Dose Eight (8)
- Pfizer Booster Four (4)
- o Moderna Initial Dose Two (2)
- o Moderna Second Dose Zero (0)
- Moderna Booster Zero (0)
- o J&J Initial Dose 13
- J&J Booster Three (3)
- Note: On May 20, 2022, eight (8) inmates /detainees received COVID Vaccinations, but the data does not specific as to which type of vaccines were administered to the individuals

#### June

- COVID Vaccinations provided to inmates / detainees on nine (9) different dates (COVID Vaccination Clinics were held on all five [5] days of the work week [at least once])
- o Approximately 46 inmates / detainees received COVID Vaccinations
- Pfizer Initial Dose Seven (7)
- Pfizer Second Dose 12
- Pfizer Booster Five (5)
- o Moderna Initial Dose Four (4)
- Moderna Second Dose Two (2)
- Moderna Booster Three (3)
- J&J Initial Dose Nine (9)
- J&J Booster Four (4)

During the walking tour of the jail, the Inspector observed the refrigerator (used to store all three [3] types of COVID Vaccines) temperature at 67.4 degrees. The refrigerator contained 110 doses of J&J, 60 doses of Moderna, and 36 doses of Pfizer (with more reportedly to be ordered the following week).



## Findings:

Obviously, for a successful COVID Vaccination program, providing adequate COVID Education to the inmate / detainee population is crucial. In essence, it all begins with education. Through my document reviews, inmate / detainee interviews, staff interviews (from multiple disciplines), and onsite observations, I have seen some improvement in some key areas in general for the COVID Vaccination program, and some areas whereas there are some remaining concerns. I will outline my related concerns below.

A key area of improvement is that the County is now administering all three (3) types of vaccines (Pfizer, Moderna, and J&J), including booster shots for each type. The County reportedly encourages the use of the Pfizer or Moderna vaccine inlight of the current guidance and will provide a J&J vaccine only if specifically requested by an inmate / detainee. However, in review of the types and number of COVID vaccines administered, widely the number of Moderna vaccines administered are significantly lower than that of the Pfizer and J&J. The County did not provide any clear records or data to explain why the Moderna vaccines provided were significantly lower. It is unclear whether most of the inmates / detainees are asking for Pfizer or J&J vaccines, whether there have simply been more doses onsite and available for Pfizer or J&J, or whether there is a different explanation.

Regarding COVID vaccination rates and numbers, the County is only recently beginning to provide information as to the names of individual inmates / detainees who request and receive vaccines (including boosters) but the information does not appear to be consistent, and the thoroughness / accuracy is questionable at minimum. As a result, and in the past, the Inspector has been unable to accurately identify the percentages of inmates / detainees that request and receive vaccinations, which correlates to COVID education offered / provided as well as incentives to vaccinate. Overall, the vaccination rate has appeared to be low. The Inspector notes plaintiff's note that they (plaintiffs') indicated they self-calculated a jail "vaccine acceptance rate of approximately 11%, far short of the 70% rate needed to keep the rate of infection low enough to achieve herd immunity." Though the Inspector did not calculate the identical numbers / percentages (though similar), this report contains related information / data (as outlined in this section as well as early in the report), and the Inspector agrees in that the Jail's inmate / detainee vaccination acceptance rate per the Jail's daily vaccination data continues to be significantly low. Additionally, even the Jail's daily vaccination data does not capture specific names, numbers, and percentages regarding vaccination rates amongst the 2,200+ inmates / detainees housed at the Jail, including those deemed to be medically vulnerable. Though vaccine tracking efforts has only recently appeared to somewhat improve, for effective evaluation and for future inspections, the County must effectively track COVID vaccinations daily, including dates of requests (including dates the Infection Control Nurse or medical department receive the requests), the specific type of vaccine requested (whether



identified at the time of request or at the time of receiving the vaccine), logging of the requests, date the Infection Control Nurse or medical department scheduled the inmate / detainee for a vaccination (should be same day or within 24 hours of request), and the date the requested vaccine was administered. Timeliness from request to receiving the vaccination at minimum has not been consistent, as numerous inmates / detainees have made complaints or otherwise indicated they have submitted sick call requests (some reportedly on numerous occasions) to receive vaccines (including boosters) and the process sometimes reportedly takes up to months before receipt of the vaccinations / boosters. Tracking information must also include any delays and reasons for delays beyond the same day or within 24 hours of request (if applicable). Tracking information / data must also indicate whether there were any missing days or days whereas there were no requests received, and no vaccines administered (including whether there were no COVID clinics operational on any given days [particularly weekdays]). Further, the tracking information / data must also indicate whether there are any possibilities that the date being provided is not 100 percent accurate or may not reflect all vaccination requests (e.g., if there is a specific type of request method that may not lend itself to immediately for by the same day of request] being received by the Infection Control Nurse or medical department) for logging and follow-up. For such cases, the County must explain how that concern will be resolved immediately. It would also be extremely helpful (for Inspector evaluation purposes) if the tracking information included a listing of the inmates / detainees housed at the Jail (during the rating period); the names of inmates / detainees that were already vaccinated in the community; those that received an initial vaccination at the Jail; and those who are eligible for initial, subsequent doses, and booster shots.

Regarding the functioning of COVID clinics themselves, and as previously reported. the County asserts COVID clinics are now taking place daily (Mondays - Fridays). For future tracking and proof of practice efforts, the County must show that COVID clinics are happening daily. If the request and logging processes are immediate (or on same day of request), and the COVID clinics are held daily (Monday – Friday), then all vaccinations (including boosters) should be administered on the same day (or withing 24 hours of request). Such tracking must articulate the dates (if applicable) whereas COVID clinics were not running, including the reason(s), (e.g., medical staffing shortages, and / or custody staffing shortages including a lack of escorting staff / officers). In the event there are staffing concerns causing or contributing to a lack of related services, then the County must identify what is being done to eliminate the problem and to ensure there are no related delays in the COVID vaccination process. The tracking information must also indicate if there were any dates within a given month whereas there were no COVID vaccinations or boosters administered due to no current requests, and that the County is otherwise caught-up with all recent requests. In essence, the tracking mechanism must show COVID vaccine request and vaccination activity (shots administered) and/or applicable explanations (e.g., no COVID clinics, no COVID vaccines / boosters administered, no COVID vaccine / booster requests, including



any related reason for lack of activity, etc.) for each calendar date of a given month (at minimum on all weekdays [other than holidays]).

Regarding inmate / detainee knowledge of COVID vaccinations and boosters, there is certainly room for improvement. In general, inmates /detainees are becoming more aware as to their vaccine options, the availability of booster shots, and are receiving shots and boosters of all three (3) types, but there are still related concerns within the inmate / detainee population. This has been confirmed through documentation (as outlined in the report) as well as through inmate / detainee and staff interviews. But again, the numbers and percentages of inmates / detainees having knowledge that all three (3) types are available (including boosters), must improve. The Inspector notes the County's assertion that "Inmates are continually educated on the proper use of sick calls concerning both COVID and non-COVID related treatment. However, as previously relayed to you, the number of inmates that have tested positive for COVID-19 continues to be minimal. Indeed, for the month of November 2022, only one inmate tested positive for COVID-19."

Most of the inmates / detainees interviewed are aware of the COVID-19 related posters / notices / flyers / brochures, and acknowledged COVID videos, while many also cited the regular intercom announcements as helpful. To a lesser degree, some of the inmates / detainees identified counselors (and in a few cases pods officers or medical staff) as providing related educational information. A few acknowledged receiving a COVID Vaccination and Testing information packet from the medical department upon the Intake process. More inmates / detainees (than from the previous Inspections) acknowledged the Town Hall meetings, and 11 of the 13 individuals that acknowledged the meetings have attended at least once. This is an improvement. Though a very slight improvement, three (3) inmates / detainees interviewed were at least aware of COVID Awareness (Informational) meetings / sessions.

There are still several other areas of real concern. Despite some of the positives outlined above, there are still varying degrees of inmate / detainee understanding as to general COVID-related information, as well as the types of COVID vaccinations (and boosters) available. The report captures the quantity of various COVID educational meetings that are conducted. Although I applaud the efforts of participating staff, there must be improved consistency. Most housing units I toured either did not have posted schedules (e.g., for Town Hall or COVID Awareness meetings) or there were outdated schedules posted. As stated above, though there was a slight improvement, very few individuals had heard of COVID Awareness meetings (and none of them had ever participated). This has been a continued concern through every Inspection period. The concerns regarding inconsistencies in posting of advanced meeting notices / schedules, lack of verbal warning, and Town Hall meeting facilitators often arriving in the units unannounced and always in the morning hours has been a repeated concern and there does not appear to be much improvement (if any).



The Inspector notes the County's note that the County "finds it difficult to believe that a large number of detainees are unaware that different kinds of vaccines are available." The County contends "the SCSO has informed detainees in numerous ways about different types of vaccines that are available", to which documentation was reportedly provided. The County also referenced the following phone prompt which is included prior to inmates / detainees making a phone call, and which has reportedly been in effect since June 2, 2022:

"The Shelby County Sheriff's Office and Wellpath would like to inform the inmates we offer weekday COVID-19 clinics, including Moderna and Pfizer Boosters. Inmates can submit a request for vaccination thru a sick call nurse, medical request forms, and pod officers and counselors. Information is posted in each housing unit, and additional information is made available by request. Also, facemask laundering is offered on the 10-6 shift on Mondays and Tuesdays weekly."

The County contends the phone prompt will continue, and County personnel will continue to inform inmates / detainees as to the types of COVID-19 vaccines available via various means.

Though the Town Hall meetings are generally short in duration, and there are usually only four (4) pods visited once per week (occasionally more than four [4] pods). As outlined earlier in the report, there have also been lapses in scheduled COVID Awareness (Informational) meetings. Another concern (as also pointed out in the report) is that medical services representatives have been absent from a relatively high number of Town Hall meetings. From a COVID perspective, medical staff must be present for meeting effectiveness. To SCSO's credit, the jail administration staff has inquired to solicit the Shelby County Health Officer to increase his visits to the Main Jail to capture more housing pods for COVID Awareness (Informational) sessions. However, his schedule has not allowed for this. It appears the rate of both Town Hall meetings and COVID Awareness (Informational) sessions should be increased. To date, the SCSO has not implemented or offered any reasonable solution to solving this concern, such as having the Shelby County Health Officer (or other qualified healthcare professional[s]) train onsite medical staff to help perform this function of facilitating COVID Awareness (Informational) sessions with the inmate / detainee population. Regarding the length of time Town Hall meetings, most of them are generally 15-20 minutes each. It is at least reasonable to question the effectiveness of apparent short meetings with large- sized pods (in most cases) with multiple staff disciplines represented. However, the Inspector notes defendant's concern regarding the possibility of lengthening the duration of the Town Hall meetings, in that they indicate many inmates / detainees choose not to attend Town Hall meetings because of the perception the meetings last too long. Reportedly, the SCSO fears that lengthening the duration of the Town Hall meeting process will disincentivize more detainees from attending. This concern has never been voiced by any of the inmates / detainees the Inspector has interviewed in the past. The Inspector will



carefully consider making any recommendations that may possibly deter more inmates / detainees from attending / participating in Town Hall (or COVID Awareness) meetings. This is an interesting concern from the County. The Inspector will include a related question to ask inmates / detainees at the next scheduled inspection.

Regarding peer education, the County has not provided any evidence as to an active COVID-related peer education program (nor has proof been provided that there is a legitimate peer education component to any of the existing meetings [Town Hall and COVID Awareness]). The County contends the following; "the SCSO's peer education program is underway. Currently the program is being specifically administered in the Annex and will expand to other areas of the Jail as further peers are selected. Currently selected peers have been trained to discuss what the COVID-19 is, what it is not, and information regarding the vaccine. The peers have also been trained on other ways to protect against contracting the virus such as proper hand washing and masks. Said peers are then instructed on how to educate other detainees concerning the same information." The County also contends that 'the SCSO also continues to provide peer-to-peer education during Town Hall meetings, via videos that are played daily throughout the pods, and in other ways as have been discussed previously." The Inspector notes the County has not provided any information / data to show proof of practice regarding any of the County's claims as to peer educator program activation and progress. Establishing and operating a COVID-19 related peer education program should greatly assist the County to increase the COVID vaccination rates moving forward. More related information (including proof of practice information) must be provided to the Inspector (see the Recommendations section [below] for detailed information).

Regarding COVID-19 incentives (to vaccinate) and various other Town Hall meeting complaints; though there were about four (4) inmates / detainees interviewed that were satisfied with receiving their \$20.00 commissary funds, there was one (1) individual who stated he never received his funds, and through documents reviewed (from Town Hall meetings), there were several related complaints. From the review of Town Hall Meeting Minutes (January – July 2022), there were several concerning comments that were not isolated to a few individuals or to just a few pods. Though the complete details are outlined earlier in the report, some of the key concerns include: not receiving proper recreation time (to allow for kiosk use, and to access education information); Kiosk machines not working; need cleaning supplies; mold in cells / showers / light fixtures; air vents clogged-up dust making it hard for some to breathe fresh air; unhealthy especially during COVID pandemic; and hot / stuff in the pod / need cool air to circulate in the pod / need a water keg in the pod to drink cold water due to the heat.

The Inspector noted the County's position in reiterating their stance that "issues raised at Town Hall meetings are and will continue to be promptly addressed by appropriate staff. For example, if a detainee reports that he has not received his



COVID-19 incentive payment after accepting a vaccine, staff promptly inquire into whether the payment has not been received. If it has not, payment is promptly issued to the detainee. The SCSO is currently unaware of any unresolved complaints that a detainee eligible for the incentive payment has not received one." However, the Inspector has concerns in this area. Document production for each Inspection shows continued Town Hall meeting related complaints in various areas as related to COVID. Moreover, documentation shows that for some of the complaints there was reported resolution, but this is only for a small percentage of the concerns raised. Some of the related documentation merely identifies that the issue will be followed-up with by appropriate personnel. There are also cases whereas there is no mention of any follow-up. As outlined in detail in the Recommendations section (below), the County will need to provide specific related proof of practice information to show complaint resolution (including for claims of not receiving advertised incentives, reasons for delays for such incentives [e.g., payments, pizza parties, etc.], and for other COVID related claims not specifically related to COVID incentives).

The Inspector notes the County's contention (in relation to vaccines and incentives) that "the SCSO continues to propose allowing detainees who are vaccinated the opportunity to play basketball / sports without wearing masks. The SCSO believes allowing detainees the privileges to participate in sports without masks could incentivize more detainees to accept vaccination." The County also provided that "Dr. Randolph has approved allowing vaccinated detainees to participate in contact sports such as basketball. We proposed this idea to you on different occasions but have yet to hear whether you agree with the proposal. We would appreciate your answer on whether you agree that the SCSO can implement this incentive." Note, the Inspector will provide related comment in the Recommendations section (below).

In response to the above question, the Inspector recalls at least one (1) preliminary related conversation during the last onsite Inspection, and a separate brief conversation via telephone. Though the Inspector previously relayed preliminary positive thoughts, it was the Inspector's understanding that the issue was still being examined internally by the SCSO administration. Although the Inspector would like to have more information (e.g., where the access to team and individual sporting events would be located [outside recreation area versus indoor recreation area], how qualified inmates / detainees [who vaccinate] would be properly educated to ensure they fully understand any associated risks [not wearing masks, particularly if indoors - gymnasium]), the question must be asked as to whether this privilege / benefit would only be contingent on a full complement of custody staffing being onduty on a given day (and if so, how will the SCSO continuously ensure a full complement of staff are routinely on duty to facilitate). But mainly the Inspector would question how the Main Jail can justify such a privilege or benefit when the overall mass population has had continued difficulties receiving outdoor exercise (or very limited access) or little or no gymnasium access. With COVID in mind, these are legitimate questions. On the surface the Inspector appreciates the



forward-thinking on this issue, and preliminarily believes it to be an incentive that likely would be well-received by the inmate / detainee population. The Inspector would like more details on the plans and answers to the above questions.

The Inspector reviewed COVID Testing Logs / Results for the period of May – July 2022. The data indicated approximately 257 tests administered over approximately 62 different calendar dates. The data also showed that 228 negative results, 34 positive results, and a few other types of related results e.g., Need Retest, etc. The Inspector also reviewed Wellpath COVID-19 Vaccine Logs (handwritten by Infection Control Nurse), listing the inmates / detainees that either received COVID-19 Vaccinations or refused during the months of May - July 2022 (total of 205 inmates / detainees) over approximately 39 different calendar dates. This is important and meaningful data. However, for the next Inspection, the Inspector will need to see data that captures the current COVID Vaccination rates (percentages) of inmates /detainees housed at the Main Jail (as outlined above). The Inspector notes the County's position that "due to the nature of being a pre-trial facility that results in an unstable and everchanging population, obtaining an accurate vaccination rate at any point in time is not feasible." As has been the case during the entire monitoring period-of-time, the Inspector has been and continues to be unable to effectively assess the vaccine rate percentages against the numbers of inmates / detainees housed at the Main Jail. The Inspector does not agree that the County does not have the capability, or otherwise cannot implement a tracking mechanism to track data that identifies inmates / detainees housed during a respective monitoring period, identifies those who requested testing, identifies those who received tests, those who requested vaccines (including boosters), those who received vaccines (including boosters), and to identify any delays in testing or the administering of vaccines (or boosters), as well as descriptions as to the reason(s) for any delays, and date or anticipated timelines for resolution. Such information is essential in identifying compliance and related COVID concerns.

Another key concern is that the Main Jail has not yet put a policy, administrative directive, or plan in place to incorporate CDC-approved therapeutics to treat symptoms of COVID-19 (e.g., Paxlovid). Medical staff acknowledged the County has approved the treatment, but not at the jail. It is unclear why the Jail has not approved using such CDC-approved therapeutics, or why a separate Main Jail administration approval is necessary, given that the County's approval is admittedly currently in place. It has been more than three (3) months since the onsite Inspection, and the SCSO and Wellpath have had ample time to begin offering such therapeutics, as prisons and jails across the nation as well as communities-at-large have been offering them.

As also outlined in more detail above, a lack of staffing is still a concern. As related to the COVID Vaccination program, staff admitted that staffing shortages sometimes cause delays in getting inmates / detainees seen by the medical department, including for COVID Vaccines, sick calls, etc.



Regarding serial testing, the Inspector has not received or reviewed any documented proof as to serial testing currently taking place at the Main Jail (or ever having taken place in the past, despite repeated recommendations by the current and previous Inspectors to do so). In fact, the County has acknowledged they have not been conducting serial testing.

The Inspector notes the County's position that "based on the low numbers of detainees who have tested positive for COVID-19 and the recent updated CDC quidance, the SCSO believes that conducting serial testing is not currently necessary." The County also contends that "Since June, there have been fewer than 35 detainees who have tested positive for COVID-19" between the months of June - November 2022. Further, the County contends that "Per CDC's current guidance concerning correctional facilities, neither guarantining individuals who are exposed to COVID-19 nor serial testing is required. While the CDC explains that serial testing may be used during cohorted quarantine, the SCSO shares the CDC's concerns that quarantine can be very disruptive to the daily lives of residents because of the limitations it places on access to programming, recreation, in-person visitation, in-person learning, and other services." The County added that neither the SCSO nor Wellpath can force detainees to accept a COVID-19 test, which hinders the SCSO's ability to fully implement serial testing. Lastly, the Inspector notes the County's request in that "Based on the current success the Jail had had in limiting COVID-19 in the Jail and the current CDC Guidance, the SCSO respectfully requests the Inspector to reconsider the necessity of serial testing in the Jail at this time."

Equally, the Inspector also notes plaintiff counsel's concerns in this area, "Regarding testing, the data listed in the draft report make clear that the testing rates are incredibly low, and that efforts are not being made to test all detainees in line with prior serial testing guidelines. Testing log data in May, June, and July 2022 reveal that over 62 days, only 259 tests were conducted, or just over four tests per day" Plaintiff's counsel also noted "As with the similar vaccination rate above, such a low testing rate is alarming in a Jail that houses over 2,200 detainees. If the Jail were providing testing at intake, after exposure, after symptoms, and serially during cohort and quarantine periods, that number would be far higher. Again, these low testing rates are a direct result of the clear refusal by the Jail to implement serial testing, despite very specific recommendations dating back to Mr. Brady's fourth inspection report regarding the serial testing that should take place at the Jail. In both of your reports so far, in February and April 2022, you also adopted this recommendation, including the same specific testing guidelines that Mr. Brady did."

The Inspector certainly respects the position of the Parties on this serious issue. It is the Inspector's position that to date, the County has not provided any proof of practice as to any follow-up to the repeated recommendations for serial testing as explained in previous Inspection reports. As outlined in the previous Inspection reports, and as outlined in the recent appeal (from the United States Court of



Appeals for the Sixth Circuit), and as briefly addressed earlier in this report, there has been a continued lack of tracking information in multiple areas as related to COVID in this case. This includes the lack of, or at least inconsistent / incomplete tracking of COVID testing requests, COVID testing results, vaccine requests, vaccine administration information, regarding intervals or lapses in testing, COVID clinics, etc. Simply put, to date the Inspector has little faith in the tracking data provided overall. As the Inspector identified earlier in the report, to some degree there has been improvement in some of the tracking information provided, but there are still inconsistencies and missing information (as I have outlined in the report). Overall, the testing numbers (or at least the numbers reported) still appear to be guite low considering the size of the Jail's population. As noted earlier in the report, the County has concerns with providing some of the Inspector's requested tracking data, and ultimately claims such information is not feasible to gather and track given the dynamics of the Jail population, constant inmate / detainee movement, etc. The Inspector does not concur with this position. To fully identify the County's compliance levels regarding the consent decree and issues pertaining to the key Inspection items of this case, the requested information is needed for all areas. The Inspector finds it extremely difficult to consider the County's request to reconsider the Inspector's (both past and present Inspectors) continued position of establishing serial testing at the Main Jail at the present time.

In review of the updated CDC guidelines for Homeless Service Sites & Correctional Facilities (updated November 29, 2022), the guidelines still reflect that "Because of congregate living arrangements in homeless shelters and correctional and detention facilities, the risk of COVID-19 transmission is higher in these settings compared with the general population. In addition, there is a high prevalence of certain medical conditions associated with severe COVID-19 among people experiencing homelessness and among people who are incarcerated, increasing the risk for severe outcomes from COVID-19 in these populations."

As the County cited (above), the Inspector notes the updated CDC guidelines (for shelters and correctional and detention facilities) outlines guarantine protocols and addresses the consideration that quarantine can be disruptive to the daily lives of residents...." However, the updated guidelines further states, "However, because of the potential for rapid, widespread transmission of SARS-CoV-2 in these settings, some facilities may prefer to continue implementing quarantine protocols for residents, staff, and / or volunteers who have been exposed to someone with COVID-19. Facilities can base their quarantine policy on their risk tolerance, including factors such as the health of their staff and resident populations and the impact of guarantine on mental health and staffing coverage." The updated guidelines address housing (including quarantining either individually or cohorted with others), and addresses testing. Regarding testing, the updated guidelines state, "Serial testing may be used during cohorted quarantine. Within quarantine cohorts, serial testing every 3-7 days can identify new cases early. If new cases are identified in the cohort, the quarantine period should restart. Serial testing can be used for all residents in a cohort, or prioritized for people who are more likely to



get very sick from COVID-19 to identify infections early and assess them for treatment promptly." There is also additional information contained pertaining to movement, duration, and monitoring.

In conclusion of the Vaccination Program Findings section, the Inspector finds the following:

- The Main Jail has not demonstrated best efforts to track and document COVID-19 testing requests versus administration dates, and COVID-19 vaccine administration (including requests versus administration)
- The Main Jail has not demonstrated best efforts to provide inmates / detainees sufficient advanced notice of Town Hall Meetings and COVID Awareness (Informational) sessions despite previous recommendations
- The Main Jail has not demonstrated best efforts to offer a sufficient amount or COVID Awareness (Informational) sessions (or consistency) despite previous recommendations
- The Main Jail has not demonstrated best efforts in addressing all related inmate / detainee concerns raised during Town Hall meetings (or providing proof of practice for such)
- The Main Jail has not demonstrated best efforts regarding implementing and carrying out serial testing as has repeatedly been recommended
- The Main Jail has not implemented providing CDC-approved therapeutics to inmates / detainees to treat symptoms of COVID-19 (e.g., Paxlovid)
- The Main Jail has not provided proof of practice regarding implementation of a COVID-19 Peer Education program for inmates / detainees
- The Main Jail must improve efforts to ensure all inmates / detainees are aware of available COVID vaccinations (including booster shots)
- The Main Jail must improve the Town Hall meeting and COVID Awareness (Informational) session processes (including but not limited to ensuring staff from medical services, laundry services, and counseling services are present for Town Hall meetings; increase the number of Town Hall and COVID Awareness (Informational) sessions per week / month / quarter, and is satisfactory to meet the ongoing demands for providing necessary COVID-19 related information (and to allow for questions and answer sessions with appropriate personnel)
- The Main Jail must provide proof of all outstanding commissary payments (COVID vaccination incentives) owed
- The Main Jail must ensure inmates / detainees are afforded ample time and opportunities to shower, access kiosks, access medical staff, have adequate out-of-cell time to view COVID-related education materials (e.g., posters / notices / brochures)
  - Note: the out-of-cell time is not a stand-alone category to be rated for compliance (or for noncompliance) as related to the Busby v. Bonner case (or consent decree), but is raised only as-a-means to help ensure the COVID-related education requirements are complied with



- Note Only: the Inspector noted apparent ventilation / air concerns during the onsite inspection, related complaints were voiced by some inmates / detainees during the inspection, and there were similar complaints raised from document reviews from some Town Hall meetings conducted during the Inspection review period. There were also voiced and documented complaints of Mold and stagnant water in some of the housing units
  - Note: This is not meant to be a rated item for this case, but meant to serve as useful information for the Main Jail administrative personnel
- The Main Jail's COVID-19 vaccination and testing rates appear to be quite low. Note: This can be associated with the lack of a sufficient tracking process (as identified above)
- The Main Jail has demonstrated inconsistencies or missing information relative to the sick calls (which obviously ties into COVID concerns). This issue also correlates to a lack of a solid tracking process

## **Recommendations:**

- 1. Therapeutics: By January 16, 2023, provide all relevant tracking / proof of practice documentation showing implementation and continued practice for providing CDC-approved therapeutics to treat symptoms of COVID-19 (e.g., Paxlovid). The tracking information must include:
  - a. All inmate / detainee requests
  - b. Medical staff responses to the requests
  - c. Dates of requests
  - d. Dates (and types) of therapeutic medications administered
  - e. Inmate /detainee names and numbers, including housing units assigned
  - f. Timelines for providing the therapeutics (after such requests), and reasons for any delays (if applicable), etc.
- 2. Peer Education: By January 16 2023, provide the following:
  - a. Evidence that training has been provided to selected / assigned inmate / detainee peer educators
  - b. Copy of lesson plan or PowerPoint presentation
  - c. Information regarding who developed and approved the training
  - d. Information regarding who provided (and will continue to provide) the training
  - e. The names / numbers and housing units for all assigned peer educators
  - f. Rosters or other documented proof of practice whereas COVID-19 peer education has taken place
  - g. List of the specific housing units / pods whereas the process has been implemented
  - h. A written plan including dates whereas the remaining housing units / pods will be activated for peer educators
  - i. The hiring plan and timelines for hiring the remaining peer educators



- j. Information as to how the assigned peer educators are compensated for their work (e.g., monetary, milestone credits, etc.)
- Awareness of COVID Vaccinations: By January 16, 2023 provide information or proof of practice as to how the Jail will ensure all inmates /detainees are aware of available COVID Vaccinations (including booster shots)
- 4. Tracking / COVID Vaccination Rates (and COVID testing): By January 16, 2023, provide data that captures the current COVID Vaccination rates (percentages) of inmates / detainees housed at the Main Jail.
  - a. The Main Jail must track:
    - i. All vaccination requests
    - ii. Vaccinations administered on-a-daily basis
    - iii. Confirmation that COVID clinics are operating daily (weekdays)
    - iv. Clarification whether there is missing data from any particular days
    - v. Clarification as to whether there are any delays in the process on any given days (including plans for resolving such delays)
    - vi. Note: Tracking must also include the above listed information as related to COVID testing
  - b. The Main Jail must track inmates / detainees that already received a COVID vaccination at Intake, and those who are eligible for initial vaccines, second (subsequent) vaccines, and boosters
- 5. Improve Town Hall Meetings / COVID Awareness (Informational) Sessions: By January 16, 2023, provide a plan or information as to how the Jail will improve (or has improved) the Town Hall Meeting and COVID Awareness Session / Meeting processes
  - a. Must include efforts to ensure medical services (as well as laundry and counseling services) have representative at all meetings
  - b. Must include efforts to ensure meetings are satisfactory in duration (length of time per session), and efforts to increase the number of sessions conducted within a week, a month, a quarter, etc.
  - c. Must include information pertaining to advanced notices or warnings for meetings
  - d. Must include proof or resolution for voiced complaints as related to COVID
- Commissary Payments: By January 16, 2023, provide proof of all outstanding commissary payments owed (if any) due to COVID vaccinations
- Out-of Cell Time (for purposes of COVID-19 education: By January 16, 2023, provide a plan on how to ensure inmates / detainees are afforded ample time and opportunities to access kiosks, medical staff, and education posters etc.
- 8. Sick Call Requests: By January 16, 2023, provide the necessary tracking information sufficient for the Inspector to identify all timelines from the date of sick call requests (if related to COVID) and requests for COVID tests and



COVID vaccinations versus the actual completion of testing and vaccination administration

- a. Provide for the months of November and December 2022
- b. Provide any relevant information for ways to improve, or if anything has been implemented to approve the timeliness
- 9. Serial Testing: By January 16, 2023, provide proof that Serial Testing is taking place (commensurate to previous Inspector recommendations and current CDC Guidelines (for correctional facilities)
- 10. Provide more information regarding SCSO's plan to use access to basketball and other sports activities (without masks) as an additional incentive for inmates / detainees to vaccinate (see thee Inspector's related questions in the Vaccination Program Findings section (above)

Note: for all documents / information requested by January 16, 2023 (as listed above), the SCSO must also provide the same type of documentation to the Inspector every month (by the 15<sup>th</sup> of the month) until further notice.

## **Masks**

## Inmate / Detainee Interviews:

Of the 16 inmates / detainees interviewed, 15 of them were wearing authorized 2-ply or 3-ply cloth masks. One (1) individual was wearing an older single-layer cloth mask (not authorized). Of the 16 individuals, 15 claimed to have one (1) or more additional authorized masks in their cells / dormitories. The following data is based on inmate / detainee "Yes" responses from the 16 interviews. Note: Though most questions asked were asked of all inmates / detainees, there were some exceptions. Questions asked included:

- Washing masks (self) 11 of 16
- Staff provide anti-bacterial soap and / or Bio-Vex (for masks) 3 of 16
- Staff don't provide anti-bacterial soap and / or Bio-Vex (for masks) 8 of 16
- Send masks to laundry (or at least are aware of the process) 7 of 16
- No option to launder (or have never heard of the process) 9 of 16
- Officers provide new masks 13 of 16
- Don't have a laundry bag 5 of 16
- Have a laundry bag 6 of 16

## Observations / Documentation / Staff Interviews:

While onsite the Inspector observed virtually all inmates / detainees wearing COVID masks at-all-times when outside their assigned cell areas. There was one (1) isolated circumstance whereas a staff member had to remind an inmate / detainee to pull his mask up onto his facial area.

Issuance of New Face Masks (listing by housing pods)



As outlined earlier in the report, SCSO provided lists identifying the issuance of new face masks to inmates / detainees by assigned housing pods. Specifically, the lists are for May 2, June 9, June 22, and July 17, 2022. The face masks issued were reportedly the approved 2-ply cloth or 3-ply cloth type. The following illustrates the number of new masks that were reportedly issued from the four (4) dates to each inmate / detainee from the respective pods:

- LL-A 4
- LL-B 4
- LL-C 4
- LL-D 4
- LL-E 4
- LL-F 4
- LL-G 4
- LL-H 3
- LL-J 3
- LL-K 3
- LL-M 3
- 1A 3
- 1B 3
- 1C 3
- 1D 3
- 1E 3
- 1F 3
- 1G 3
- 1H 3
- 1J 3
- 2A 3
- 2B 3
- 2C 3
- 2D 3
- 2E 3
- 2F 3
- 2G 3
- 2H 3
- 2J 3
- 2L 3
- 2M 3
- 2N 3
- 2P 3
- 2Q 3
- JM-C 2
- JM-D 3
- JM-F 1
- JM-G 3



- JM-H 3
- 3A 3
- 3B 3
- 3C 3
- 3D 3
- 3E 3
- 3F 3
- 3G 3
- 3H 3
- 3K 3
- 3L 3
- 3M 3
- 3N 3
- 3P 3
- 3Q 3
- 3R 3
- 4A 4
- 4B 4
- 4C 4
- 4D 4
- 4E 4
- 4F 4
- 4G 4
- 4H 4
- 4J 4
- 4K 4
- 4L 4
- 4M 4
- 4N 4
- 4P 4
- 4Q 4
- 4R 4
- 4S 4
- 5A 3
- 5B 35C 2
- 6A 3
- 6B 3
- 6C 3

All staff interviewed stated they enforce the COVID-19 mask mandate, and inmates / detainees are apprised of the mask requirements through the intercom system (announcements), posters/notices/flyers, and verbally from staff (counselors, pod officers, etc.).



# Findings:

The Inspector notes improvements regarding the mask mandates and the monitoring of such. All inmates are wearing their masks at the jail, and with one (1) exception, all inmates / detainees interviewed had authorized 2-ply or 3-ply cloth masks on during their interviews. Of the 16 inmates / detainees interviewed, 13 acknowledged that staff provide them with new masks without any problems. The Inspector noted the documentation provided whereas staff provide new masks to the housing units. Again, most inmates /detainees also said they can ask staff whenever they need a new mask(s).

There were a few related areas of concern. Regarding washing and laundering the masks, 11 of 16 stated they wash the masks themselves, but 8 of 16 said staff don't provide anti-bacterial soap or Bio-Vex for sanitizing / cleaning. Nine (9) of the 16 stated there is no option to launder their masks, or they were not aware of such a process. Some of the inmates / detainees still have issues getting net laundry bags. This was also outlined in the report from Town Hall meeting complaints.

The Inspector notes the County's recent contention that "As previously explained, the SCSO has and will continue to offer laundering services for masks at the facility and provides detainees access to net laundry bags for the same. The SCSO also continues to inform detainees of the availability of laundry services via announcements, postings, and discussions with pod officers. For detainees who elect to hand-wash their masks, the SCSO will continue to afford them with ample supplies to do so including anti-bacterial soap and Bio-vex."

## Recommendations:

- By January 16, 2023, provide proof of practice that staff are regularly providing anti-bacterial soap and Bio-vex for sanitization and cleanliness of masks (in all housing pods)
  - a. Show proof for the months of November and December
- 2. By January 16, 2023, provide proof that all inmates / detainees in all housing pods are aware (or have been made aware) as to the option of laundering masks
  - a. Information provided to the Inspector must also identify how this will be accomplished each month for new arrivals
- 3. By January 16, 2023, provide proof that all inmates / detainees have access to net laundry bags (if they are interested)
  - a. Information provided to the Inspector must also identify how this will be accomplished each month for new arrivals

Note: for all documents / information requested by January 16, 2023 (as listed above), they must also be provided to the Inspector every month (by the 15<sup>th</sup> of the month) until further notice.



# **Court Expeditor/Population Reduction**

Observations / Documentation / Staff Interviews:

As outlined in more detail earlier in the report, SCSO provided the following documents for review:

- Chronic Care Data (April, May, & June 2022)
- Overview and Summation for the 60 and Older Class (April & May 2022)
- Review of Aged 60 and Over Inmates (April 2022)
- Summary Sheet for 60 and Older (June, July & August 2022)
- Review of Sixty and Over Inmates (June, July & August 2022)
- Delayed arraignment spreadsheets (May 2022)
- Offender Management System (OMS) Printouts Active Inmates with Multiple Arraignments (with printouts for approximately 36 separate dates within the months of May – August 2022)
- SCSO Interoffice Memorandums (May 2022) Subject: Arraignments
- Review of Delayed Arraignments Lists (June August 2022)
- Standing Bail Order (generated from the General Sessions Judge) Dated: 8/15/22
- Shelby County Justice System Coordinating (JSCC) Committee Notes (July & August 2022)
- Shelby County Board of Commissioners letter (dated 8/9/22) from Clerk of County Commission to the Honorable Mayor of Memphis regarding a resolution to establish a new bail hearing courtroom, adopted by the Board of County Commissioners on 8/8/22
- Shelby County Criminal Justice Center Modified Chronic Care Roster Based on Federal Court Criteria (April, June & August 2022)

## Observations / Staff Interviews

The Inspector was informed the Expeditor is no longer serving in the capacity as the Expeditor and she has accepted a position in the community. The Inspector recognized the work that she had put forth in efforts toward achieving compliance in this case. Of positive note, it appears the Expeditor has been tracking the Chronic Care 60 and older population; she attends the White Board Meetings (with Wellpath); and she informs the Court of the inmate's / detainee's chronic care and status; and the Expeditor regularly meets with the Shelby County Justice System Coordinators Committee. The Expeditor's office now maintains a Case Expeditor logbook of activities. The Expeditor provided a copy of a Standing Bail Order indicating jail staff will be enhanced. It is unclear as to how this may affect the Expeditor's role and to ultimately assist in reducing the chronic care populations and jail population.



As outlined in this section (above), the Expeditor provided numerous documents for review. There is a quite a bit of data specific to chronic care detainees and associated jail release information; overview and release information on the 60 and older class (arrested / booked); delayed arraignment spreadsheets; and Offender Management System (OMS) Printouts — Active Inmates with Multiple Arraignments; reviews of delayed arraignments, etc. However, as has been the case for virtually all inspections since the inception of the case (with both the former and current Inspectors) it is had been extremely difficult to evaluate or quantify the specific work that has resulted in early releases or attempts to achieve such with the other stakeholders such as the Court, the public defender's office, etc.

For the next document production period (for the next scheduled Inspection), the Inspector will randomly select a specific number or percentage of class / sub-class member names (including chronic care patients) and have the Expeditor's office provide details of all work performed relative to those individuals and all efforts toward possible early-release.

The Inspector notes the document titled, Shelby County Justice System Coordinating (JSCC) Committee Notes (July & August 2022) cites increases and expected future increases in jail population numbers. Jail staffing has been a noted concern, and will continue to be a concern.

# Findings:

Though the Inspector recognizes the work the Expeditor's office continually puts forth, both the current and former Inspector's for this case have been unable to effectively quantify the work performed by the Expeditor's office toward evaluating the eligibility of Class and Subclass Members (including chronic care patients) for early or restrictive release, thus reducing the Main Jail inmate / detainee population. Simply put, the Inspector has been largely unable to identify cases whereas the efforts of the Expeditor proved effective in obtaining early releases, particularly for the medically vulnerable population.

The Inspector notes the County's position and questions in that "The SCSO is confused about what further information you are seeking as it relates to the Expeditor's role. The SCSO developed a tracking system that quantifies the work the Expeditor undertakes in evaluating each and every Class and Subclass members and provided you documentation of the same. Specifically, this documentation reveals the identities of Class and Subclass members and sets forth the actions taken on their behalf by the Expeditor." The Inspector recognizes the County's concern and confusion. As has been stated in previous reports, the Inspector appreciates the work the Expeditor's office puts forth, and equally appreciates the large volumes of documents (at times) that have been provided over the course of the Inspections. However, through past interviews with the Expeditor (and other staff) as well as through document reviews, with few exceptions, there has been no clear information provided as to the specific related



work that led to early release of class or subclass members. As just stated, the Inspector has had to review large volumes of related documents in the past in attempt to piece-together the sought-after results of the Expeditor's work.

It would be extremely helpful (moving forward) if the Expeditor's office produced and maintained a simple Excel spreadsheet which simply identified all work performed (by the Expeditor's office) within a given document production period (Inspection period) listing the cases that resulted in early releases (as a result of the Expeditor's efforts) for the class or subclass members, and a listing of cases that were unsuccessful (or yet unsuccessful) based on the efforts of the Expeditor's office. The Excel spreadsheet may also include information of cases whereas perhaps there were early releases (during the rating period) that may not have been a direct result of the Expeditor's efforts (or at least may be unclear as to whether the early release pertained to the Expeditors efforts). If the latter is the case, then the spreadsheet should be clear to indicate such. The various types of documents that have been provided in the past can continue to be provided to the Inspector, but these documents should be considered as supporting documents (not the primary tracking mechanism).

With the recent departure of the dedicated Expeditor, it is unclear whether the SCSO has filled the position, plans to fill the position, plans to have existing Expeditor's office staff perform the functions permanently, or at least until the position can be filled with a qualified attorney / candidate, or whether there are other plans for the workload (as related to this case).

In conclusion of the Court Expeditor / Population Reduction Findings section, the Inspector finds the following:

- The Main Jail has not demonstrated best efforts to clearly identify and track all efforts to evaluate the eligibility of Class and Subclass members for early or restrictive release, and ultimately to show proof of inmates / detainees ultimately provided early release as-a-result of the efforts
  - Note: to date, very few such cases have been clearly identified

## **Recommendations:**

- 1. The SCSO to hire a qualified replacement for the Expeditor position pursuant to the Consent Decree to perform associated duties
  - a. Provide an update as to the status (e.g., whether the position has been filled, progress with recruitment, etc.), and an update as to the distribution of the associated workload in the interim
- 2. By January 16, 2023, provide the Inspector an updated list of all class / subclass members (including chronic care list and those 60 years and older)
  - a. The Inspector will identify a specific number or percentage of the inmate / detainee names and jail numbers, and will then request more information (from the Expeditor) specific to those individuals relative to all efforts to obtain early release and their status



3. By January 16, 2023, provide an update as to the SCSO's updated plan to reduce the jail population

# **Medical Isolation Units**

## Inmate / Detainee Interviews:

Four (4) of the 16 inmates /detainees interviewed were either currently or relatively recently housed on either COVID isolation or quarantine status. One of the purposed for asking isolation or quarantine related questions was to ensure they are not treated as if they are on administrative segregation or restrictive housing status, particularly in terms of privileges.

Listed below are brief excerpts from the four (4) interviews:

*Inmate / Detainee #2* (General Population)

- Quarantine / Isolation
  - Was housed on LL on quarantine status twice within the last 6 months
  - The first time I was able to get out-of-cell time, but no commissary
  - The second time I received all privileges, including commissary

# Inmate / Detainee #8 (General Population)

- Recent Quarantine / Isolation
  - Our unit was quarantined for about 14 days, but we still received dayroom commissary, etc.

## Inmate / Detainee #10 (General Population)

- Isolation / Quarantine Status
  - Our pod was on isolation status for 14 days (because a detainee contacted COVID from an outside medical appointment)
  - We still received our commissary, out-of-cell time, and other privileges

# Inmate / Detainee #13 (General Population)

- Recent Isolation / Quarantine Status
  - We were on quarantine status about 3 months ago, but we received all privileges

# SHELBY COUNTY MEN'S JAIL - SEVENTH COVID-19 FOLLOW UP INSPECTION (THIRD INSPECTION FOR CURRENT INSPECTOR) JANUARY 4, 2023, REPORT (FINAL VERSION)

Findings:	
No concerns	
Recommendations:	
None	
Submitted on behalf of Sabot Technologies, inc. dba Sabot Consulting to the Shelby County Sheriff's Office.	
Richard Wells	January 4, 2023
Rick Wells Independent Inspector Sabot Consulting	Date